Veritas™ Dynamic Multi-Pathing Release Notes

Solaris

6.0



Veritas Dynamic Multi-Pathing Release Notes

The software described in this book is furnished under a license agreement and may be used only in accordance with the terms of the agreement.

Product version: 6.0

Document version: 6.0.3

Legal Notice

Copyright © 2012 Symantec Corporation. All rights reserved.

Symantec, the Symantec logo, Veritas, Veritas Storage Foundation, CommandCentral, NetBackup, Enterprise Vault, and LiveUpdate are trademarks or registered trademarks of Symantec corporation or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners.

The product described in this document is distributed under licenses restricting its use, copying, distribution, and decompilation/reverse engineering. No part of this document may be reproduced in any form by any means without prior written authorization of Symantec Corporation and its licensors, if any.

THE DOCUMENTATION IS PROVIDED "AS IS" AND ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, ARE DISCLAIMED, EXCEPT TO THE EXTENT THAT SUCH DISCLAIMERS ARE HELD TO BE LEGALLY INVALID. SYMANTEC CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE FURNISHING, PERFORMANCE, OR USE OF THIS DOCUMENTATION. THE INFORMATION CONTAINED IN THIS DOCUMENTATION IS SUBJECT TO CHANGE WITHOUT NOTICE.

The Licensed Software and Documentation are deemed to be commercial computer software as defined in FAR 12.212 and subject to restricted rights as defined in FAR Section 52.227-19 "Commercial Computer Software - Restricted Rights" and DFARS 227.7202, "Rights in Commercial Computer Software or Commercial Computer Software Documentation", as applicable, and any successor regulations. Any use, modification, reproduction release, performance, display or disclosure of the Licensed Software and Documentation by the U.S. Government shall be solely in accordance with the terms of this Agreement.

Symantec Corporation 350 Ellis Street Mountain View, CA 94043

http://www.symantec.com

Technical Support

Symantec Technical Support maintains support centers globally. Technical Support's primary role is to respond to specific queries about product features and functionality. The Technical Support group also creates content for our online Knowledge Base. The Technical Support group works collaboratively with the other functional areas within Symantec to answer your questions in a timely fashion. For example, the Technical Support group works with Product Engineering and Symantec Security Response to provide alerting services and virus definition updates.

Symantec's support offerings include the following:

- A range of support options that give you the flexibility to select the right amount of service for any size organization
- Telephone and/or Web-based support that provides rapid response and up-to-the-minute information
- Upgrade assurance that delivers software upgrades
- Global support purchased on a regional business hours or 24 hours a day, 7 days a week basis
- Premium service offerings that include Account Management Services

For information about Symantec's support offerings, you can visit our Web site at the following URL:

www.symantec.com/business/support/index.jsp

All support services will be delivered in accordance with your support agreement and the then-current enterprise technical support policy.

Contacting Technical Support

Customers with a current support agreement may access Technical Support information at the following URL:

www.symantec.com/business/support/contact techsupp static.jsp

Before contacting Technical Support, make sure you have satisfied the system requirements that are listed in your product documentation. Also, you should be at the computer on which the problem occurred, in case it is necessary to replicate the problem.

When you contact Technical Support, please have the following information available:

Product release level

- Hardware information
- Available memory, disk space, and NIC information
- Operating system
- Version and patch level
- Network topology
- Router, gateway, and IP address information
- Problem description:
 - Error messages and log files
 - Troubleshooting that was performed before contacting Symantec
 - Recent software configuration changes and network changes

Licensing and registration

If your Symantec product requires registration or a license key, access our technical support Web page at the following URL:

www.symantec.com/business/support/

Customer service

Customer service information is available at the following URL:

www.symantec.com/business/support/

Customer Service is available to assist with non-technical questions, such as the following types of issues:

- Questions regarding product licensing or serialization
- Product registration updates, such as address or name changes
- General product information (features, language availability, local dealers)
- Latest information about product updates and upgrades
- Information about upgrade assurance and support contracts
- Information about the Symantec Buying Programs
- Advice about Symantec's technical support options
- Nontechnical presales questions
- Issues that are related to CD-ROMs or manuals

Documentation

Product guides are available on the media in PDF format. Make sure that you are using the current version of the documentation. The document version appears on page 2 of each guide. The latest product documentation is available on the Symantec Web site.

https://sort.symantec.com/documents

Your feedback on product documentation is important to us. Send suggestions for improvements and reports on errors or omissions. Include the title and document version (located on the second page), and chapter and section titles of the text on which you are reporting. Send feedback to:

doc feedback@symantec.com

About Symantec Connect

Symantec Connect is the peer-to-peer technical community site for Symantec's enterprise customers. Participants can connect and share information with other product users, including creating forum posts, articles, videos, downloads, blogs and suggesting ideas, as well as interact with Symantec product teams and Technical Support. Content is rated by the community, and members receive reward points for their contributions.

http://www.symantec.com/connect/storage-management

Support agreement resources

If you want to contact Symantec regarding an existing support agreement, please contact the support agreement administration team for your region as follows:

Asia-Pacific and Japan customercare_apac@symantec.com

Europe, Middle-East, and Africa semea@symantec.com

North America and Latin America supportsolutions@symantec.com

Dynamic Multi-Pathing Release Notes

This document includes the following topics:

- About this document
- About Veritas Dynamic Multi-Pathing
- About Symantec Operations Readiness Tools
- **■** Important release information
- Changes introduced in 6.0
- System requirements
- Fixed issues
- Known issues
- Software limitations
- Documentation

About this document

This document provides important information about Veritas Dynamic Multi-Pathing (Dynamic Multi-Pathing) version 6.0 for Solaris. Review this entire document before you install or upgrade Dynamic Multi-Pathing.

The information in the Release Notes supersedes the information provided in the product documents for Dynamic Multi-Pathing.

This is Document version: 6.0.3 of the Veritas Dynamic Multi-Pathing Release *Notes.* Before you start, make sure that you are using the latest version of this guide. The latest product documentation is available on the Symantec Web site

https://sort.symantec.com/documents

About Veritas Dynamic Multi-Pathing

Veritas Dynamic Multi-Pathing (DMP) provides multi-pathing functionality for the operating system native devices configured on the system. DMP creates DMP metadevices (also known as DMP nodes) to represent all the device paths to the same physical LUN.

DMP is available as a component of Storage Foundation. DMP supports Veritas Volume Manager (VxVM) volumes on DMP metadevices, and Veritas File System (VxFS) file systems on those volumes.

DMP is also available as a stand-alone product, which extends DMP metadevices to support ZFS. You can create ZFS pools on DMP metadevices. DMP supports only non-root ZFS file systems.

Veritas Dynamic Multi-Pathing can be licensed separately from Storage Foundation products. Veritas Volume Manager and Veritas File System functionality is not provided with a DMP license.

DMP functionality is available with a Storage Foundation Enterprise license, SF HA Enterprise license, and Standard license.

Veritas Volume Manager (VxVM) volumes and disk groups can co-exist with ZFS pools, but each device can only support one of the types. If a disk has a VxVM label, then the disk is not available to ZFS. Similarly, if a disk is in use by ZFS, then the disk is not available to VxVM.

About Symantec Operations Readiness Tools

Symantec Operations Readiness Tools (SORT) is a Web site that automates and simplifies some of the most time-consuming administrative tasks. SORT helps you manage your datacenter more efficiently and get the most out of your Symantec products.

SORT can help you do the following:

Prepare for your next installation or upgrade

- List product installation and upgrade requirements, including operating system versions, memory, disk space, and architecture.
- Analyze systems to determine if they are ready to install or upgrade Symantec products.
- Download the latest patches, documentation, and high availability agents from a central repository.
- Access up-to-date compatibility lists for hardware, software, databases, and operating systems.

Manage risks

- Get automatic email notifications about changes to patches. array-specific modules (ASLs/APMs/DDIs/DDLs), and high availability agents from a central repository.
- Identify and mitigate system and environmental risks.
- Display descriptions and solutions for hundreds of Symantec error codes.

Improve efficiency

- Find and download patches based on product version and
- List installed Symantec products and license keys.
- Tune and optimize your environment.

Note: Certain features of SORT are not available for all products. Access to SORT is available at no extra cost.

To access SORT, go to:

https://sort.symantec.com

Important release information

- For important updates regarding this release, review the Late-Breaking News TechNote on the Symantec Technical Support website: http://www.symantec.com/docs/TECH164885
- For the latest patches available for this release, go to: http://sort.symantec.com/
- The hardware compatibility list contains information about supported hardware and is updated regularly. For the latest information on supported hardware visit the following URL:

http://www.symantec.com/docs/TECH170013

Before installing or upgrading Storage Foundation and High Availability Solutions products, review the current compatibility list to confirm the compatibility of your hardware and software.

Changes introduced in 6.0

This section lists the changes in Veritas Dynamic Multi-Pathing 6.0.

Changes related to Veritas Dynamic Multi-Pathing (DMP)

The following sections describe changes in this release related to Veritas Dynamic Multi-Pathing (DMP).

DMP detects "persist through power loss" storage device server capability

In this release, DMP detects when a storage device server has the capability "persist through power loss". Certain arrays, such as Oracle's Sun Storage 7310, use this capability to preserve the persistent reservation and registrations across power cycles, controller reboots, and other similar operations.

If DMP detects that the device supports this capability, then DMP sets the APTPL (Activate Persist Through Power Loss) bit to 1 in the PERSISTENT RESERVE OUT parameter data sent with a REGISTER, REGISTER AND IGNORE EXISTING KEY service action, according to SPC-3 specifications.

When APTPL is set to 1, the persistent reservation (PR) keys are preserved during array controller takeover or failback operations.

Tuning Dynamic Multi-Pathing with templates

Veritas Dynamic Multi-Pathing (DMP) has multiple tunable parameters and attributes that you can configure for optimal performance. In this release, DMP introduces a template method to update several tunable parameters and attributes with a single operation. The template represents a full or partial DMP configuration, showing the values of the parameters and attributes of the host.

To view and work with the tunable parameters, you can dump the configuration values of the DMP tunable parameters to a file. Edit the parameters and attributes, if required. Then, load the template file to a host to update all of the values in a single operation.

For more information about tuning DMP with templates, see the Storage Foundation and High Availability Solutions Tuning Guide.

Changes to DMP support for ALUA arrays

In this release, DMP has improved support for ALUA arrays. DMP now efficiently handles most implementations of the ALUA standard. The enhancements include the following:

- DMP now detects whether an ALUA array is A/A-A, A/A or A/P-F.
- DMP handles the array state correctly, when a node is taken out of the cluster. The enclosure level attribute failoverpolicy is now set internally.
- DMP handles Standby and unavailable LUN states for ALUA arrays.
- DMP monitors LUN ownership changes. DMP can shift the I/O load depending on the current state of the LUN.

Dynamic Multi-Pathing (DMP) detects and reports extended attributes from Veritas Operations Manager

If you have Veritas Operations Manager (VOM), and you have configured a central Management Server, the Device Discovery layer (DDL) of DMP can obtain extended attributes for managed hosts. DDL obtains these additional attributes out of band from the VOM database. DMP displays these attributes as output of the vxdisk -p list command.

See the *Administrator's Guide*.

DMP tunable parameter dmp enable restore renamed to dmp_restore_state

The DMP tunable parameter dmp_enable_restore has been renamed to dmp restore state. The dmp restore state tunable can have the following values:

- enabled Enables and starts the DMP path restoration thread.
- disabled Stops and disables the DMP path restoration thread.
- stopped Stops the DMP path restoration thread until the next device discovery cycle.

Command completion for DMP commands

Veritas Dynamic Multi-Pathing (DMP) now supports command completion for DMP commands. In this release, command completion is supported only on the bash shell. The shell must be bash version 2.4 or later.

To use this feature, press **Tab** while entering a supported VxVM or DMP command. The command is completed as far as possible. When there is a choice, the command completion displays the next valid options for the command. Enter one of the displayed values. A value in brackets indicates a user-specified value.

Note: Platform-specific options are not supported with command completion in this release.

The following commands support command completion:

- vxdisk
- vxdmpadm
- vxddladm

DMP enhancements

The following DMP enhancements have been made in this release:

- The vxdmpadm enable command and the vxdmpadm disable command now accept multiple controllers on the command line.
- In addition, you can now enable or disable paths between a given controller and a port-id pair. If you specify both an HBA controller and an array port, DMP disables I/O on the specific portion of the Storage Area Network (SAN).
- The vxdmpadm stat errord command and the vxdmpadm stat restored command are deprecated.
 - To see status for the restore tasks, use the vxdmpadm gettune command.
- Excluding or including paths from DMP is deprecated. Excluding paths from DMP but not from VxVM can lead to unsupported configurations. The command operations to exclude or include paths from DMP are now deprecated. You can exclude or include paths from VxVM. The deprecated commands are as follows:

```
vxdmpadm exclude dmp
vxdmpadm include dmp
vxdiskadm: DMP options under Suppressing or including devices for
VxVM
```

- vxddladm list devices command now displays the name of the ASL even if the device is skipped.
- vxddladm status eventsource is added to show the status of the vxesd daemon

vxscsiing diagnostic utility is enhanced to take hexadecimal page numbers as arguments.

Changes related to installation and upgrades

The product installer includes the following changes in 6.0.

Support for product deployment using Flash Archives on Solaris 10

Use a Flash archive to install the Storage Foundation and High Availability Suite of products and the Solaris 10 operating system in conjunction with JumpStart.

See the Installation Guide for more information.

Using the installer's postcheck option

You can use the installer's postcheck option to diagnose installation-related problems and to provide troubleshooting information.

Allow Response files to change tuning parameters

You can set non-default product and system tunable parameters using a tunables template file. With the file, you can set tunables such as the I/O policy or toggle native multi-pathing during or after the installation procedure.

See the *Installation Guide* for more information.

The installer can check product versions and hotfixes

You can check the existing product versions using the installer command with the -version option before or after you install. After you have installed the current version of the product, you can use the showversion script in the /opt/VRTS/install directory to find version information.

You can discover the following information with these commands:

- The installed version of all released Strorage Foundation and High Availability Suite of products
- The missing required packages or patches as applicable for platform
- The available updates (including patches or hotfixes) from SORT for the installed products

Depending on the product, the script can identify versions from 4.0 onward.

Packaging updates

The following lists the package changes in this release.

■ New VRTSsfcpi60 package for product installer scripts The VRTSsfcpi60 package is introduced in this release. The VRTSsfcpi60 package contains the installer scripts and libraries that the installer uses to install, configure and upgrade Veritas products.

For more information, see the *Installation Guide*.

Enhancements to collecting a VxExplorer troubleshooting archive

The Symantec Operations Readiness Tools (SORT) data collector contains functionality to collect and submit a VxExplorer archive. You can send this archive to Symantec Technical Support for problem diagnosis and troubleshooting. VxExplorer does not collect customer data.

The legacy VXEXplorer script now works differently. When you run the script, it launches the SORT data collector on the specified local host with the -wxexplorer option.

To learn more about using the data collector to collect a VxExplorer archive, see: www.symantec.com/docs/HOWTO32575

Changes related to product documentation

The Storage Foundation and High Availability Solutions 6.0 release includes the following changes to the product documentation.

Table 1-1 lists the documents introduced in this release.

Table 1-1 New documents

New documents	Notes
Veritas Storage Foundation Installation Guide	Installation and upgrade information for Storage Veritas Foundation.
Veritas Storage Foundation Administrator's Guide	Administration information for Veritas Storage Foundation.
Veritas Storage Foundation and High Availability Release Notes	Release-specific information for Veritas Storage Foundation and High Availability users.
Veritas Storage Foundation and High Availability Solutions Solutions Guide	Solutions and use cases for Veritas Storage Foundation and High Availability Solutions.

New documents (continued) Table 1-1

New documents	Notes
Veritas Storage Foundation and High Availability Solutions Troubleshooting Guide	Troubleshooting information for Veritas Storage Foundation and High Availability Solutions.
Symantec VirtualStore Release Notes	Release-specific information Symantec VirtualStore.
Veritas Storage Foundation for Sybase ASE	Release-specific information for Veritas
CE Release Notes	Storage Foundation for Sybase ASE CE.
Veritas Storage Foundation for Sybase ASE	Installation information for Veritas Storage
CE Installation Guide	Foundation for Sybase ASE CE.
Veritas Storage Foundation for Sybase ASE	Administration information for Veritas
CE Administrator's Guide	Storage Foundation for Sybase ASE CE.
Virtual Business Services–Availability User's	Information about Virtual Business Services.
Guide	This document is available online.

Table 1-2 lists the documents that are deprecated in this release.

Deprecated documents Table 1-2

Deprecated documents	Notes
Veritas File System Administrator's Guide	Content now appears in the Veritas Storage Foundation Administrator's Guide and in the Veritas Storage Foundation Cluster File System High Availability Administrator's Guide.
Veritas Volume Manager Administrator's Guide	Content now appears in the Veritas Storage Foundation Administrator's Guide and in the Veritas Storage Foundation Cluster File System High Availability Administrator's Guide.
Veritas Storage Foundation Advanced Features Administrator's Guide	Content now appears in the Veritas Storage Foundation and High Availability Solutions Solutions Guide.
Veritas Volume Manager Troubleshooting Guide	Content now appears in the Veritas Storage Foundation and High Availability Solutions Troubleshooting Guide.

Deprecated documents Notes Veritas Cluster Server Agents for Veritas Content now appears in the Veritas Cluster Volume Replicator Configuration Guide Server Bundled Agents Reference Guide. Veritas Volume Replicator Planning and Content now appears in the Veritas Storage Tuning Guide Foundation and High Availability Solutions Replication Administrator's Guide. Veritas Volume Replicator Advisor User's Content now appears in the Veritas Storage Guide Foundation and High Availability Solutions Replication Administrator's Guide.

Table 1-2 Deprecated documents (continued)

Table 1-3 lists documents that are no longer bundled with the binaries. These documents are now available online.

Table 1-3 Online documents

Document
Veritas Cluster Server Agent Developer's Guide
Veritas Cluster Server Application Note: Dynamic Reconfiguration of Oracle Sun Servers
Veritas File System Programmer's Reference Guide

System requirements

The topics in this section describe the system requirements for this release.

Hardware compatibility list (HCL)

The hardware compatibility list contains information about supported hardware and is updated regularly. Before installing or upgrading Storage Foundation and High Availability Solutions products, review the current compatibility list to confirm the compatibility of your hardware and software.

For the latest information on supported hardware, visit the following URL:

http://www.symantec.com/docs/TECH170013

For information on specific High Availability setup requirements, see the Veritas Cluster Server Installation Guide.

Supported Solaris operating systems

This section lists the supported operating systems for this release of Veritas products.

Table 1-4 shows the supported Solaris operating systems for this release.

Table 1-4 Supported Solaris operating systems

Operating systems	Levels	Chipsets
Solaris 10	Update 8, 9, and 10	SPARC
Solaris 10	Update 8, 9, and 10	x64

Veritas Storage Foundation memory requirements

Symantec recommends 2 GB of memory over the minimum requirement for the operating system.

Fixed issues

This section covers the incidents that are fixed in this release.

See the corresponding Release Notes for a complete list of fixed incidents related to that product.

See "Documentation" on page 29.

Known issues

This section covers the known issues in this release.

See the corresponding Release Notes for a complete list of known issues related to that product.

See "Documentation" on page 29.

Creating a zpool fails with a incorrect disk size error (2277875)

When the tunable parameter dmp_native_support is turned on, creating a zpool on DMP devices may fail with the following error:

```
one or more devices is less than the minimum size (64 M)
```

This error may occur even if the device size is greater than the required minimum size.

Work-around:

To resolve this issue, use one of the following commands:

- # vxdisk scandisks
- # format -e dmp device

DMP aggregates EFI labelled LUNS to a 0 0 disk (2558408)

While performing vxdiskunsetup of some luns, if you format and label the disks as EFL, all the EFI labelled luns are aggregated to a 0 0 disk.

Workaround:

When changing the label of a disk from SMI to EFI, or vice-versa, Symantec recommends that the label be changed on all accessible paths to a disk. That is, use the format -e command to stamp the new label on all accessible paths. For Active/Passive (A/P) class of arrays, this should be done only on the active paths. For other arrays, all paths should be labeled.

Symantec also recommends the installation of the patch provided by Oracle for EFI label issues (IDR144101-01 or IDR144249-01 or release kernel patch 142909-17). If this patch is installed, you can run the format -e command only on one path. After that, perform a read operation (such as dd

if=/dev/rdsk/<path> of=/dev/null count=1) on the other accessible paths to propagate the label.

Splitting a mirror from a zpool causes a core dump (2273367)

The following operation to split a mirror from a zpool fails:

```
# zpool split my pool new pool mirror
```

This issue is an Oracle issue with zpool. This issue occurs whether DMP is controlling the devices or not. That is, whether the dmp native support tunable is on or off.

I/O fails on some paths after array connectivity is restored, due to high restore daemon interval (2091619)

If a path loses connectivity to the array, the path is marked as suspected to fail and hence is not used for I/O. After the connectivity is restored, the restore daemon detects that the path is restored when the restore daemon probes the paths. The restore daemon makes the path available for I/O. The restore daemon probes the paths at the interval set with the tunable parameter dmp restore interval. If you set the dmp restore interval parameter to a high value, the paths are not available for I/O until the next interval.

Suppressing the primary path of an encapsulated SAN boot disk from Veritas Volume Manager causes the system reboot to fail (1933631)

If you suppress the primary path of an array from VxVM control and then reboot the system, the system boot fails.

If you have an encapsulated SAN boot device with multiple primary paths, the issue occurs when you suppress the first primary path. When you configure a SAN boot device, the primary path is set as a boot device. In general, the first path of the SAN boot device corresponds to the first configured path during SAN boot. Even if another primary path is configured as a boot device, suppressing the first device from VxVM causes the boot to fail.

Workaround:

When the boot device is suppressed from VxVM, change the OS boot device sequencing accordingly.

For Solaris SPARC system, use the eeprom boot-device command to set the boot device sequencing.

For Solaris x86-64 systems, use the eeprom bootpath command to set the boot device sequencing.

Changes in enclosure attributes are not persistent after an upgrade to VxVM 6.0 (2082414)

The Veritas Volume Manager (VxVM) 6.0 includes several array names that differ from the array names in releases prior to release 5.1SP1. Therefore, if you upgrade from a previous release to VxVM 6.0, changes in the enclosure attributes may not remain persistent. Any enclosure attribute set for these arrays may be reset to the default value after an upgrade to VxVM 6.0. Manually reconfigure the enclosure attributes to resolve the issue.

Table 1-5 shows the Hitachi arrays that have new array names.

Table 1-5 Hitachi arrays with new array names

Previous name	New name
TagmaStore-USP	Hitachi_USP
TagmaStore-NSC	Hitachi_NSC

Previous name	New name
TagmaStoreUSPV	Hitachi_USP-V
TagmaStoreUSPVM	Hitachi_USP-VM
<new addition=""></new>	Hitachi_R700
Hitachi AMS2300 Series arrays	New array names are based on the Model Number 8x. For example, AMS_100, AMS_2100, AMS_2300, AMS_2500, etc.

Table 1-5 Hitachi arrays with new array names (continued)

In addition, the Array Support Library (ASL) for the enclosures XIV and 3PAR now converts the cabinet serial number that is reported from Hex to Decimal, to correspond with the value shown on the GUI. Because the cabinet serial number has changed, any enclosure attribute set for these arrays may be reset to the default value after an upgrade to VxVM 6.0. Manually reconfigure the enclosure attributes to resolve the issue.

The cabinet serial numbers are changed for the following enclosures:

- IBM XIV Series arrays
- 3PAR arrays

Adding a DMP device or its OS device path as a foreign disk is not supported (2062230)

When DMP native support is enable, adding a DMP device or its OS device path as a foreign disk using the vxddladm addforeign command is not supported. Using this command can lead to unexplained behavior.

ZFS pool creation on a DMP device fails when the LUN size is between 1 TB and 2TB (2010919)

Creating a ZFS pool on a DMP device using the whole disk of size > 1TB and < 2TB that contains a SMI SUN label fails. The issue is that zpool create on a whole disk changes the device label from SMI to EFI. This causes confusion between the OS device paths of the same DMP device due to a bug in the Sun SCSI layer. This is due to SUN BugID: 6912703.

DMP native support is not persistent after upgrade to 6.0 (2526709)

The DMP tunable parameter dmp native support is not persistent after upgrade to DMP 6.0. After you upgrade, set the tunable parameter using the following command:

vxdmpadm settune dmp native support=on

Issues with DMP upgrade if enclosure-based naming scheme is changed (2632422)

Veritas Dynamic Multi-Pathing (DMP) support for native devices requires that the naming scheme be set to enclosure-based naming (EBN). DMP 6.0 does not allow changing the naming scheme from EBN when support for native devices is enabled.

Due to a bug in DMP 5.1 Service Pack 1 (5.1SP1), the naming scheme could be set to operating-system based naming (OSN). However, this is not a supported configuration.

Before upgrading DMP 5.1SP1 to DMP 6.0, make sure that the naming scheme is set to enclosure-based naming.

vxddladm get namingscheme

If the naming scheme displays as OSN, set the naming scheme to EBN.

vxddladm set namingscheme=ebn

After changing the preferred path from the array side, the secondary path becomes active (2490012)

For EVA arrays, DMP requires that the prefer bit is static. If the prefer bit is not static, issues like the following may occur. After changing the prefer path of LUN from the array side, and performing a disk discovery (vxdisk scandisks) from the host, the secondary path becomes active for the LUN.

Work-around:

To work around this issue

- Set the pref bit for the LUN.
- Perform disk discovery again:
 - # vxdisk scandisks

Issues related to installation

This section describes the known issues during installation and upgrade.

Stopping the installer during an upgrade and then resuming the upgrade might freeze the service groups (2591399)

The service groups freeze due to upgrading using the product installer if you stopped the installer after the installer already stopped some of the processes and then resumed the upgrade.

Workaround: You must unfreeze the service groups manually after the upgrade completes.

To unfreeze the service groups manually

- List all the frozen service groups
 - # hagrp -list Frozen=1
- Unfreeze all the frozen service groups:
 - # haconf -makerw
 - # hagrp -unfreeze service group -persistent
 - # haconf -dump -makero

Incorrect error messages: error: failed to stat, etc. (2120567)

During installation, you may receive errors such as, "error: failed to stat /net: No such file or directory." Ignore this message. You are most likely to see this message on a node that has a mount record of /net/x.x.x.x. The /net directory, however, is unavailable at the time of installation.

EULA changes (2161557)

The locations for all EULAs have changed.

The English EULAs now appear in /product_dir/EULA/en/product_eula.pdf

The EULAs for Japanese and Chinese now appear in those language in the following locations:

The Japanese EULAs appear in /product dir/EULA/ja/product eula.pdf

The Chinese EULAs appear in /product dir/EULA/zh/product eula.pdf

Upgrade or uninstallation of Dynamic Multi-Pathing may encounter module unload failures (2159652)

When you upgrade or uninstall Dynamic Multi-Pathing, some modules may fail to unload with error messages similar to the following messages:

```
fdd failed to stop on node_name
vxfs failed to stop on node name
```

The issue may be observed on any one or all the nodes in the sub-cluster.

Workaround: After the upgrade or uninstallation completes, follow the instructions provided by the installer to resolve the issue.

During product migration the installer overestimates disk space use (2088827)

The installer displays the space that all the product packages and patches needs. During migration some packages are already installed and during migration some packages are removed. This releases disk space. The installer then claims more space than it actually needs.

Workaround: Run the installer with -nospacecheck option if the disk space is less than that installer claims but more than actually required.

The -help option for certain commands prints an erroneous argument list (2138046)

For installsf, installat, and the installdmp scripts, although the -help option prints the -security, -fencing, -addnode options as supported, they are in fact not supported. These options are only applicable for high availability products.

Installed 5.0 MP3 without configuration, then upgrade to 6.0, installer cannot continue (2016346)

If you install 5.0MP3 without configuration, you cannot upgrade to 6.0. This upgrade path is not supported.

Workaround: Uninstall 5.0 MP3, and then install 6.0.

Live Upgrade fails when you try to upgrade to Solaris 10 9/10 or later

When you try to upgrade to Solaris 10 9/10 or later, Live Upgrade fails. The Live Upgrade command, luupgrade, requires the -k auto-registration-file option, which Symantec's vxlustart script does not support.

To resolve this issue

Copy the luupgrade command that failed during the execution of the vxlustart command. For example:

```
# luupgrade -u -n dest.18864 \
-s /net/lyptus-new/image/solaris10/update9 GA63521
blocksminiroot filesystem is <lofs>
Mounting miniroot at
  </net/lyptus-new/image/solaris10/update9 GA/Solaris 10/Tools/Boot>
ERROR: The auto registration file <> does not exist or incomplete.
The auto registration file is mandatory for this upgrade.
Use -k <filename> argument along with luupgrade command.
cat: cannot open /tmp/.liveupgrade.11624.24307/.lmz.list
ERROR: vxlustart: Failed: luupgrade -u -n dest.18864
  -s/net/lyptus-new/image/solaris10/update9 GA
```

In this example, you would copy the luppgrade -u -n dest. 18864 -s/net/lyptus-new/image/solaris10/update9 GA command.

2 Paste the command, and append the command with the -k auto-registration-file option. For example:

```
# luupgrade -u -n dest.18864 \
-s /net/lyptus-new/image/solaris10/update9 GA -k /regfile
```

/regfile is absolute path for the auto-registration file.

- 3 Mount the destination boot environment to /altroot.5.10. Do the following:
 - Display the source and destination boot environment. Enter:
 - # lustatus
 - Mount the boot environment. Enter:
 - # lumount destination_boot_environment /altroot.5.1
- After luupgrade completes and after mounting alternate boot environment, upgrade the Storage Foundation packages on the alternate root path using the following command:

```
# installsf -rootpath /altroot.5.10 -upgrade
```

If you are upgrading from Solaris 9 to 10, do the following in the order presented:

- Remove the currently installed Storage Foundation packages. Enter:
 - # uninstallsf -rootpath /altroot.5.10
- Upgrade Storage Foundation to 6.0. Enter:
 - # installsf -rootpath /altroot.5.1
- Activate the destination boot environment. Do the following in the order presented:
 - Display the source and destination boot environment. Enter:
 - # lustatus
 - Unmount the source and destination boot environment alternate root path. Enter:
 - # luumount destination boot environment
 - Activate the destination boot environment. Enter:
 - # luactivate
- If the system was encapsulated, manually encapsulate the destination boot environment after it is booted.

During Live Upgrade, installer displays incorrect message about VRTSaa package removal

If you use Live Upgrade to upgrade Dynamic Multi-Pathing 5.0MP1 to Dynamic Multi-Pathing 6.0, the installer may display a message that the VRTSaa package failed to uninstall.

Workaround:

Verify whether the VRTSaa package was removed correctly from the alternate boot disk.

```
# pkginfo -R alternate_root_path -1 VRTSaa
```

For example, run the following command

```
# pkginfo -R /altroot.5.10 -1 VRTSaa
```

If the VRTSaa package was removed, you can ignore this error.

If the VRTSaa package was not removed, remove the package manually:

```
# pkgrm -R alternate root path -1 VRTSaa
```

For example, run the following command

```
# pkgrm -R /altroot.5.10 -1 VRTSaa
```

After Live Upgrade to Solaris 10 Update 10, boot from alternate boot environment may fail (2370250)

If your setup involves volumes in a shared disk group that are mounted as CFS in a cluster, then during Live Upgrade using the vxlustart command from any supported Solaris version to Solaris 10 Update 10, boot from an alternate boot environment may fail.

Workaround: Run the vxlufinish command. Before rebooting the system, manually delete the entries of all the volumes of shared disks that are mounted as CFS in the /altroot.5.10/etc/vfstab directory.

Live Upgrade to Solaris 10 Update 10 fails in the presence of zones (2521348)

SFCFSHA Live Upgrade from Solaris 10 Update 7 5.1SP1 to Solaris 10 Update 10 using the vxlustart commands fails in the presence of zones with the following error message:

```
ERROR: Installation of the packages from this media of the media failed;
pfinstall returned these diagnostics:
Processing default locales
        - Specifying default locale (en US.ISO8859-1)
Processing profile
ERROR: This slice can't be upgraded because of missing usr packages for the
following zones:
ERROR:
        zone1
ERROR:
         zone1
ERROR: This slice cannot be upgraded because of missing usr packages for
one or more zones.
The Solaris upgrade of the boot environment <dest.27152> failed.
```

This is a known issue with the Solaris luupgrade command.

Workaround: Check with Oracle for possible workarounds for this issue.

On Sparc, Live Upgrade from Solaris 9 to Solaris 10 Update 10 may fail (2424410)

On Sparc, Live Upgrade from Solaris 9 to Solaris 10 Update 10 may fail with the following error:

```
Generating file list.
Copying data from PBE <source.24429> to ABE <dest.24429>.
99% of filenames transferredERROR: Data duplication process terminated
unexpectedly.
ERROR: The output is </tmp/lucreate.13165.29314/lucopy.errors.29314>.
29794 Killed
Fixing zonepaths in ABE.
Unmounting ABE <dest.24429>.
100% of filenames transferredReverting state of zones in PBE
<source.24429>.
ERROR: Unable to copy file systems from boot environment <source.24429>
to BE <dest.24429>.
ERROR: Unable to populate file systems on boot environment <dest.24429>.
Removing incomplete BE <dest.24429>.
ERROR: Cannot make file systems for boot environment <dest.24429>.
```

This is a known issue with the Solaris lucreate command.

Workaround: Check with Oracle for possible workarounds for this issue.

Flash archive installed through JumpStart causes new system to go into maintenance mode on reboot (2379123)

If a Flash archive is created on a golden host with encapsulated root disks, when this Flash archive is installed onto another host through JumpStart, the new system may go to maintenance mode when you initially reboot it.

This problem is caused by the predefined root disk mirror in the Flash archive. When the archive is applied to a clone system, which may have different hard drives, the newly cloned system may get stuck at root disk mirroring during reboot.

Workaround: Create the Flash archive on a golden host with no encapsulated root disks. Run vxunroot to clean up the mirrored root disks before you create the Flash archive.

Web installer does not ask for authentication after the first session if the browser is still open (2509330)

If you install or configure Dynamic Multi-Pathing and then close the Web installer, if you have other browser windows open, the Web installer does not ask for authentication in the subsequent sessions. Since there is no option to log out of the Web installer, the session remains open as long as the browser is open on the system.

Workaround: Make sure that all browser windows are closed to end the browser session and subsequently log in again.

Stopping the Web installer causes Device Busy error messages (2633924)

If you start the Web installer, and then perform an operation (such as prechecking, configuring, or uninstalling), you may get an error message saying the device is busy.

Workaround:

Do one of the following:

- Kill the start.pl process.
- Start the webinstaller again. On the first Web page you see that the session is still active. Either take over this session and finish it or terminate it directly.

Software limitations

This section covers the software limitations of this release.

See the corresponding Release Notes for a complete list of software limitations related to that component or product.

See "Documentation" on page 29.

DMP support for the Solaris format command (2043956)

When DMP is enabled to support Solaris ZFS pools, the Solaris format command displays either a path or the corresponding dmpnode. The result depends on the order in which the format command parses the entries in the /dev/rdsk directory.

DMP settings for NetApp storage attached environment

To minimize the path restoration window and maximize high availability in the NetApp storage attached environment, set the following DMP tunables:

Table 1-6

Parameter name	Definition	New value	Default value
dmp_restore_internal	DMP restore daemon cycle	60 seconds.	300 seconds.
dmp_path_age	DMP path aging tunable	120 seconds.	300 seconds.

The change is persistent across reboots.

To change the tunable parameters

- Issue the following commands:
 - # vxdmpadm settune dmp restore internal=60
 - # vxdmpadm settune dmp path age=120
- To verify the new settings, use the following commands:
 - # vxdmpadm gettune dmp restore internal
 - # vxdmpadm gettune dmp path age

ZFS pool in unusable state if last path is excluded from DMP (1976620)

When a DMP device is used by a ZFS pool, do not exclude the last path to the device. This can put the ZFS pool in an unusable state.

Documentation

Product guides are available in the PDF format on the software media in the /product name/docs directory. Additional documentation is available online.

Make sure that you are using the current version of documentation. The document version appears on page 2 of each guide. The publication date appears on the title page of each document. The latest product documentation is available on the Symantec website.

http://sort.symantec.com/documents

Documentation set

Table 1-7 lists the documentation for Veritas Dynamic Multi-Pathing.

	<u> </u>
Document title	File name
Veritas Dynamic Multi-Pathing Release Notes	dmp_notes_60_sol.pdf
Veritas Dynamic Multi-Pathing Installation Guide	dmp_install_60_sol.pdf
Veritas Dynamic Multi-Pathing Administrator's Guide	dmp_admin_60_sol.pdf

Table 1-7 Veritas Dynamic Multi-Pathing documentation

If you use Veritas Operations Manager (VOM) to manage Veritas Storage Foundation and High Availability products, refer to the VOM product documentation at:

http://sort.symantec.com/documents

Manual pages

The manual pages for Veritas Storage Foundation and High Availability Solutions products are installed in the /opt/VRTS/man directory.

Set the Manpath environment variable so the man(1) command can point to the Veritas Storage Foundation manual pages:

■ For the Bourne or Korn shell (sh or ksh), enter the following commands:

```
MANPATH=$MANPATH:/opt/VRTS/man
  export MANPATH
```

■ For C shell (csh or tcsh), enter the following command:

```
setenv MANPATH ${MANPATH}:/opt/VRTS/man
```

See the man(1) manual page.