Symantec NetBackup™ Replication Director Solutions Guide

Documentation version: 7.7

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<table>
<thead>
<tr>
<th>Region</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asia-Pacific and Japan</td>
<td><a href="mailto:customercare_apj@symantec.com">customercare_apj@symantec.com</a></td>
</tr>
<tr>
<td>Europe, Middle-East, and Africa</td>
<td><a href="mailto:semea@symantec.com">semea@symantec.com</a></td>
</tr>
<tr>
<td>North America and Latin America</td>
<td><a href="mailto:supportsolutions@symantec.com">supportsolutions@symantec.com</a></td>
</tr>
</tbody>
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<td>Index</td>
<td></td>
<td>212</td>
</tr>
</tbody>
</table>
Introduction

This chapter includes the following topics:

- About NetBackup Replication Director
- About the roles of the Replication Director plug-ins
- Software required to use Replication Director
- NetBackup configuration for Replication Director
- Tools for troubleshooting Replication Director

About NetBackup Replication Director

Replication Director is the implementation of NetBackup OpenStorage-managed snapshots and snapshot replication, where the snapshots are stored on the storage systems of partnering companies. OpenStorage is a Symantec API that lets NetBackup communicate with the storage implementations that conform to the API. Replication Director uses the functions of the OpenStorage partners to perform the following tasks:

- To share disks so that multiple heterogeneous media servers can access the same disk volume concurrently.
- To balance loads and tune performance. NetBackup balances backup jobs and storage usage among the media servers and disk pools.
- To make full use of disk array capabilities, including fast storage provisioning and almost unlimited storage.
- To use as an alternative to off-site vaulting. Storage replication technology provides an efficient means to send copies of user data (files, applications, databases) to off-site storage as part of a disaster recovery plan.
NetBackup stores snapshots of client data on the volumes that are available to the storage server.

Snapshots represent a point-in-time of primary storage data as captured by the storage hardware. NetBackup can then instruct the storage server to replicate the snapshot from primary volumes to other volumes available to the storage server. The snapshot can be replicated to multiple volumes within the storage server, or to storage outside of the storage server, such as a tape device or other disk storage. Replication Director can accommodate an assortment of scenarios to meet the specific data protection needs of an organization.

**Note:** Replication is not supported for EMC VNX and Celerra at this time.

Replication Director offers a single NetBackup interface for end-to-end data protection management for the following tasks:

- **Unified policy management.**
  Use the **NetBackup Administration Console** as the one, centralized backup infrastructure to manage the lifecycle of all data.

- **Snapshot copy management.**
  Use NetBackup to manage the entire lifecycle of the snapshot. Replication Director uses OpenStorage with a media server to access the storage server volumes. No image can be moved, expired, or deleted from the disk array unless NetBackup instructs the storage server to do so.
  The instruction to perform the initial snapshot comes from an operation in a NetBackup storage lifecycle policy (SLP). You can create one SLP that instructs NetBackup to create the initial snapshot, to replicate the snapshot to several locations, and to indicate a different retention period for each of the replications. Additional instructions (or operations) can be included in the SLP that create a backup from the snapshot, index the snapshot, and more.

- **Snapshot copy monitoring.**
  Use NetBackup OpsCenter to monitor the creation of each copy at each storage location. OpsCenter provides extensive reporting on the entire replication environment.

- **Global search and restore.**
  Recovery is available from any storage device in the environment that is defined to NetBackup. This includes recovery from the primary copy or any replicated copy on disk, or from any duplicated copy on disk or tape.
About the roles of the Replication Director plug-ins

Replication Director uses an OpenStorage plug-in on the media server to communicate with the disk array (through the storage server) and to make requests to move data.

The OpenStorage partner hosts a software plug-in that allows communication between NetBackup and the disk array.

*Table 1-1* lists the plug-ins used by NetBackup and by the OpenStorage partners.

### Table 1-1  Names of plug-ins used in Replication Director

<table>
<thead>
<tr>
<th>Plug-in name</th>
<th>Installation location</th>
</tr>
</thead>
<tbody>
<tr>
<td>NetApp Plug-in for Symantec NetBackup</td>
<td>The NBUPlugin communicates with the OnCommand Unified Manager.</td>
</tr>
<tr>
<td></td>
<td>For installation instructions, see the <em>NetApp Plug-in for Symantec NetBackup Installation and Administration Guide</em>, available from the NetApp Support Site.</td>
</tr>
<tr>
<td></td>
<td>The default communication between the two plug-ins is to use encryption. A change can be made to the NBUPlugin config file to disable encryption. The <em>Encryption</em> policy attribute has no impact on the encryption between the plug-ins.</td>
</tr>
<tr>
<td></td>
<td>By default, the NetApp Plug-in for Symantec NetBackup uses IPv4, however the system can be configured to use IPv6.</td>
</tr>
<tr>
<td></td>
<td><strong>Note:</strong> The NetApp Plug-in for cDOT support (2.0) cannot be installed on the OnCommand Unified Manager server, the master server, or any media servers. You should install the plug-in on a separate Windows or Linux computer.</td>
</tr>
<tr>
<td>VNX NAS RD</td>
<td>NetBackup installs the plug-in by default; no separate installation is needed.</td>
</tr>
</tbody>
</table>

Software required to use Replication Director

Install NetBackup on all master servers, media servers, and NetBackup clients to be used with Replication Director.

The following NetBackup licenses are required to use Replication Director.

### Table 1-2  NetBackup licenses required for Replication Director

<table>
<thead>
<tr>
<th>NetBackup host</th>
<th>License</th>
</tr>
</thead>
<tbody>
<tr>
<td>Master server</td>
<td>The NetBackup Replication Director option.</td>
</tr>
</tbody>
</table>
Table 1-2  NetBackup licenses required for Replication Director (continued)

<table>
<thead>
<tr>
<th>NetBackup host</th>
<th>License</th>
</tr>
</thead>
</table>
| Media servers  | On each media server that can access the disk array, install:  
  ■ The Data Protection Optimization Option only if you want to perform a snapshot backup to deduplication disk.  
  ■ An NDMP license to perform a snapshot backup to disk or tape using NDMP. |
| Clients        | A NetBackup client license is required on clients for all non-NDMP backups. |

The Symantec NetBackup Hardware Compatibility List (HCL) lists the platforms on which Replication Director is supported.

NetBackup configuration for Replication Director

NetBackup configuration is performed by the NetBackup administrator, as described in Table 1-3.

Table 1-3  NetBackup configuration tasks overview

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
<th>Reference topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Install or upgrade NetBackup software on the master server and media server(s).</td>
<td>See “Software required to use Replication Director” on page 13.</td>
</tr>
</tbody>
</table>
| 2    | Run the Storage Server Configuration Wizard to configure the OpenStorage partner as a NetBackup storage server.  
  This wizard also configures the following:  
  ■ The media servers that can access the storage server.  
  ■ A disk pool that contains the primary snapshot.  
  ■ A storage unit for the primary disk pool. | See “Creating a NetBackup storage server for snapshot replication” on page 21.                         |
| 3    | Create an additional disk pool for every group of disk volumes that will contain snapshot replications of the primary snapshot.  
  As part of the Disk Pool Creation Wizard, a storage unit is configured for each disk pool. | See “Creating disk pools for snapshot replication” on page 37.                                         |
<p>| 4    | Create a storage unit for any operation that will produce duplications (non-snapshot copies). | See the NetBackup Administrator's Guide, Volume I.                                                     |</p>
<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
<th>Reference topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>Configure a storage lifecycle policy. Create a new operation in the SLP for each task that the SLP is to perform. For example, create a <strong>Snapshot</strong> operation to perform the initial snapshot and a <strong>Replication</strong> operation to create a copy of the snapshot.</td>
<td>See “Creating a storage lifecycle policy for snapshots and snapshot replication” on page 61.</td>
</tr>
<tr>
<td>6</td>
<td>Configure a NetBackup backup policy to perform all of the operations indicated in the SLP. To do so, the <strong>Policy storage</strong> selection in the policy must indicate the SLP that is configured for snapshots and snapshot replication. <strong>Note:</strong> Do not use the Policy Configuration Wizard or the Getting Started Wizard to configure policies for Replication Director.</td>
<td>See “Configuring a Standard or MS-Windows policy to protect NAS volumes or SAN-connected devices” on page 93. See “Configuring an NDMP policy to protect a NAS host” on page 86. See “About Oracle support for Replication Director” on page 184. See “About virtual machines and Replication Director” on page 197.</td>
</tr>
</tbody>
</table>

The following figure is an overview of how the NetBackup components fit together to perform snapshots and snapshot replication. The following sections describe how to configure each part of this process.

**Figure 1-1** How NetBackup uses OpenStorage partner storage

The OpenStorage partner presents storage to NetBackup as volumes.

The Storage Server Configuration Wizard groups volumes into disk pools and then into storage units.

An SLP points to the snapshot-capable storage units as snapshot destinations.

A backup policy requests a snapshot of client data by pointing to the SLP as storage.

---

### Tools for troubleshooting Replication Director

NetBackup has developed tools and checklists that make Replication Director configuration easier.

They are located on the following page, along with scripts that can verify whether or not the correct software and licenses are been installed.

http://www.symantec.com/docs/DOC5240
The following Symantec technote contains information that can help you solve various problems that you may encounter while using Replication Director. It is organized into general categories by problem or issue.

http://www.symantec.com/docs/TECH231425
Additional configuration topics

This chapter includes the following topics:

- Configuring the NetBackup Client Service
- NetBackup naming conventions
- How to configure a multi-NIC environment

Configuring the NetBackup Client Service

By default, the NetBackup Client Service is configured on Windows with the Local System account. The Local System account lacks sufficient rights to perform certain backup and restore operations.

For example, for NetBackup to access CIFS volumes, the account must be changed from Local System to an account with access to the CIFS share.

To change the NetBackup Client Service logon account on a Windows computer:

- Open the Windows Services application.
- To change the logon account, stop the NetBackup Client Service.
- Open the properties for the NetBackup Client Service.
- Provide the name and password of the account that has the necessary permissions. For example, change the logon to that of Administrator.
- Restart the service.

If the logon property is not changed for the NetBackup Client Service, the policy validation fails with status code 4206.
Situations in which the NetBackup Client Service logon account requires changing

The following list contains situations in which the NetBackup Client Service logon account needs to be changed:

- To access CIFS storage for a storage unit.
- To use UNC paths, the network drives must be available to the service account that the NetBackup Client Service logs into at startup. You must change this account on each Windows client that is backed up that contains data that is shared with another computer.
- During a snapshot: To have read access to the share for backup purposes and write access during restores.
  The account must be for a domain user that is allowed to access and write to the share. To verify the account, log on as that user and try to access the UNC path. (For example: `\server_name\share_name`.
- For database agents and options, configure the service with a logon account that has the necessary permission or privileges. See the documentation for your agent or option for more information.
- For the database agents that support VMware backups on a NetApp disk array, configure the logon account to one that has access to the disk array.

NetBackup naming conventions

The following set of characters can be used in user-defined names, such as disk pools and storage lifecycle policies:

- Alphabetic (A-Z a-z) (names are case-sensitive)
- Numeric (0-9)
- Period (.)
- Plus (+)
- Minus (-)
  Do not use a minus as the first character.
- Underscore (_)

Note: No spaces are allowed.
How to configure a multi-NIC environment

A NetBackup client can have multiple host names that correspond to multiple Network Interface Cards (NICs). To access the snapshots using a particular NIC, you must use the host name that corresponds to that NIC as a client name in the NetBackup backup policy.

Ensure that the route to the filer follows the same interface that is defined as the client name in backup policies.

**Note:** If the NIC information is not configured correctly, backup and restore jobs may fail.

**Example of a client that uses multiple NICs**

Consider an HP-UX 11.31 host with the host name `hp_nas.abc.xyz.com`. This host is configured as a client in a backup policy. This backup policy is intended to support the NAS volumes which are mounted on the host. The host has multiple NAS volumes mounted which are created on the filer with IP address `10.80.155.147`.

Host `hp_nas.abc.xyz.com` has two NICs configured, as shown in **Table 2-1**.

**Table 2-1**

<table>
<thead>
<tr>
<th>NICs</th>
<th>IP address</th>
<th>Mapped to NAS volume</th>
</tr>
</thead>
<tbody>
<tr>
<td>lan0</td>
<td>10.80.139.208</td>
<td><code>hp_nas.abc.xyz.com</code></td>
</tr>
<tr>
<td>lan1</td>
<td>10.80.139.210</td>
<td><code>hp_nas1.abc.xyz.com</code></td>
</tr>
</tbody>
</table>

The following is an example of the routing table that is defined for host `hp_nas.abc.xyz.com`:

```plaintext
netstat -nr
Routing tables

<table>
<thead>
<tr>
<th>Destination</th>
<th>Gateway</th>
<th>Flags</th>
<th>Refs</th>
<th>Interface</th>
<th>Pmtu</th>
</tr>
</thead>
<tbody>
<tr>
<td>127.0.0.1</td>
<td>127.0.0.1</td>
<td>UH</td>
<td>0</td>
<td>lo0</td>
<td>32808</td>
</tr>
<tr>
<td>10.80.139.210</td>
<td>10.80.139.210</td>
<td>UH</td>
<td>0</td>
<td>lan1</td>
<td>32808</td>
</tr>
<tr>
<td>10.80.139.208</td>
<td>10.80.139.208</td>
<td>UH</td>
<td>0</td>
<td>lan0</td>
<td>32808</td>
</tr>
<tr>
<td>10.80.139.0</td>
<td>10.80.139.210</td>
<td>U</td>
<td>2</td>
<td>lan1</td>
<td>1500</td>
</tr>
<tr>
<td>10.80.136.0</td>
<td>10.80.139.208</td>
<td>U</td>
<td>2</td>
<td>lan0</td>
<td>1500</td>
</tr>
<tr>
<td>127.0.0.0</td>
<td>127.0.0.1</td>
<td>UG</td>
<td>0</td>
<td>lo0</td>
<td>32808</td>
</tr>
<tr>
<td>default</td>
<td>10.80.136.1</td>
<td>UG</td>
<td>0</td>
<td>lan0</td>
<td>1500</td>
</tr>
</tbody>
</table>
```

Since the IP/subnet address of the filer does not fall under any routing entry defined, network communication from the host happens using the default routing entry.
As previously mentioned, the default route entry has the same interface (lan0) as that of the entry corresponding to the client name hp_nas.abc.xyz.com (lan0).

Similarly, if there is an entry defined in the routing table explicitly for the subnet of the storage system’s IP address, ensure that the same interface similarity exists.
Creating a NetBackup storage server for snapshot replication

This chapter includes the following topics:

- Creating a NetBackup storage server for snapshot replication
- Updating an OpenStorage storage server to reflect plug-in updates
- Adding the storage server credentials to a NetBackup server

Creating a NetBackup storage server for snapshot replication

A NetBackup storage server is a NetBackup entity that has exclusive access to manage snapshots on the volumes of an OpenStorage partner. This procedure describes creating a storage server using the Storage Server Configuration Wizard. Specific partner considerations are referenced throughout.
To create a storage server

1   Before launching the **Storage Server Configuration Wizard**, make sure that the OpenStorage partner has the necessary software installed and is online. The volumes of the disk array must also be configured.

2   Click **Configure Disk Storage Servers** in the **NetBackup Administration Console** main window to launch the **Storage Server Configuration Wizard**.
3 Select **OpenStorage** as the disk storage type. Click **Next**.

![Storage Server Configuration Wizard](image)

4 Configure the details of the storage server.
Select the media server to query the storage server. This is the media server that is assigned the credentials for the storage server. Credentials allow the media server to communicate with the storage server.

Note that all of the media servers in the configuration appear in the list, even if the OpenStorage plug-in is not installed. Select a media server where the OpenStorage plug-in is installed.

- Enter the user name to log on to the storage host.
  - If the storage host does not require logon credentials, enter dummy credentials.
- Enter the password for the logon account.
- Re-enter the password to confirm the password.

For a media server to communicate with and have access to a storage server, it must be added to the Replication Director environment.

See “Adding the storage server credentials to a NetBackup server” on page 32.

Select the type of storage server to create:

- For a NetApp 7-mode configuration, select **NetApp OnCommand server (7-mode)** (Network_NTAP).
- For a NetApp Clustered Data ONTAP configuration, select **NetApp OnCommand server (cluster-mode)** (NTAP_CDOT).
- For an EMC VNX and Celerra configuration, click in the **Storage server type** field and then type **EMC_Celerra**.

Enter the name of the storage server. The name that you use for the storage server must be used consistently throughout both the NetBackup environment and the storage vendor environment.

Enter the exact name of the storage server, whether a fully-qualified name or a short name.

- In a NetApp 7-mode configuration, this is the OnCommand Unified Manager.
- In a NetApp Clustered Data ONTAP configuration, this is the computer that hosts the NBUPPlugin 2.0, not the OnCommand Unified Manager.
- In an EMC configuration, this is the EMC Celerra server.

Click **Next**.

5 The **Additional Media Server Configuration for OpenStorage Devices** panel appears in environments where there are multiple media servers or where the master server is on a different host from the media server.

- Enable the check boxes for all media servers that are to be used to access the storage server for snapshots, snapshot replication, or restores.
Enable the check box for the computer that hosts the master server, if it appears in the list. The master server host must be enabled so that the NetBackup catalog is updated correctly for rollback and restore operations.

**Note:** The master server does not appear in the list if it was already selected in the Add Storage Server wizard pane as a media server for the Select media server property (Step 4).

6 The wizard displays a summary panel that lists the configuration information that you've entered. Click **Back** to make any changes or **Next** to create the storage server.

7 The wizard declares that the storage server was successfully created. To create a disk pool, make a check in the check box labeled **Create a disk pool using the storage server that you have just created**. A disk pool is necessary for snapshots and snapshot replication.

   Click **Next** to launch the **Disk Pool Configuration Wizard**.

8 Select the type of disk pool that you want to create. If an OpenStorage partner does not appear for selection, make sure that the license has been installed and that an OpenStorage storage server has been created.
9 On the **Select Storage Server** panel, select the storage server that was created earlier in the wizard. Click **Next**.
The Select Disk Pool Properties and Volumes panel presents all of the volumes that have been configured in the storage of the OpenStorage partner by the storage administrator. A disk pool can contain only those volumes that share similar properties. So that dissimilar volumes are not combined, NetBackup filters the volumes for selection.

Select the Primary property to configure this first disk pool for snapshots. The list displays all of the volumes that match the selected property.

Select a primary volume in the table to be part of this first disk pool. Notice that primary volumes also have the Source property set as well. Snapshots on the primary volume are the source for snapshot replication. Click Next.

Select a primary volume in the table to be part of this first disk pool. Notice that primary volumes also have the Source property set as well. Snapshots on the primary volume are the source for snapshot replication. Click Next.
12 In the **Additional Disk Pool Information** panel, name the disk pool and add any comments you want to make regarding the disk pool.

See “NetBackup naming conventions” on page 18.

Enable **Limit I/O streams** to limit the number of read and write streams (jobs) for each volume in the disk pool. Select the number of read and write streams to allow per volume. When the limit is reached, NetBackup chooses another volume for write operations, if available. If not available, NetBackup queues jobs until a volume is available.

Click **Next**.
13 Review the summary screen that lists the disk pool configuration. Click **Back** to make any changes or **Next** to create the disk pool.

14 The wizard declares that the disk pool was successfully created. To create a storage unit, make a check in the check box labeled **Create a storage unit using the disk pool that you have just created**. A storage unit is necessary for snapshots and snapshot replication.

Click **Next**.

15 In the **Storage Unit Creation** panel:

- Name the storage unit.
- Select the media server(s) that can use the storage unit:

  - **Use any available media server to transport data**
    - NetBackup selects any media server to access the storage unit.

  - **Use only the selected media servers**
    - NetBackup uses only the media server that is specified to access the storage unit.

Only the media servers that have the OpenStorage plug-in installed appear in this list. For a media server to communicate with and have access to a storage server, it must be added to the Replication Director environment.

---

**Note:** A storage unit can represent many physical devices. When a storage unit is a replication target, NetBackup lets the plug-in select which device to use within the storage unit. For replication jobs, storage units and storage unit groups ignore the **Maximum concurrent jobs** setting. NetBackup does not attempt to throttle the parameters.
Click Next. The final wizard panel displays, announcing that the wizard has been completed.

You've just configured a storage server, a disk pool, and a storage unit to contain the primary snapshots. Configure additional disk pools (and storage units) for every group of disk volumes that will contain snapshot replications of the primary snapshots.

For example, in the following figure, two disk pools are necessary:

- One disk pool that contains volumes to hold primary snapshots and act as a source for other replications, and
- A second disk pool that contains the volumes that are replication targets for snapshot replications.
Updating an OpenStorage storage server to reflect plug-in updates

If an OpenStorage partner updates their plug-in, update the NetBackup storage server to reflect the new functionality of the plug-in.

For example, the NetApp plug-in used for Replication Director is the NBUPlugin.

If the OpenStorage plug-in is updated on the storage server, use the following procedure to update the NetBackup storage server configuration to reflect this:

To update the NetBackup OpenStorage storage server from the NetBackup Administration Console

1. In the NetBackup Administration Console, expand Media and Device Management > Credentials > Storage Servers.
2. In the right pane, right-click the storage server.
3. Select Update Storage Server Details.
4. Update the existing disk pools so that each can use the new functionality. Any disk pools that were created after the storage server is updated inherit the new functionality.

See “Updating an OpenStorage disk pool to reflect plug-in updates” on page 42.
To update the NetBackup OpenStorage storage server configuration from the command line

- Run the following command on the master server or on one of the media servers:

  **On Windows:**
  ```
  \install_path\NetBackup\bin\admincmd\nbdevconfig -updatests -storage_server storage_server -stype server_type -media_server media_server
  ```

  **On UNIX:**
  ```
  /usr/openv/netbackup/bin/admincmd/nbdevconfig -updatests -storage_server storage_server -stype server_type -media_server media_server
  ```

  See the following descriptions of the options that require arguments:

  - `-storage_server storage_server`  
    The name of the disk appliance.

  - `-stype server_type`  
    The storage vendor provides the string that identifies the server type.
    For example, Network_NTAP, Network_NTAP_CDOT, and EMC_Celerra.

  - `-media_server media_server`  
    A NetBackup media server that connects to the storage server. The media server queries the storage server for its capabilities. The vendor plug-in must be installed on the media server. If the plug-in resides on more than one media server, you can specify any one of them.

---

### Adding the storage server credentials to a NetBackup server

Use the following procedure to add the storage server credentials to a NetBackup server in a Replication Director environment.

**Note:** If you add or change credentials, make sure that the computer that hosts the master server is always selected.
To add OpenStorage server credentials

1. In the NetBackup Administration Console, expand Media and Device Management > Credentials > Storage Servers.
2. Select the storage server, then select Edit > Change.
3. Select the Media Servers tab.
4. Select the server you want to add. Also make sure that any servers already credentialed are selected.
5. Enter the credentials.
6. Click Set and then click OK.
Configuring disk pools for snapshot and replication

This chapter includes the following topics:

- About disk pools for snapshots and snapshot replication
- Creating disk pools for snapshot replication
- Updating disk pools after volumes are added, are deleted, or are changed
- Updating an OpenStorage disk pool to reflect plug-in updates
- How to resolve snapshot disk volume changes
- Using bpstsinfo to view the replication topology of a device

About disk pools for snapshots and snapshot replication

An OpenStorage disk pool represents the disk storage that is exposed to NetBackup through the OpenStorage API. A disk pool can represent one or more volumes. Disk pools inherit their properties from the volumes that comprise the disk pools.

Snapshot and snapshot replication disk pools differ from other NetBackup disk pool types as follows:

- Only one storage unit can access a snapshot or a snapshot replication disk pool.
- Snapshot and snapshot replication disk pools observe no high or no low water marks.
One disk pool to be used for snapshots can be configured as part of the **Storage Server Configuration Wizard**. At least one additional disk pool is necessary for snapshot replication. The **Disk Pool Configuration Wizard** can also be launched independently.

See “Creating disk pools for snapshot replication” on page 37.

The NetBackup administrator creates multiple disk pools to serve specific purposes in a replication configuration. The volumes in a disk pool must have the properties that match their intended purpose.

For example, the following disk pools are necessary to create a snapshot volume and replicate it to target volumes:

- A disk pool that contains a volume where the initial snapshot can be created. The volume must have the **Snapshot** and **Primary** attributes set. See “Primary + Replication source snapshot storage unit” on page 66.

- A disk pool that contains a volume with the **Snapshot** and the **Replication target** properties set to serve as the target for a replica snapshot. See “Replication target snapshot storage unit” on page 67.

The following topic describes the roles that disk pools and storage units can serve in a Replication Director configuration:

See “About configuring storage lifecycle policies for snapshots and snapshot replication” on page 59.

---

**About disk volumes for snapshots and snapshot replication**

For snapshots and snapshot replication, all of the volumes in a disk pool must be homogeneous; that is, they must have the same properties. The NetBackup **Disk Pool Configuration Wizard** enforces compliance, as does the **Change Disk Pool** dialog box.

The storage administrator defines the properties and the replication topology of the disk volumes. The NetBackup administrator creates disk pools, based on the properties of the volumes.

- The volume properties define in what capacity the volumes can be used:

  - **Snapshot**
    - The default property. All volumes that are used for snapshots or snapshot replication must have this property.

  - **Primary**
    - The volume can be used for snapshot creation.

  - **Replication source**
    - The volume can be used as a source for replicating snapshots.
The volume can be used as a target for snapshot replication.

Mirror

The volume is a mirror for snapshots. Mirror snapshots have the same life span as the original snapshot.

- The replication topology defines the source and the target volumes for replication. For example, volume S1 replicates to T1, volume S2 replicates to T2, and so on.

When you configure your NetBackup disk pools, add the source volumes (Sn) to the disk pool you use for snapshot creation. Then, add the target volumes (Tn) to the disk pool that is the target of the replication.

- The **Disk Pool Configuration Wizard** may not display all of the properties, depending on the underlying volumes.

For example, if a NetApp SnapMirror relationship is not defined at the volume layer, then the **Mirror** property does not appear in the wizard panel for selection.

Table 4-1 shows the properties that are required for snapshots and snapshot replication volumes, depending on their intended purpose in the NetBackup snapshot and snapshot replication process.

<table>
<thead>
<tr>
<th>Purpose of volume</th>
<th>Snapshot property</th>
<th>Primary property</th>
<th>Replication source property</th>
<th>Replication target property</th>
<th>Mirror property</th>
</tr>
</thead>
<tbody>
<tr>
<td>A volume to contain the initial snapshots of primary data.</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>A primary volume is always a replication source as well.</td>
<td></td>
</tr>
<tr>
<td>A volume to serve as a replication source or a replication target.</td>
<td>X</td>
<td></td>
<td>X</td>
<td>The <strong>Source</strong> property allows the volume to serve as a source for snapshot copies.</td>
<td>X</td>
</tr>
</tbody>
</table>
Creating disk pools for snapshot replication

One disk pool can be configured as part of the Storage Server Configuration Wizard to contain primary snapshots. Additional disk pools are necessary for snapshot replication.

You can run the `bpstsinfo` command to view the replication properties of the volumes and understand which volumes to include in the various disk pools.

See “Using bpstsinfo to view the replication topology of a device” on page 49.

To create a disk pool

1. Select Media and Device Management. In the right pane, click Configure Disk Pool.
2. In the Disk Pool Configuration Wizard welcome panel, click Next.
3. Select the type of disk pool that you want to create.
4. On the Select Storage Server panel, select the storage server. Click Next.
5 The Select Volumes panel presents all of the volumes that have been configured in the storage of the OpenStorage partner by the storage administrator.

You've already created one disk pool as part of the Storage Server Configuration Wizard to contain the primary snapshots that can serve as a source for replication. Now create a disk pool that can serve as a replication target.

To create a disk pool that is a target for replication, select Replication target. NetBackup filters the volumes for selection so that dissimilar volumes are not combined.

Note that in the Replication column, all the volumes have both Source and Target properties. That means that the volume can serve as both a target for replications as well as a source for another replication.

Expand the column to display other properties of the volume. For example, whether the volume is configured to be a mirror.

Another method to filter the volumes is to first clear the Primary, Replication source, and Replication target properties. Then, click on a specific volume. The wizard panel filters the volumes, displaying only those volumes that match the properties of the selected volume.
Note: For 7-mode, when the NBUPlugin is installed on the OnCommand Unified Manager, a NetBackup group is automatically created on that server. You must use the NetApp Management Console to add resource pools to the NetBackup group so that the resource pools are exposed to NetBackup.

See the section called “Regarding disk pools for OnCommand Unified Manager storage servers” on page 143.

6 Select the volume(s) to be part of this disk pool. Click **Next**.

7 In the **Additional Disk Pool Information** panel, name the disk pool.

The available size that is listed is the total amount of space available in the pool. The raw size is the total raw, unformatted size of the storage in the disk pool. Click **Next**.

8 The disk pool summary panel displays the storage server configuration up to this point.

Click **Next** to configure the disk pool.

9 The wizard announces the successful creation of the disk pool. Click **OK**.
10 After the disk pool creation completes, create a storage unit that uses the new disk pool. A storage unit that uses this disk pool is necessary for snapshot replication.

Select **Create a storage unit that uses X** where X is the disk pool and then click **Next**.

11 In the **Storage Unit Creation** panel, name the storage unit.

Select the media server(s) that can use the storage unit.

- **Use any available media server to transport data.** NetBackup selects any media server to access the storage unit.
- **Use only the selected media servers.** NetBackup uses only the media server that is specified to access the storage unit.

Only media servers that have the OpenStorage plug-in installed appear in this list. For a media server to communicate with and have access to a storage server, it must be added to the Replication Director environment.

Configure additional disk pools (and storage units) for every group of disk volumes that will contain snapshot replications of the primary snapshots.

### Updating disk pools after volumes are added, are deleted, or are changed

The storage administrator may change the properties of the volumes in a way that affects the topology of the volumes. If these volumes are used in a Replication Director environment, the changes may affect the capabilities of the disk pool. For example, a volume change may make a volume in the disk pool no longer usable by NetBackup.

If volume properties change, you must update the disk pools to which those volumes belong. Depending on the volume changes, you may also have to change storage units, storage unit groups, and storage lifecycle policies.

**Note:** If an OpenStorage partner updates the plug-in on a disk-array, update the NetBackup storage server and the disk pools to reflect the new functionality of the plug-in.

See “**Updating an OpenStorage storage server to reflect plug-in updates**” on page 31.

See “**Updating an OpenStorage disk pool to reflect plug-in updates**” on page 42.
To update the volumes in a disk pool after the storage changes

1. In the **NetBackup Administration Console**, in the left pane, expand **Media and Device Management > Devices > Disk Pools**.
2. In the right pane, select the disk pool you want to update.
3. Click **Edit > Change**.
4. In the **Change Disk Pool** dialog box, click **Refresh** to query the disk array for new, deleted, or changed volumes.

5. NetBackup communicates volume changes in the following manner:
   - If a new volume was added, the volume appears in the list. It may be eligible to be added to the disk pool.
If volumes have been deleted, or changed, or are no longer homogenous, see the following topic:
See “How to resolve snapshot disk volume changes” on page 43.

Updating an OpenStorage disk pool to reflect plug-in updates

If an OpenStorage partner updates their plug-in, update the existing disk pools to reflect the new functionality of the plug-in after you update the NetBackup storage server.

Any disk pools that are created after the storage server is updated inherit the new functionality.

To update an OpenStorage disk pool to reflect plug-in updates

◆ Run the following command on the master server:

On Windows:

```shell
install_path\NetBackup\bin\admincmd\nbdevconfig -changedp -dp disk_pool_name -stype server_type -setattribute attribute
```

On UNIX:

```shell
/usr/openv/netbackup/bin/admincmd/nbdevconfig -changedp -dp disk_pool_name -stype server_type -setattribute attribute
```

See the following descriptions of the options that require arguments:

- `-changedp` The name of the disk pool.
- `disk_pool_name`

- `-stype` The storage vendor provides the string that identifies the server type.
- `server_type`

- `-setattribute` The attribute is the name of the argument that represents the new functionality.
- `attribute`

For example, `OptimizedImage` specifies that the environment supports the optimized synthetic backup. `SpanImages` specifies that backup images can span across volumes on the disk appliance.
How to resolve snapshot disk volume changes

Symantec recommends that you take the following actions when volume properties or topology change:

- Discuss the changes with the storage administrator. You need to understand the changes so you can change your disk pools (if required) so that NetBackup can continue to use them.

- If the changes were unplanned, request that the changes be reverted so that NetBackup functions correctly again.

NetBackup can process changes to the following volume properties:

- Primary
- Replication Source
- Replication Target

If these volume properties change, NetBackup can update the disk pool to match the changes. NetBackup can continue to use the disk pool, although the disk pool may no longer match the storage unit or storage lifecycle purpose.

When you open the Change Disk Pool dialog box, NetBackup loads the disk pool properties from the catalog. NetBackup queries the storage server for changes when you either click the Refresh in the Change Disk Pool dialog box or when you configure a new disk pool for the storage server.

Table 4-2 describes the possible outcomes and describes how to resolve them.

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>No changes are discovered.</td>
<td>No changes are required.</td>
</tr>
<tr>
<td>NetBackup discovers the new volumes that match the disk pool properties.</td>
<td>The new volumes appear in the Change Disk Pool dialog box. Text in the dialog box changes to indicate that you can add the new volumes to the disk pool.</td>
</tr>
</tbody>
</table>
### Table 4-2  Refresh outcomes (continued)

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>The replication properties of all of the volumes changed, but they are still consistent.</td>
<td><strong>A Disk Pool Configuration Alert</strong> pop-up box notifies you that the properties of all of the volumes in the disk pool changed, but they are all the same (homogeneous).&lt;br&gt;&lt;br&gt;<strong>Disk Pool Configuration Alert</strong>&lt;br&gt;![Image of alert box]&lt;br&gt;The replication properties of the volumes in the disk pool have changed. NetBackup will update the disk pool with the new configuration. The new disk pool properties may differ from their original use in the storage unit or storage lifecycle policy.&lt;br&gt;<strong>Old properties:</strong> Snapshot, Replication source, Replication target&lt;br&gt;<strong>New properties:</strong> Snapshot, Primary, Replication source, Replication target&lt;br&gt;Verify that the disk pool matches the intended purpose of the storage unit or storage lifecycle policy.**&lt;br&gt;&lt;br&gt;You must click <strong>OK</strong> in the alert box, after which the disk pool properties in the <strong>Change Disk Pool</strong> dialog box are updated to match the new volume properties.&lt;br&gt;&lt;br&gt;If new volumes are available that match the new properties, NetBackup displays those volumes in the <strong>Change Disk Pool</strong> dialog box. You can add those new volumes to the disk pool.&lt;br&gt;&lt;br&gt;In the <strong>Change Disk Pool</strong> dialog box, select one of the following two choices:&lt;br&gt;&lt;br&gt;■ <strong>OK.</strong> To accept the disk pool changes, click <strong>OK</strong> in the <strong>Change Disk Pool</strong> dialog box. NetBackup saves the new properties of the disk pool.&lt;br&gt;NetBackup can use the disk pool, but it may no longer match the intended purpose of the storage unit or storage lifecycle policy. Change the storage lifecycle policy definitions to ensure that the replication operations use the correct source and target disk pools, storage units, and storage unit groups.&lt;br&gt;&lt;br&gt;■ <strong>Cancel.</strong> To discard the changes, click <strong>Cancel</strong> in the <strong>Change Disk Pool</strong> dialog box. NetBackup does not save the new disk pool properties. NetBackup can use the disk pool, but it may no longer match the intended use of the storage unit or storage lifecycle policy.</td>
</tr>
</tbody>
</table>
Table 4-2  Refresh outcomes (continued)

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Description</th>
</tr>
</thead>
</table>
| The replication properties of the volumes changed, and they are now inconsistent. | A Disk Pool Configuration Error pop-up box notifies you that the replication properties of some of the volumes in the disk pool changed. The properties of the volumes in the disk pool are not homogeneous.  
  
  ![Disk Pool Configuration Error](image)  
  
  The replication properties of the volumes in the disk pool have changed and the existing volumes in the disk pool have inconsistent properties.  
  
  NetBackup cannot use the disk pool until the storage configuration is fixed.  
  
  Change the volume properties on the storage server to match the disk pool properties or ensure that all volumes in the disk pool have similar properties.  
  
  Click on “Refresh” button to update the storage properties in this disk pool.  
  
  You must click OK in the alert box.  
  
  In the Change Disk Pool dialog box, the properties of the disk pool are unchanged, and you cannot select them (that is, they are dimmed). However, the properties of the individual volumes are updated.  
  
  Because the volume properties are not homogeneous, NetBackup cannot use the disk pool until the storage configuration is fixed.  
  
  NetBackup does not display new volumes (if available) because the volumes already in the disk pool are not homogeneous.  
  
  To determine what has changed, compare the disk pool properties to the volume properties. Work with your storage administrator to change the volume properties back to their original values.  
  
  The disk pool remains unusable until the properties of the volumes in the disk pool are homogenous.  
  
  In the Change Disk Pool dialog box, click OK or Cancel to exit the Change Disk Pool dialog box. |
### Table 4-2 Refresh outcomes (continued)

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>The snapshot properties changed.</td>
<td>A <strong>Disk Pool Configuration Error</strong> pop-up box notifies you that the snapshot properties of some of the volumes in the disk pool changed.</td>
</tr>
</tbody>
</table>

![Disk Pool Configuration Error](image)

You must click **OK** in the alert box.

In the **Change Disk Pool** dialog box, the properties of the disk pool are unchanged, and you cannot select them (that is, they are dimmed). However, the properties of the individual volumes are updated.

Because the volume properties are not homogeneous, NetBackup cannot use the disk pool until the storage configuration is fixed.

NetBackup does not display new volumes (if available) because the volumes already in the disk pool are not homogeneous.

To determine what has changed, compare the disk pool properties to the volume properties. Work with your storage administrator to change the volume properties back to their original values.

The disk pool remains unusable until the properties of the volumes in the disk pool are homogenous.

Click **OK** or **Cancel** to exit the **Change Disk Pool** dialog box.
### Table 4-2  Refresh outcomes (continued)

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>The replication topology changed.</td>
<td>A <strong>Disk Pool Configuration Alert</strong> pop-up box notifies you that the replication topology changed.</td>
</tr>
</tbody>
</table>

#### Disk Pool Configuration Alert

- The replication topology of existing volumes has changed.
- The changed disk pool may differ from its original use in the storage unit or the storage lifecycle policy.
- Verify that the disk pool matches the intended purpose of the storage unit or the storage lifecycle policy.

You must click **OK** in the alert box.

If NetBackup also discovers the new volumes that match the replication properties, they are displayed in the dialog box. You can add those new volumes to the disk pool.

Work with your storage administrator to understand the topology changes. Alternatively, use the `bpstsinfo -lsuinfo` command to discover the current topology. Compare the new topology to the previous topology.

See “Using bpstsinfo to view the replication topology of a device” on page 49.

In the **Change Disk Pool** dialog box, select one of the following two choices:

- **OK**. To accept the disk pool changes, click **OK** in the **Change Disk Pool** dialog box. NetBackup saves the new properties of the disk pool.
  - NetBackup can use the disk pool, but it may no longer match the intended purpose of the storage unit or storage lifecycle policy. Change the storage lifecycle policy definitions to ensure that the replication operations use the correct source and target disk pools, storage units, and storage unit groups.

- **Cancel**. To discard the changes, click **Cancel** in the **Change Disk Pool** dialog box. NetBackup does not save the new disk pool properties. NetBackup can use the disk pool, but it may no longer match the intended use of the storage unit or storage lifecycle policy.
### Table 4-2

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>The replication topology changed and the replication properties of the volumes in the disk pool changed.</td>
<td><strong>A Disk Pool Configuration Alert</strong> pop-up box notifies you that the replication topology changed and all of the replication properties of all of the volumes in the disk pool changed. The new properties are all the same (homogeneous).</td>
</tr>
</tbody>
</table>

The storage configuration has changed. The changed disk pool may differ from its original use in the storage unit and the storage lifecycle policy.

- The replication topology has changed.
- The replication properties of the volumes in the disk pool have changed.

Old properties: Snapshot, Replication source, Replication target
New properties: Snapshot, Primary, Replication source, Replication target

NetBackup will update the disk pool with the new configuration. Verify that the disk pool matches the intended purpose of the storage unit or the storage lifecycle policy.

You must click **OK** in the alert box.

In the **Change Disk Pool** dialog box, the properties of the disk pool are updated to show the new properties. You cannot select the properties (that is, they are dimmed).

If new volumes are available that match the new properties, NetBackup displays those properties in the **Change Disk Pool** dialog box. You can add those new volumes to the disk pool.

Work with your storage administrator to understand the topology changes. Alternatively, use the `bpstsinfo -lsuinfo` command to discover the current topology. Compare the new topology to the previous topology.

See "Using bpstsinfo to view the replication topology of a device" on page 49.

In the **Change Disk Pool** dialog box, select one of the following two choices:

- **OK**. To accept the disk pool changes, click **OK** in the **Change Disk Pool** dialog box. NetBackup saves the new properties of the disk pool.
  
  NetBackup can use the disk pool, but it may no longer match the intended purpose of the storage unit or storage lifecycle policy. Change the storage lifecycle policy definitions to ensure that the replication operations use the correct source and target disk pools, storage units, and storage unit groups.

- **Cancel**. To discard the changes, click **Cancel** in the **Change Disk Pool** dialog box. NetBackup does not save the new disk pool properties. NetBackup can use the disk pool, but it may no longer match the intended use of the storage unit or storage lifecycle policy.
Table 4-2  Refresh outcomes (continued)

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>NetBackup cannot find a volume or volumes that were in the disk pool.</td>
<td>A <strong>Disk Pool Configuration Alert</strong> pop-up box notifies you that an existing volume or volumes was deleted from the storage device:</td>
</tr>
<tr>
<td></td>
<td><img src="image" alt="Disk Pool Configuration Alert" /></td>
</tr>
<tr>
<td></td>
<td>An existing volume in this disk pool cannot be found on the storage device and is no longer available to NetBackup. The volume might be offline or deleted. If deleted, any data on that volume is lost. Volume(s) deleted: SnapVol12. Refer to documentation for information on how to resolve this issue.</td>
</tr>
<tr>
<td></td>
<td>NetBackup can use the disk pool, but data may be lost. To protect against accidental data loss, NetBackup does not allow volumes to be deleted from a disk pool. To continue to use the disk pool, do the following:</td>
</tr>
<tr>
<td></td>
<td>■ Use the <code>bpimmedia</code> command or the Images on Disk report to display the images on the specific volume.</td>
</tr>
<tr>
<td></td>
<td>■ Expire the images on the volume.</td>
</tr>
<tr>
<td></td>
<td>■ Use the <code>nbdevconfig</code> command to set the volume state to DOWN so NetBackup does not try to use it.</td>
</tr>
</tbody>
</table>

Using bpstsinfo to view the replication topology of a device

For a replication operation to succeed, a volume which is a source of replication must have a replication partner which is the target of replication. The replication relationship between volumes is provided to NetBackup by the storage device using the OpenStorage APIs.

To understand the replication topology of the storage server, run the `bpstsinfo` command, specifying the storage server name and the OpenStorage server type. For example:

```
bpstsinfo -lsuinfo -storage_server storage_server_name -stype storage_type
```

The command is located in the following directory:

- **Windows**:
  ```
  Install_path\NetBackup\bin\admincmd
  ```
The output from the `bpstsinfo` command displays the following information:

- The name of the storage server (Server Name). The storage server name here must be the same as the storage server name used in the Storage Server Configuration Wizard.
- The name of the volume (LSU Name).
- The properties of the volume (Media, Save As).
- The replication sources of the volume (Replication Sources).
- The replication targets of the volume (Replication Targets).

Save the output to a file so that you can compare the current topology with the previous topology to determine what has changed.

**NetApp storage server sample bpstsinfo output**

The following examples show sample output from the `bpstsinfo` command for a NetApp storage server named `plinko` which contains four LSUs. The generic syntax for the command is as follows:

```
bpstsinfo -lsuinfo -storage_server storage_server_name -stype storage_type
```

The following is an example of the command, run on the NetBackup media server, for storage server `plinko`:

```
bpstsinfo -lsuinfo -storage_server plinko -stype Network_NTAP
```

**Output for first LSU:**

```
LSU Info: 
   Server Name: Network_NTAP:plinko
   LSU Name: PrimarySnapshot
   Allocation : STS_LSUF_AT_STATIC
   Storage: STS_LSUF_ST_NONE
   Description: 
   Configuration: 
   Media: (STS_LSUF_REP_ENABLED | STS_LSUF_REP_SOURCE)
   Save As : (STS_SA_PRIMARY | STS_SA_SNAPSHOT)
   Replication Sources: 0 ( )
```
The `bpstsinfo` output provides the following information about the volume:

<table>
<thead>
<tr>
<th>Storage server name (Server Name)</th>
<th>plinko</th>
</tr>
</thead>
<tbody>
<tr>
<td>The name preceding the server name is the storage server type. For example, <code>Network_NTAP</code></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Volume name (LSU Name)</th>
<th>PrimarySnapshot</th>
</tr>
</thead>
<tbody>
<tr>
<td>The volume has the following properties:</td>
<td></td>
</tr>
<tr>
<td>■ Primary</td>
<td></td>
</tr>
<tr>
<td>■ Snapshot</td>
<td></td>
</tr>
<tr>
<td>■ Replication Source</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Volume properties (Media, Save As)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>The volume has no replication sources. It cannot receive replication from any other volume.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Replication sources of the volume (Replication Sources)</th>
</tr>
</thead>
<tbody>
<tr>
<td>The volume has three replication targets.</td>
</tr>
<tr>
<td>It can replicate to the following volumes:</td>
</tr>
<tr>
<td>■ Netapp3140a2_SnapVault</td>
</tr>
<tr>
<td>■ Netapp3140a2_SnapMirror</td>
</tr>
<tr>
<td>■ Netapp3140a2_SecondSnapMirror</td>
</tr>
</tbody>
</table>

**Output for second LSU:**

 LSU Info:
- **Server Name**: Network_NTAP:plinko
- **LSU Name**: Netapp3140a2_SnapVault
- **Allocation**: STS_LSU_AT_STATIC
- **Storage**: STS_LSU_ST_NONE
- **Description**: Configuration:
- **Media**: (STS_LSUF_REP_ENABLED | STS_LSUF_REP_SOURCE | STS_LSUF_REP_TARGET | STS_LSUF_MIRROR_FLEXIBLE)
- **Save As**: (STS_SA_SNAPSHOT | STS_SA_MIRROR)
- **Replication Sources**: 3 (Network_NTAP:plinko:PrimarySnapshot, Network_NTAP:plinko:Netapp3140a2_SnapMirror, Network_NTAP:plinko:Netapp3140a2_SecondSnapMirror)
- **Replication Targets**: 2 (Network_NTAP:plinko:Netapp3140a2_SnapMirror, Network_NTAP:plinko:Netapp3140a2_SecondSnapMirror)
The `bpstsinfo` output provides the following information about the volume:

<table>
<thead>
<tr>
<th>Storage server name (Server Name)</th>
<th>plinko</th>
</tr>
</thead>
<tbody>
<tr>
<td>The name preceding the server name is the storage server type.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Volume name (LSU Name)</th>
<th>Netapp3140a2_SnapVault</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Volume properties (Media, Save As)</th>
<th>The volume has the following properties:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Snapshot</td>
<td>■ Snapshot</td>
</tr>
<tr>
<td>ReplicationSource</td>
<td>■ ReplicationSource</td>
</tr>
<tr>
<td>ReplicationTarget</td>
<td>■ ReplicationTarget</td>
</tr>
<tr>
<td>Mirror</td>
<td>■ Mirror</td>
</tr>
<tr>
<td>MirrorFlexible</td>
<td>■ MirrorFlexible</td>
</tr>
</tbody>
</table>

Since the LSU is MirrorFlexible, it can be configured as Mirror-capable or not Mirror-capable as specified by the user.

<table>
<thead>
<tr>
<th>Replication sources of the volume (Replication Sources)</th>
<th>The volume has three replication sources.</th>
</tr>
</thead>
<tbody>
<tr>
<td>It can receive replications from the following three volumes:</td>
<td></td>
</tr>
<tr>
<td>■ PrimarySnapshot</td>
<td>■ Netapp3140a2_SnapMirror</td>
</tr>
<tr>
<td>■ Netapp3140a2_SnapMirror</td>
<td>■ Netapp3140a2_SecondSnapMirror</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Replication targets of the volume (Replication Targets)</th>
<th>The volume has two replication targets.</th>
</tr>
</thead>
<tbody>
<tr>
<td>It can replicate to the following two volumes:</td>
<td></td>
</tr>
<tr>
<td>■ Netapp3140a2_SnapMirror</td>
<td>■ Netapp3140a2_SecondSnapMirror</td>
</tr>
</tbody>
</table>

Output for third LSU:

**LSU Info:**

- Server Name: Network_NTAP:plinko
- LSU Name: Netapp3140a2_SnapMirror
- Allocation: STS_LSUF_AT_STATIC
- Storage: STS_LSUF_ST_NONE
- Description:
- Configuration:
- Media: (STS_LSUF_REP_ENABLED | STS_LSUF_REP_SOURCE | STS_LSUF_REP_TARGET | STS_LSUF_MIRROR_FLEXIBLE)
Save As: (STS_SA_SNAPSHOT | STS_SA_MIRROR)
Replication Sources: 3 (Network_NTAP:plinko:PrimarySnapshot
Network_NTAP:plinko:Netapp3140a2_SnapVault
Network_NTAP:plinko:Netapp3140a2_SecondSnapMirror)
Replication Targets: 2 (Network_NTAP:plinko:Netapp3140a2_SnapVault
Network_NTAP:plinko:Netapp3140a2_SecondSnapMirror).

Output for fourth LSU:

LSU Info:
  Server Name: Network_NTAP:plinko
  LSU Name: Netapp3140a2_SecondSnapMirror
  Allocation: STS_LSU_AT_STATIC
  Storage: STS_LSU_ST_NONE
  Description:
  Configuration:
  Media: (STS_LSUF_REP_ENABLED | STS_LSUF_REP_SOURCE |
           STS_LSUF_REP_TARGET | STS_LSUF_MIRROR_FLEXIBLE)
  Save As: (STS_SA_SNAPSHOT | STS_SA_MIRROR)
Replication Sources: 3 (Network_NTAP:plinko:PrimarySnapshot
Network_NTAP:plinko:Netapp3140a2_SnapVault
Network_NTAP:plinko:Netapp3140a2_SnapMirror)
Replication Targets: 2 (Network_NTAP:plinko:Netapp3140a2_SnapVault
Network_NTAP:plinko:Netapp3140a2_SnapMirror).
Configuring storage units and storage unit groups for snapshots and snapshot replication

This chapter includes the following topics:

- Creating storage units for a Replication Director configuration
- Creating storage unit groups for snapshots

Creating storage units for a Replication Director configuration

A storage unit is a label that NetBackup associates with physical storage. For snapshots and snapshot replication, a storage unit is configured to contain one snapshot disk pool.

Storage unit creation is part of several other wizards. However, a storage unit can be created directly from the Storage utility in the NetBackup Administration Console.

To create a storage unit for snapshots or snapshot replication

1. In the NetBackup Administration Console, select the Storage utility.
2. Select Actions > New > New Storage Unit.
3 Enter a Storage unit name.
   See “NetBackup naming conventions” on page 18.

4 Select the Storage unit type. For snapshots and snapshot replication, select Disk.

5 Select a Disk type.
   The Disk type identifies the type of storage unit. To configure snapshots and snapshot replication, select OpenStorage (Vendor name).

6 A storage unit can contain either snapshot images or non-snapshot backup images, but it cannot contain both. In the Storage unit configured for drop-down list, indicate what the storage unit is to contain:
   ■ Backup storage unit
      Upon selection, only those disk pools that can contain non-snapshot backups are displayed in the dialog box.
   ■ Snapshot storage unit
      To configure snapshots and snapshot replication, select Snapshot.
      Upon selection, only those disk pools that can contain snapshots are displayed in the dialog box. Once a storage unit contains snapshots, it cannot contain non-snapshot backups.

7 Specify the properties that are required for the storage unit. Selecting a property filters the disk pools and displays only those that have the property selected.
   For example, select Replication source and Replication target to display the disk pools that are configured to be both replication sources and targets for other replications. If no properties are selected, all disk pools appear.

   (If you already know the name of the disk pool that has the properties that you want, select the disk pool from the Select disk pool drop-down menu. In that case, no filtering is necessary.)

8 In the Select disk pool drop-down list, select the disk pool that this storage unit is to contain. A storage unit can contain only one disk pool.
   Click View Properties to display the properties of the selected disk pool.
Select the media server(s) that can use the storage unit.

**Use any available media server to transport data**  
NetBackup selects any media server to access the storage unit.

**Use only the following media servers**  
NetBackup uses only the media server(s) that are specified to access the storage unit.

Only the media servers that have the OpenStorage plug-in installed appear in this list. For a media server to communicate with and have access to a storage server, it must be added to the Replication Director environment.

See “Adding the storage server credentials to a NetBackup server” on page 32.

---

**Note:** A storage unit can represent many physical devices. When a storage unit is a replication target, NetBackup lets the plug-in select which device to use within the storage unit. For replication jobs, storage units and storage unit groups ignore the **Maximum concurrent jobs** setting. NetBackup does not attempt to throttle the parameters.

---

Click **OK** to save the storage unit configuration.

---

## Creating storage unit groups for snapshots

Creating storage unit groups is optional. A snapshot storage unit group must be comprised of storage units that have matching properties.

The following procedure describes how to create a storage unit group that consists of the storage units that can contain snapshots.

### To create a snapshot storage unit group

1. In the **NetBackup Administration Console**, expand **NetBackup Management > Storage**.
2. Right-click **Storage Unit Groups** and select **New Storage Unit Group**.
3. Enter a storage unit group name for the new storage unit group. The storage unit group name is case-sensitive.
   
   See “**NetBackup naming conventions**” on page 18.
4. For the storage unit group to contain snapshots, select **Snapshot** in the drop-down menu.
A storage unit group can contain only those storage units that share similar properties. NetBackup filters the storage units for selection so that dissimilar storage units are not combined in one storage unit group.

**Note:** The properties of the underlying storage units are read-only. You cannot change the storage unit properties from this dialog box.

Select one or more properties to filter the storage units in the list. Only those storage units that have the selected properties are displayed. For example, select **Replication source** and **Replication target** to display only those storage units that are configured to act as both replication sources and replication targets.

Filter the storage units on the following properties:

- **Primary**
  - Enable **Primary** to display the storage units that can contain the initial snapshot of primary data.

- **Replication source**
  - Enable **Replication source** to display the storage units that can serve as a source for a replicated snapshot.

- **Replication target**
  - Enable **Replication target** to display the storage units that can receive replicated snapshots from a replication source.

- **Mirror**
  - Optionally, enable **Mirror** to display the storage units that can serve as a mirrored replication target. (For example, NetApp SnapMirror.)

- **Independent**
  - Optionally, enable **Independent** to display the storage units that can act as either a **Mirror** replication target (SnapMirror) or a non-mirror replication target (SnapVault).

Add or remove storage units from the group:

- To add storage units to the group, select the storage units from the **Available storage units** list and click **Add**.

- To remove storage units from the group, select the storage units from the **Storage units to be used in the group** list and click **Remove**.
To change the priority of a storage unit, select the storage unit and click **Move Up** or **Move Down**. The units at the top of the list have the highest priority in the group.

7. Click **OK** to save and close the dialog box.

**Figure 5-1**  
Snapshot storage unit group configuration dialog box
Configuring storage lifecycle policies for snapshots and snapshot replication

This chapter includes the following topics:

- About configuring storage lifecycle policies for snapshots and snapshot replication
- Creating a storage lifecycle policy for snapshots and snapshot replication
- Operation types in a storage lifecycle policy
- Retention types for storage lifecycle policy operations

About configuring storage lifecycle policies for snapshots and snapshot replication

A storage lifecycle policy (SLP) contains instructions in the form of storage operations, to be applied to the data. Operations are added to the SLP that determine how the data is stored and copied or replicated. For example, the NetBackup administrator creates an operation that determines where the data exists as a snapshot, as a replication, or as a duplication. The administrator also determines the retention of the data at each storage unit or storage unit group.

Storage operations that are defined in the SLP use storage units that represent disk pools. An SLP that is configured for snapshots or snapshot replication must contain a specific, hierarchical combination of operations.
The following figure represents an SLP for a replication scenario. In the example, the following operations are used:

- A **Snapshot** operation creates a snapshot.
- A **Replication** operation replicates the snapshot to another volume.
- A **Backup From Snapshot** operation creates a tar-formatted backup from the snapshot.
- A **Duplication** operation copies the backup to tape.

Table 6-1 describes the four types of operations that are required in this example replication scenario.

<table>
<thead>
<tr>
<th>Operation order in SLP</th>
<th>Operation</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td><strong>Snapshot</strong></td>
<td>Operation 1 creates a snapshot in the primary storage. The snapshot serves as the source for the other operations in the SLP.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- The operation must be a <strong>Snapshot</strong> operation.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- The storage must be a snapshot storage unit that has the following properties set: <strong>Primary</strong> and <strong>Replication source</strong>.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Note:</strong> Only one operation to a <strong>Primary</strong> storage unit is permitted in an SLP.</td>
</tr>
</tbody>
</table>
Table 6-1  Example of a storage lifecycle policy configured for snapshots and snapshot replication (continued)

<table>
<thead>
<tr>
<th>Operation order in SLP</th>
<th>Operation</th>
<th>Description</th>
</tr>
</thead>
</table>
| 2                     | Replication       | Operation 2 replicates the snapshot that the first operation created.  
  ■ The operation must be a Replication operation and it must be the replication partner to the source storage unit.  
  ■ The retention type determines what replication method is used. For example, if retention type Fixed or Expire after copy is selected for a NetApp storage system, the SnapVault replication method is used.  
  ■ The storage must be a snapshot storage unit that has the Replication target property set. Since no other replica is created from this operation in this example, it does not need to have the Replication source property set. |
| 3                     | Backup From Snapshot | Operation 3 creates a tar-formatted backup copy of the snapshot.  
  ■ The operation must be a Backup From Snapshot operation. This operation creates a backup image from the snapshot.  
  ■ The storage must be a backup storage unit. |
| 4                     | Duplication       | Operation 4 makes a duplicate copy from the tar backup copy. In this example, the copy is duplicated to tape media.  
  ■ The operation must be a Duplication operation. This operation creates a backup copy of the tar-formatted image.  
  ■ The storage must be a backup storage unit. |

After the SLP is configured for different operations, the NetBackup administrator configures a backup policy that points to the snapshot SLP.

The SLP Parameters host properties in the NetBackup Administration Console allow administrators to customize how SLPs are maintained and how SLP jobs run.

Best-practice information about SLPs appears in the following document:

http://www.symantec.com/docs/TECH208536

Creating a storage lifecycle policy for snapshots and snapshot replication

Use the following procedure to configure a storage lifecycle policy that creates snapshots and snapshot replications with Replication Director. Only those options that are necessary to configure an SLP for Replication Director are listed.
To configure a storage lifecycle policy to create snapshots and snapshot replication

1. In the NetBackup Administration Console, expand NetBackup Management, and then expand Storage. Select Storage Lifecycle Policies.

2. Click Actions > New > Storage Lifecycle Policy.

3. In the New Storage Lifecycle Policy dialog box, enter a Storage lifecycle policy name.

See “NetBackup naming conventions” on page 18.

4. Click Add to add operations to the SLP. The operations are the instructions for the SLP to follow and apply to the data that is specified in the backup policy.

5. In the Properties tab of the New Storage Operation dialog box, select Snapshot from the Operation drop-down menu.

This Snapshot operation creates a snapshot of the primary data and serves as the source for other operations in the SLP. For example:

- A Replication operation.
  
  See “Replication operation in an SLP” on page 68.

- A Backup From Snapshot operation.
See “Backup From Snapshot operation in an SLP” on page 77.

- An Index From Snapshot operation.
  See “Index From Snapshot operation in an SLP” on page 70.

6 In the Storage unit drop-down menu, select a storage unit. NetBackup displays only those storage units that are configured to contain primary snapshots.

7 Select the Retention type and the Retention period for the data in this storage unit. The Retention period option does not appear for all Retention type selections. Click OK.

8 To replicate the primary snapshot, create a Replication operation that is based on the Snapshot operation. Click on the Snapshot operation and then select Add. The New Storage Operation dialog box appears.

9 In the Operation drop-down menu, select Replication.

10 Under Storage, select a Storage unit that is configured to contain replicated snapshots. NetBackup displays only those storage units that can act as target destinations.

11 Select the Retention type and the Retention period for the data in this storage unit.

   A Mirror retention indicates that the NetApp volume SnapMirror method is to be used for the replication method. If a non-mirror retention type is selected, the NetApp SnapVault replication method is used.

   Optionally, indicate an Alternate read server that is allowed to read a snapshot that was originally written by a different media server. Click OK.

12 The Window tab displays for the following operation types: Backup From Snapshot, Duplication, Import, Index From Snapshot, and Replication.

   Create a window during which secondary operations can run.

13 Click OK to create the storage operation.

Continue to create operations, depending on the needs of your environment.

To cascade storage operations in the SLP, make sure to select the correct parent operation as the source for the child operation. If the correct operation is not selected, you unintentionally perform an operation on an incorrect source.

### Operation types in a storage lifecycle policy

The Operation selections are the instructions in the storage lifecycle policy. The following topics describe the purpose of each operation.

- See “Snapshot operation in an SLP” on page 64.
- See “Replication operation in an SLP” on page 68.
- See “Index From Snapshot operation in an SLP” on page 70.
- **Backup** operation. When a **Backup** operation appears in an SLP, it must be the first operation. In an SLP that is configured for Replication Director, the first operation must be a **Snapshot** operation. Since this guide concentrates on Replication Director, the **Backup** operation is not described here.
- See “Backup From Snapshot operation in an SLP” on page 77.
- See “Duplication operation in an SLP” on page 78.
- **Import** operation. An **Import** operation is used in Auto Image Replication, in which an SLP is used to import a backup into a target NetBackup domain. Auto Image Replication does not apply to Replication Director in this release so the **Import** operation is not described here.

All operations are described in the NetBackup Administrator's Guide, Volume I or the online Help in the **NetBackup Administration Console**.

### Snapshot operation in an SLP

A **Snapshot** operation creates a point-in-time, read-only, disk-based copy of data. NetBackup provides several types of snapshots, depending on the device where the snapshot occurs.

Use a **Snapshot** operation as the first operation in a storage lifecycle policy for a NetBackup Replication Director configuration.

**Figure 6-1** Snapshot operation in the New Storage Operation dialog box
Table 6-2  Snapshot operation characteristics

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage unit selection</td>
<td>The following topics describe the types of snapshot storage units that can be used as the storage for a snapshot operation:</td>
</tr>
<tr>
<td></td>
<td>■ See “Primary snapshot storage unit” on page 66.</td>
</tr>
<tr>
<td></td>
<td>■ See “Primary + Replication source snapshot storage unit” on page 66.</td>
</tr>
<tr>
<td></td>
<td>■ See “Replication source + Replication target snapshot storage unit” on page 67.</td>
</tr>
<tr>
<td></td>
<td>■ See “Replication target snapshot storage unit” on page 67.</td>
</tr>
<tr>
<td></td>
<td>■ See “Replication source + Replication target + Mirror snapshot storage unit” on page 68.</td>
</tr>
<tr>
<td></td>
<td>■ See “Replication source + Replication target + Mirror snapshot storage unit” on page 68.</td>
</tr>
<tr>
<td>A Storage unit selection is necessary in the following situations:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>■ If the Snapshot is to be used by a subsequent Replication operation. The storage unit that is specified for the Snapshot operation must be a snapshot-capable storage unit that represents the primary storage.</td>
</tr>
<tr>
<td></td>
<td>■ If the SLP contains only one operation and that is a Snapshot operation, specify a storage unit. NetBackup uses that storage unit to determine which media server to use to launch the snapshot job.</td>
</tr>
<tr>
<td></td>
<td>If neither situation applies to the SLP, the administrator may select No storage unit or may simply make no selection. NetBackup uses the storage unit that is selected for the Backup From Snapshot operation.</td>
</tr>
<tr>
<td>Child of</td>
<td>A Snapshot operation cannot serve as the child of any other operation. Therefore, do not click on any other operation in the SLP when adding a Snapshot operation.</td>
</tr>
<tr>
<td></td>
<td>See “Creating a storage lifecycle policy for snapshots and snapshot replication” on page 61.</td>
</tr>
<tr>
<td>Source for</td>
<td>A Snapshot operation can be the source for the following operations:</td>
</tr>
<tr>
<td></td>
<td>■ Backup From Snapshot</td>
</tr>
<tr>
<td></td>
<td>■ Index From Snapshot</td>
</tr>
<tr>
<td></td>
<td>■ Replication operation</td>
</tr>
<tr>
<td>Hierarchy notes</td>
<td>If a Snapshot operation appears in an SLP, it must be first in the operations list.</td>
</tr>
<tr>
<td>Job type</td>
<td>A Snapshot operation generates a Snapshot job in the Activity Monitor.</td>
</tr>
<tr>
<td>Window</td>
<td>Snapshot operations do not offer the option to create an SLP window.</td>
</tr>
</tbody>
</table>
See “About configuring storage lifecycle policies for snapshots and snapshot replication” on page 59.

**Primary snapshot storage unit**

A snapshot operation can use a **Primary** snapshot storage unit. That is, the storage unit represents a disk pool that contains the volumes that have only the **Primary** property set.

*Figure 6-2* shows an SLP that contains one primary-only **Snapshot** operation, one **Backup From Snapshot** operation, and one **Duplication** operation. The **Backup From Snapshot** operation is used to create a backup from the snapshot on the primary-only **Snapshot** operation. After the backup is created, it is duplicated to a **Duplication** operation.

*Figure 6-2* SLP that contains a Snapshot operation, a Backup From Snapshot operation, and a Duplication operation

**Primary + Replication source snapshot storage unit**

An SLP operation can use a **Primary + Replication source** snapshot storage unit. That is, the storage unit represents a disk pool that contains volumes that have both the **Primary** property and the **Replication source** property set.

*Figure 6-3* shows an SLP that contains a **Primary + Replication source** snapshot storage unit as one operation and one **Replication target** snapshot storage unit as another operation. The **Primary + Replication source** storage unit can replicate to the **Replication target** storage unit.
Replication source + Replication target snapshot storage unit

An SLP operation can use a snapshot storage unit that represents a disk pool that contains volumes that have the following properties: Replication source and Replication target.

A snapshot storage unit with these properties can serve as both the Replication source for another operation in the SLP, and as the Replication target for another operation in the SLP.

Replication target snapshot storage unit

An SLP operation can use a snapshot storage unit that represents a disk pool that contains volumes that have only the Replication target property set.
An operation with this property can serve only as a **Replication target** for another operation in the SLP. It cannot serve as source for a replica, but it can serve as the source for a **Duplication** operation.

**Figure 6-5** SLP that contains a Snapshot operation, a Replication operation, a Backup From Snapshot operation, and a Duplication operation

**Replication source + Replication target + Mirror snapshot storage unit**

An SLP can use a snapshot storage unit that represents a disk pool that contains volumes that have the following properties: **Replication source**, **Replication target**, and **Mirror**.

An operation with these properties can serve as both:

- A **Replication source** in a cascading configuration.
- A mirrored **Replication target** in a cascading configuration. A mirrored **Replication target** must have a forced **Mirror** retention type.

**Replication target + Mirror snapshot storage unit**

An SLP can use a snapshot storage unit that represented a disk pool that contains volumes that have the following properties: **Replication target** and **Mirror**.

A mirrored **Replication target** must have a forced **Mirror** retention type.

**Replication operation in an SLP**

Use the **Replication** operation for the following types of replication:

- NetBackup Replication Director to replicate a snapshot, as shown in **Figure 6-6**. See “About NetBackup Replication Director” on page 11.
- NetBackup Auto Image Replication to replicate a backup, as shown in **Figure 6-7**.
### Table 6-3  Replication operation characteristics

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Description</th>
</tr>
</thead>
</table>
| Storage unit selection | Under **Destination storage attributes**:  
 For Replication Director, select the **Storage** that is configured to contain replicated snapshots. |
| Child of            | Click on the appropriate operation when adding a **Replication** operation.  
 Using Replication Director, a **Replication** operation can be the child of a **Snapshot** operation or the child of another **Replication** operation.  
 See “Creating a storage lifecycle policy for snapshots and snapshot replication” on page 61. |
| Source for          | A **Replication** operation can be the source for the following operations:  
 ■ **Replication**  
 ■ **Backup From Snapshot**  
 See “Backup From Snapshot operation in an SLP” on page 77. |
| Job type            | A **Replication** operation generates a **Replication** job in the **Activity Monitor**. |
| Window              | An SLP window can be created for a **Replication** operation. |

**Figure 6-6**  Replication operation following a Snapshot operation
Index From Snapshot operation in an SLP

The Index From Snapshot operation indexes the contents of existing snapshots. When NetBackup indexes a snapshot, it creates an image catalog file in the NetBackup catalog for each snapshot. The presence of an image catalog file assists the user when a file needs to be restored from the snapshot, as described in Table 6-4.

The Backup From Snapshot operation also creates an image catalog file. An Index from Snapshot may not be required if a Backup From Snapshot occurs frequently enough for the restore needs in your environment. For example, if the Backup From Snapshot runs once per week but file restores are required daily, consider using the Index from Snapshot.

The actual restore of the snapshot requires that the snapshot be mounted, regardless of whether an Index from Snapshot has been performed or not.
### Table 6-4  
**Restore operations**

<table>
<thead>
<tr>
<th>Type of restore</th>
<th>Where performed</th>
<th>Description</th>
<th>Requirements</th>
</tr>
</thead>
</table>
| Live browse restore   | - NetBackup Backup, Archive, and Restore interface   | The user navigates the directory structure to locate and select the files for restore.                                                                    | No image catalog file needs to be present in the NetBackup catalog.  
During a live browse restore, NetBackup automatically mounts the snapshot so that the user can see what files it contains. Mounting and unmounting the snapshot can be time-consuming.  
If an image catalog file is present, NetBackup does not mount the snapshot. |
|                       | - NetBackup OpsCenter Console                        |                                                                                                                                                    |                                                                                                                                                                                                             |
| Search for restore    | NetBackup OpsCenter Console                          | The user can search for files based on partial file name. Knowing the name of the client or of the policy that created the backup is not necessary.  
Offers several filters to narrow search.  
Search results display all the recovery points available to the user for both backups and snapshots. | The image catalog file must be present in the NetBackup catalog. |
| (Also referred to as a  
Simplified File Restore or an Operational Restore) |                                                                                                                                          |                                                                                                                                                                                                             |

### Table 6-5  
**Index From Snapshot operation characteristics**

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage unit selection</td>
<td>The <strong>Index From Snapshot</strong> operation does not write data to a storage unit. However, a storage unit selection is needed to select the media server that to be used to access the snapshot. As a best practice, use the storage unit from the <strong>Snapshot</strong> or <strong>Replication</strong> operation that is the source for this operation.</td>
</tr>
</tbody>
</table>
| Child of             | When an **Index From Snapshot** operation appears in an SLP, it must be the child of a **Snapshot** or **Replication** operation.  
Therefore, click on either a **Snapshot** or a **Replication** operation in the SLP when adding an **Index From Snapshot** operation.  
See “Creating a storage lifecycle policy for snapshots and snapshot replication” on page 61. |
| Source for           | While an **Index From Snapshot** operation cannot be the source for any operation, a **Replication** operation can follow it.              |
Table 6-5 Index From Snapshot operation characteristics (continued)

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hierarchy notes</td>
<td>The Index From Snapshot operation can consume system resources and requires that each snapshot be mounted to create the image catalog file.</td>
</tr>
<tr>
<td></td>
<td>See “Determining where and when the Index From Snapshot operation occurs” on page 72.</td>
</tr>
<tr>
<td>Job type</td>
<td>An Index From Snapshot operation generates an Index From Snapshot job in the Activity Monitor.</td>
</tr>
<tr>
<td>Window</td>
<td>An SLP window can be created for an Index From Snapshot operation.</td>
</tr>
</tbody>
</table>

Consider the following items before using the Index From Snapshot operation:

- The Index From Snapshot operation is supported only in a Replication Director configuration.
- Standard, MS-Windows, NDMP, and VMware backup policy types support the use of storage lifecycle policies that contain the Index From Snapshot operation.

**Note:** However, a Standard or MS-Windows policy with NDMP Data Mover enabled is not supported.

- The Index From Snapshot operation can run from a full or an incremental schedule. The file entries that are added to the image catalog file for either schedule are the full set of files since all files can be restored from that snapshot. To do so allows for the most efficient restore, however, more space is consumed in the NetBackup catalog by the image catalog file.

Determining where and when the Index From Snapshot operation occurs

Including the Index From Snapshot operation requires some consideration as the operation can consume system resources and require additional time to perform. For example, to perform the operation can require that a snapshot be mounted or that NetBackup gather content details from the file system to populate the catalog.

To help mitigate the extra resource and time that the operation may take, the system administrator can control when and where the Index From Snapshot operation runs:

- Use the storage lifecycle policy Window tab to schedule when the Index From Snapshot operation can run. Schedule the operation to run when it is least likely to interfere with other jobs.
Use the following points to determine where to position the **Index From Snapshot** operation in the SLP operations list:

- Each NetBackup environment needs to determine where the operation works best in a specific SLP. To place the **Index From Snapshot** operation too early (toward the top of the operations list), may consume time when the restore capabilities are not needed. To place the operation toward the end of the operations list may cause the administrator to delay a restore until earlier snapshots or replications complete.

- Use the **Index From Snapshot** operation in an SLP only once. A restore can be performed from any snapshot after one image .f file is created.

- Any operations list that includes a **Backup From Snapshot** operation does not need an **Index From Snapshot** operation. The **Backup From Snapshot** operation creates an image .f file. The only exception is if the index is needed for restores before the **Backup From Snapshot** operation occurs.

- An **Index From Snapshot** operation cannot have any dependents. An SLP cannot validate an **Index From Snapshot** operation with children. Figure 6-8 shows an SLP with a valid configuration. Figure 6-9 is also a valid configuration. A **Replication** operation follows the **Index From Snapshot** operation, but it is not indented. The **Replication** operation is a child of the **Snapshot** operation, not a child of the **Index From Snapshot** operation.

    To add a **Replication** operation after an **Index From Snapshot** operation, click on the **Snapshot** operation, and then click **Add**.

**Figure 6-8**  
Example 1 of a valid placement of the Index From Snapshot operation
Pre-requisites for indexing for an NDMP policy

The following are pre-requisites to enable indexing for an NDMP policy:

- You must add a disk array host to NetBackup.
- Make sure that the Storage Virtual Machine (SVM) login account with the ontapi application is in the unlocked state.
  
  Indexing jobs fail with error code 2113 if the account is in the locked state.

Note: Indexing NDMP policies is supported only for NetApp Clustered Data ONTAP configurations.

Indexing jobs fail with error code 2113 if the account is in the locked state.

Run the following command to check the account details and verify the status of the account, the Locked column shows ‘yes’ if the account is locked:

```
PUNBNRRDF_2240_01::> security login show -vserver Primary_VS_Auto_1 -user-or-group-name demo
```

The following is the output if the account is locked:

```
Vserver: Primary_SVM
User/Group Name  Application  Method  Role Name  Acct  Locked
    demo         ontapi     password  vsadmin  yes
```

Run the following command on the cluster to unlock the account:

```
PUNBNRRDF_2240_01::> security login unlock -vserver Primary_VS_Auto_1 -username demo
```

Run the login command again to check the status, the ‘Locked’ column would show ‘no’ as shown in the output:
After you unlock the account, you can proceed with the steps to configure indexing with an NDMP policy.

### Configuring indexing for an NDMP policy

For NDMP indexing, you must add a disk array host to NetBackup. The disk array host is the Storage Virtual Machine (SVM) that holds the snapshot or replica from which, the index would be generated. To connect to the SVM, you must use a logical interface (LIF) connection which has management access enabled.

**Note:** Indexing NDMP policies is supported only for NetApp Clustered Data ONTAP configurations.

See “About creating backup policies for Clustered Data ONTAP with Replication Director” on page 151.

To configure indexing for an NDMP policy

1. On the NetBackup server NetBackup Administration Console, expand **Media and Device Management > Credentials > Disk Array Hosts**.
2. Under the Actions menu, select **New > New Disk Array Host**.
3. In the Media and Device Management – NetBackup dialog box, enter the name of the SVM that holds the snapshot or the replica copy that is to be used for indexing.

   To connect to the SVM, you must use a logical interface (LIF) connection which has management access enabled.
4 Click **OK**.

The New Disk Array Host dialog box is displayed.

5 Select **NetApp** from the **Disk Array Host Type** drop-down list.

6 Enter the user name and password details and click **OK**.

The disk array credentials are the admin credentials of the NetApp SVM.

---

**Note:** The credentials that you provide for the SVM are not validated when you add the disk array host. Incorrect credentials can cause NDMP indexing job failure with error code 2113. Make sure that you provide the right disk array host credentials.
Backup From Snapshot operation in an SLP

Use the Backup From Snapshot operation to create a tar-formatted copy of the snapshot. The new copy is a backup copy. The process is sometimes referred to as a *snapdupe* job.

**Figure 6-10** Backup From Snapshot operation in the New Storage Operation dialog box

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Description</th>
</tr>
</thead>
</table>
| Storage unit selection | The selection must be a backup storage unit or a backup storage unit group.  
The selection cannot be a snapshot storage unit or a snapshot storage unit group. |
| Child of             | A Backup From Snapshot operation must use a Snapshot operation as its source.  
Therefore, click on the Snapshot operation in the SLP when adding a Backup From Snapshot operation.  
See “Creating a storage lifecycle policy for snapshots and snapshot replication” on page 61. |
| Source for           | A Backup From Snapshot operation can be the source for a Duplication operation. (See Figure 6-11.)                                           |
Table 6-6  Backup From Snapshot operation characteristics (continued)

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hierarchy notes</td>
<td>An SLP may contain more than one Backup From Snapshot operation. If the first Backup From Snapshot operation fails with an unrecoverable error, NetBackup does not attempt the second one. Note: The SLP may contain only one Backup From Snapshot operation if the SLP is used by an NDMP policy (or a Standard or MS-Windows policy with NDMP Data Mover enabled).</td>
</tr>
<tr>
<td>Job type</td>
<td>A Backup From Snapshot operation generates a Backup job in the Activity Monitor. The Backup job that results from the Backup From Snapshot operation is under the control of the SLP Manager. If an SLP window is configured, the Backup job runs during the configured SLP window. If no SLP window is configured, the Backup job can run at any time; possibly outside of the backup window as configured in the backup policy. Users may experience a slight degradation in performance on the client or the client storage device while NetBackup accesses the snapshot.</td>
</tr>
<tr>
<td>Window</td>
<td>An SLP window can be created for a Backup From Snapshot operation.</td>
</tr>
</tbody>
</table>

Figure 6-11  SLP that contains a Backup From Snapshot operation

Duplication operation in an SLP

Use the Duplication operation to create a copy of a Backup, a Backup from Snapshot, or another Duplication operation. A media server performs the operation and writes the copy.
**Note:** Use the **Replication** operation to create a copy of a **Snapshot** operation. See “**Replication operation in an SLP**” on page 68.

**Figure 6-12**  Duplication operation in the New Storage Operation dialog box

![Figure 6-12](image)

**Table 6-7**  Duplication operation characteristics

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage unit selection</td>
<td>The selection must be a backup storage unit or a backup storage unit group.</td>
</tr>
<tr>
<td></td>
<td>The selection cannot be a snapshot storage unit or a snapshot storage unit group.</td>
</tr>
<tr>
<td>Child of</td>
<td>A <strong>Duplication</strong> operation can be the child of the following operations:</td>
</tr>
<tr>
<td></td>
<td>- <strong>Backup</strong> operation</td>
</tr>
<tr>
<td></td>
<td>- <strong>Backup From Snapshot</strong> operation</td>
</tr>
<tr>
<td></td>
<td>- A <strong>Duplication</strong> operation</td>
</tr>
<tr>
<td></td>
<td>Therefore, click on one of these operations in the SLP when adding a <strong>Duplication</strong> operation.</td>
</tr>
<tr>
<td></td>
<td>See “<strong>Creating a storage lifecycle policy for snapshots and snapshot replication</strong>” on page 61.</td>
</tr>
<tr>
<td>Source for</td>
<td>A <strong>Duplication</strong> operation can be the source for a <strong>Duplication</strong> operation. (See <strong>Figure 6-13</strong>.)</td>
</tr>
</tbody>
</table>
Table 6-7  Duplication operation characteristics (continued)

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hierarchy notes</td>
<td>When a <strong>Duplication</strong> operation appears in an SLP, it cannot be the first operation.</td>
</tr>
<tr>
<td>Job type</td>
<td>A <strong>Duplication</strong> operation generates a <strong>Duplication</strong> job in the <strong>Activity Monitor</strong>.</td>
</tr>
<tr>
<td>Window</td>
<td>An SLP window can be created for a <strong>Duplication</strong> operation.</td>
</tr>
</tbody>
</table>

Figure 6-13  SLP that contains one Backup operation and two Duplication operations

Retention types for storage lifecycle policy operations

The **Retention type** for an operation in a storage lifecycle policy determines how long the data is kept on that storage media.

**Table 6-8** describes which retention types are valid selections for the various operations.

**Table 6-8**  Operation and retention type configurations

<table>
<thead>
<tr>
<th>Retention type</th>
<th>Backup operation</th>
<th>Snapshot operation</th>
<th>Replication operation</th>
<th>Backup From Snapshot operation</th>
<th>Duplication operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed</td>
<td>Valid</td>
<td>Valid</td>
<td>Valid</td>
<td>Valid</td>
<td>Valid</td>
</tr>
<tr>
<td>Expire after copy</td>
<td>Valid</td>
<td>Valid</td>
<td>Valid</td>
<td>Valid</td>
<td>Valid</td>
</tr>
</tbody>
</table>
### Table 6-8

<table>
<thead>
<tr>
<th>Retention type</th>
<th>Backup operation</th>
<th>Snapshot operation</th>
<th>Replication operation</th>
<th>Backup From Snapshot operation</th>
<th>Duplication operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum Snapshot limit</td>
<td>Invalid</td>
<td>Valid; SLP honors the policy setting.</td>
<td>Invalid</td>
<td>Invalid</td>
<td>Invalid</td>
</tr>
<tr>
<td>Mirror</td>
<td>Invalid</td>
<td>Invalid</td>
<td>Valid for snapshot storage only</td>
<td>Invalid</td>
<td>Valid for snapshot storage only</td>
</tr>
<tr>
<td>Target retention</td>
<td>Invalid</td>
<td>Invalid</td>
<td>Valid if the first operation in the SLP is an Import and if the storage is of the backup type.</td>
<td>Invalid</td>
<td>Valid if the first operation in the SLP is an Import.</td>
</tr>
<tr>
<td>Capacity managed</td>
<td>Valid; AdvancedDisk default; set on the storage server.</td>
<td>Invalid</td>
<td>Invalid</td>
<td>Invalid</td>
<td>Valid; AdvancedDisk default; set on the storage server.</td>
</tr>
</tbody>
</table>

**Note:** Retention is not associated with the **Index From Snapshot** operation because the operation does not create any copy.

### Expire after copy retention type for SLP operations

The **Expire after copy** retention indicates that after all direct (child) copies of an image are successfully duplicated to other storage, the data on this storage is expired. The last operation in the SLP cannot use the **Expire after copy** retention type because no subsequent copy is configured. Therefore, an operation with this retention type must have a child.

Symantec recommends that you not enable **Expire after copy** retention for any storage units that are to be used with SLPs with either of the following: Accelerator or synthetic backups. The **Expire after copy** retention can cause images to expire while the backup runs. To synthesize a new full backup, the SLP backup needs the previous backup image. If the previous image expires during the backup, the backup fails.
Note: Although synthetic backups do support the use of storage lifecycle policies, SLPs cannot be used for the multiple copy synthetic backups method.

If a policy is configured to use an SLP for the backup, the retention that is indicated in the SLP is the value that is used. The Retention attribute in the schedule is not used.

An image copy with an Expire after copy retention is expired as soon as all of its direct child copies have been successfully created. Any mirrored children must also be eligible for expiration.

Fixed retention type for SLP operations

The Fixed retention indicates that the data on the storage is retained for the specified length of time, after which the backups or snapshots are expired.

An image copy with a Fixed retention is eligible for expiration when all of the following criteria are met:

- The Fixed retention period for the copy has expired.
- All child copies have been created.
- All child copies that are mirror copies are eligible for expiration.

The Fixed retention period is always marked from the original backup time of the image. For example, if a tape device is down, causing a 2-day delay in creating a duplicate tape copy, the expiration time of the duplicate copy is not different due to the 2-day delay. The expiration time of the duplicate copy is still \( x \) days from the time that the original backup was completed. It does not matter when the copy was created.

Maximum snapshot limit retention type for SLP operations

The Maximum snapshot limit determines the maximum number of snapshots that can be stored for a particular policy and client pair.

When the maximum is reached, the next snapshot causes the oldest job-complete snapshot to be deleted. A snapshot job is considered to be complete once all of its configured dependent copies are complete. (Dependent copies are created as a result of Backup From Snapshot, Index From Snapshot, or Replication operations.) The practice is referred to as rotation. This retention type applies only to snapshots, and not to backups.

For example, Policy P1 contains two clients: C1 and C2. After the policy runs four times, it creates four snapshot images for C1 and four images for C2. If the Maximum snapshot limit is set to four, when the policy runs for the fifth time,
NetBackup deletes the first snapshot that was created for both C1 and C2 to accommodate the fifth snapshot.

The Maximum Snapshots parameter in the Replication Director Options dialog box determines the maximum number of snapshots. To access the dialog box, click Options in the backup policy.

Figure 6-14 Replication Director Options dialog box

Mirror retention type for SLP operations

A mirror replica of a snapshot is eligible for expiration as soon as:

- All immediate child copies are successfully created.
- All immediate child copies that are mirrors are eligible for expiration.
The selection of the Mirror retention indicates that NetApp volume SnapMirror is to be used as the replication method. If any non-mirror retention type such as Fixed or Expire after copy is selected for the Replication operation, the NetApp SnapVault replication method is used.

In mirror replication, the replica copy is dependent on the existence of the source. (The source can be the original snapshot or another replica.) Therefore, the retention of the replica depends on the retention of the source. If the source is deleted, the mirror is automatically deleted.

In non-mirror replication, the replica is independent of the source and can have an independent retention. If the source is deleted, the non-mirror replica is not affected and can be used longer than the source. Or, if the replica is deleted first, it is not recreated and the source can be kept longer than the replica.

Target retention type for SLP operations

This setting is used in Auto Image Replication in an Import storage lifecycle policy. Every Import SLP must have at least one operation with a Target retention.

The Target retention is enforced at the target domain, but the actual retention for the data is specified by the administrator at the source domain.

Target retention indicates that the data at the target master shall use the expiration date that was imported with the image. The date is fixed because the copy must have a fixed retention.

Similar to the Fixed retention, an image copy with a Target retention retention is eligible for expiration when all of the following criteria are met:

- The Fixed retention period for the copy has expired.
- All child copies have been created.
- All child copies that are mirror copies are eligible for expiration.
Configuring backup policies for snapshots and snapshot replication

This chapter includes the following topics:

- About configuring a backup policy for Replication Director
- Configuring an NDMP policy to protect a NAS host
- Configuring a Standard or MS-Windows policy to protect clients using NDMP with Data Mover
- Configuring a Standard or MS-Windows policy to protect NAS volumes or SAN-connected devices
- About NDMP support for Replication Director

About configuring a backup policy for Replication Director

A backup policy must be configured and run in order to create and replicate snapshots as prescribed in a storage lifecycle policy.

See the following topics for more information about creating specific policy types:

- See “About NDMP support for Replication Director” on page 96.
  Configure policies to use NDMP with Replication Director for creating snapshots of a NAS host without mounting the host, or of individual client data using CIFS or NFS.
See “Configuring a Standard or MS-Windows policy to protect NAS volumes or SAN-connected devices” on page 93.
Configure policies that use Replication Director to create snapshots of NAS volumes.

See “About Oracle support for Replication Director” on page 184.
Configure policies to create snapshots of the Oracle database and replicate the snapshots to other disk arrays.

See “About virtual machines and Replication Director” on page 197.
Configure policies to protect virtual machines in a Replication Director environment.

---

**Configuring an NDMP policy to protect a NAS host**

By creating a snapshot of a NAS host, NetBackup can protect the client data directly on the NAS host and avoid mounting each client.

**Figure 7-1** shows a disk array that many clients access to store data. Only the array name is listed in the Clients tab of the NetBackup policy, not individual production clients. The volume on the array that the clients use is listed in the Backup Selections tab of the policy.

---

**Note:** The figure below illustrates an example using NetApp Data ONTAP 7-mode.
Create a snapshot of the volume on the array to avoid mounting each client

NDMP policy lists the name of the array on the Clients tab

List the volume of the array in the Backup Selections tab of the same policy

The volume contains client data

The following procedure describes how to configure an NDMP backup policy to create a snapshot of a NAS host using NDMP with Replication Director.

To create an NDMP policy to use NDMP with Replication Director

1 Before NetBackup can perform NDMP backups:
   - Make sure that you’ve added the NDMP host credentials so NetBackup can access the NAS host.
     See “Authorizing NetBackup access to a NAS (NDMP) host” on page 98.
   - Make sure that NDMP is enabled on the NetApp storage by using the appropriate command. Refer to either of the following topics for more information:
     See “Software required to use NetApp Data ONTAP 7-Mode with Replication Director” on page 138.
     See “Software required to use NetApp Clustered Data ONTAP with Replication Director” on page 148.

2 In the NetBackup Administration Console, create a backup policy.
   Do not use the Policy Configuration Wizard to configure a policy for Replication Director.
3 Configure the options on the policy Attributes tab. The following items are specific to creating a policy for Replication Director:

- **Policy type**: Select NDMP.

- **Policy storage**: Select the SLP that you want to use that has been configured for snapshot replication. See “Creating a storage lifecycle policy for snapshots and snapshot replication” on page 61.

- **Use Replication Director**: Enable Use Replication Director to automatically select other options that Replication Director requires.

- Click the Options button to see the Replication Director Options dialog box and the default Configuration Parameters as follows:

  **Snapshot Type**
  - **Auto** (default): The OpenStorage partner uses the best snapshot technology available to that partner to create the snapshot.
  - **Differential**: The OpenStorage partner creates a snapshot that is completely dependent on the source. This parameter is based on copy-on-write technology. The device creates a cache object to maintain the original blocks of the snapshot when the blocks are modified.
  - **Plex**: The OpenStorage Partner creates a snapshot that is completely independent of the source snapshot. This option is based on mirror-break-off technology. When a mirror device is attached to the source, the contents of the mirror device is exactly the same as the source device. When the relationship is broken between the two, the mirror device is separated from the source. The mirror device acts as a point-in-time copy.
  - **Clone**: The OpenStorage Partner creates an independent copy of the volume. The copy process can take some time as the entire copy must be complete. The snapshot that is created is independent of the source.

  **Maximum Snapshots**
  Sets the maximum number of snapshots to be retained at one time. The default setting is one. Choose the number of snapshots that is appropriate for your environment. Note that the maximum number of snapshots on a NetApp volume is 255.

  When the maximum is reached, snapshot rotation occurs: The next snapshot causes the oldest to be deleted.

  See “Maximum snapshot limit retention type for SLP operations” on page 82.

  **Managed by SLP retention** is automatically selected if the Fixed or the Expire after Copy retention is currently selected in the SLP.
4  Select the **Schedules** tab and configure the schedules as you would for any other policy.

5  Select the **Clients** tab. Specify the name of the disk array (the NAS host) for 7-mode.

   For Clustered Data ONTAP, specify the name of the SVM that will act as the NAS host.

   The following figure pertains to NetApp Data ONTAP 7-Mode and shows the name of a NetApp storage system in the **Clients** tab:

   ![NetApp Data ONTAP 7-Mode Clients Tab](image)

   It may be helpful to refer to **Figure 7-1**.

6  Select the **Backup Selections** tab to indicate the path to the volume on the disk array.

   The following figure pertains to NetApp Data ONTAP 7-Mode and shows the **Backup Selections** tab and the volume that is to be backed up:

   ![NetApp Data ONTAP 7-Mode Backup Selections Tab](image)

   **Note:** Backup selections for both SAN devices and NAS volumes are not supported in a single backup policy.

7  When the policy configuration is complete, click **OK**.

8  NetBackup checks the policy to ensure that it can run successfully. Select **Complete** to perform the most comprehensive policy validation.
Figure 7-2 NDMP policy configuration to back up a NAS host

See the NetBackup for NDMP Administrator's Guide for more specific information about configuring NDMP policies.

Only those policy options that are necessary to configure Replication Director are listed in the following procedure. For descriptions of all policy options, see the NetBackup Administrator's Guide, Volume I or the online Help.

Configuring a Standard or MS-Windows policy to protect clients using NDMP with Data Mover

The following procedure describes how to configure a Standard or MS-Windows backup policy to create Replication Director snapshots of NetBackup client data using NDMP with Data Mover.
This method requires that NetBackup mount each client to create the snapshot.

**Figure 7-3** Example of a Standard policy configuration to use NDMP with Data Mover

To create a Standard or MS-Windows policy to use NDMP with Data Mover

1. Before NetBackup can perform NDMP with Data Mover backups:
   - Make sure that you've added the NDMP host credentials so NetBackup can access the NAS host.
     See "Authorizing NetBackup access to a NAS (NDMP) host" on page 98.
   - Make sure that NDMP is enabled on the NetApp storage by using the appropriate command. Refer to either of the following topics for more information:
     See “Software required to use NetApp Data ONTAP 7-Mode with Replication Director” on page 138.
See “Software required to use NetApp Clustered Data ONTAP with Replication Director” on page 148.

2 In the NetBackup Administration Console, create a backup policy.

Do not use the Policy Configuration Wizard to configure a policy for Replication Director.

3 Configure the options on the policy Attributes tab. The following items are specific to creating a policy for Replication Director:

- **Policy type**: Select Standard for a policy containing UNIX clients. Select MS-Windows for a policy containing Windows clients.
- **Policy storage**: Select the SLP that you want to use that has been configured for snapshot replication.
  
  See “Creating a storage lifecycle policy for snapshots and snapshot replication” on page 61.
- **Use Replication Director**: Enable Use Replication Director to automatically select other options that Replication Director requires.
- **Perform off-host backup**: Enable, then select the following:
  - Use Data Mover.
  - NDMP as the Machine selection.

4 Select the Schedules tab and configure the schedules as you would for any other policy.

5 Select the Clients tab. Specify the clients to be backed up.

6 Select the Backup Selections tab to specify the files and directories to be backed up on each client.

7 When the policy configuration is complete, click OK.

8 NetBackup checks the policy to ensure that it can run successfully. Select Complete to perform the most comprehensive policy validation.
Configuring a Standard or MS-Windows policy to protect NAS volumes or SAN-connected devices

The following procedure describes how to create a policy that uses Replication Director to protect NAS volumes or SAN (block) devices.

**Note:** SAN-connected devices are not supported for Clustered Data ONTAP.

On Windows hosts, Replication Director uses the Windows Volume Shadow Services (VSS) framework.

To create a Standard or MS-Windows policy to protect NAS volumes or SAN-connected devices

1. In the **NetBackup Administration Console**, create a backup policy.
   
   Do not use the **Policy Configuration Wizard** to configure a policy for Replication Director.

2. Configure the options on the policy **Attributes** tab. The following items are specific to creating a policy for Replication Director:
   
   - **Policy type**: Select **Standard** for a policy containing UNIX clients. Select **MS-Windows** for a policy containing Windows clients.
   
   - **Policy storage**: Select the SLP that you want to use that has been configured for snapshot replication. See “Creating a storage lifecycle policy for snapshots and snapshot replication” on page 61.
   
   - **Use Replication Director**: Enable **Use Replication Director** to automatically select other options that Replication Director requires.
   
   - Click the **Options** button to see the **Replication Director Options** dialog box and the default **Configuration Parameters** as follows:

     | Snapshot Type | Auto (default): The OpenStorage partner uses the best snapshot technology available to that partner to create the snapshot. |
Sets the maximum number of snapshots to be retained at one time. The default setting is one. Choose the number of snapshots that is appropriate for your environment. Note that the maximum number of snapshots on a NetApp volume is 255.

When the maximum is reached, snapshot rotation occurs: The next snapshot causes the oldest to be deleted.

See “Maximum snapshot limit retention type for SLP operations” on page 82.

**Managed by SLP retention** is automatically selected if the **Fixed** or the **Expire after Copy** retention is currently selected in the SLP.

---

3 Select the **Schedules** tab and configure the schedules as you would for any other policy.

4 Select the **Clients** tab and specify either:
   - The client.
   - The local mount point on the production client.

---

**Note:** To avoid creating multiple snapshots of the same share, do not include multiple clients in one policy that access the same share. Instead, add only one of the clients to the policy so that the share is backed up once. Or, create an NDMP policy to back up the share. Similarly, do not protect the same share in multiple policies.

---

5 Select the **Backup Selections** tab:

To protect SAN data, indicate the path on the client to be backed up. The **Backup Selections** list may contain any combination of the following:

- Drive letters
- Folder mounts
- A directory on a drive
- A single file on a drive or in a directory
Do not specify more than 64 backup selections in a VSS policy. If more than 64 backup selections are specified, the snapshot jobs fail with status code 156. This is due to a documented limitation of the VSS infrastructure. To accommodate more than 64 backup selections, divide the backup selections between multiple policies.

**Note:** Backup selections for both SAN devices and NAS volumes are not supported in a single backup policy.

To protect NAS data, specify the backup selection from the client perspective. For example, suppose that the client data resides in a volume (/vol/vol1) on a filer (NAS1):

- **UNIX example:** The data is NFS-mounted to /mnt2/home on the UNIX client. Specify /mnt2/home in the **Backup Selections** list.
- **Windows example:** The data is shared by means of CIFS as vol1 on the Windows client. Specify \\nas1\vol1 in the **Backup Selections** list.

For a Clustered Data ONTAP policy, the backup selection refers to a volume on a Storage Virtual Machine (or Vserver).

- Windows path names must use the Universal Naming Convention (UNC), in the form \\server_name\share_name.
- For NFS mounts, the data must be manually mounted by means of the mount command (or by using /etc/fstab), but not auto-mounted.
- **(NetApp 7-mode only)** Use the nosharecache option to mount qtrees that are under the same volume. For example: `mount -o vers=3,nosharecache filer:/vol/volume1/qtree1 /mnt1`
To back up a qtree, mount the qtree only. Do not mount the volume. That is, do not include the volume in the backup selection path.

If the volume is mounted and a qtree from the same is used as a backup selection, the NetApp Plug-in for Symantec NetBackup (NBUPlugin) considers it to be a volume only and performs only volume-specific operations.

For example, to back up a qtree, enter: `\filer\q1`

The following entry is incorrect and creates a snapshot of the entire volume: `\filer\volume1\q1`

For the NetBackup Client Service to write to the CIFS volume, it must have permission to do so. When a backup policy is saved, a message displays stating that this permission is necessary. By default, NetBackup is installed as a local system account and may not have the necessary CIFS permissions. Change the logon property of the NetBackup Client Service to an account with access to the CIFS share.

If the logon property is not changed for the NetBackup Client Service, the policy validation fails with status code 4206.

See “Configuring the NetBackup Client Service” on page 17.

When the policy configuration is complete, click **OK**.

NetBackup checks the policy to ensure that it can run successfully. Select **Complete** to perform the most comprehensive policy validation.

### About NDMP support for Replication Director

Replication Director can use NDMP to back up, browse, and restore from snapshots. How you configure the backup policy determines whether NetBackup uses NDMP to create snapshots of the NAS host or volume.

When deciding whether to use NDMP consider the following aspects:
Table 7-1 Comparison of NDMP or non-NDMP policy types

<table>
<thead>
<tr>
<th>Functionality</th>
<th>NDMP</th>
<th>Non-NDMP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Policy type</td>
<td>■ NDMP</td>
<td>Standard or MS-Windows (Do not enable NDMP Data Mover.)</td>
</tr>
<tr>
<td></td>
<td>■ Standard or MS-Windows</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Enable NDMP Data Mover in the policy.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>See &quot;Configuring an NDMP policy to protect a NAS host&quot; on page 86.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>See &quot;Configuring a Standard or MS-Windows policy to protect clients using NDMP with Data Mover&quot; on page 90.</td>
<td></td>
</tr>
<tr>
<td>Install NetBackup client</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>software on the protected</td>
<td></td>
<td></td>
</tr>
<tr>
<td>system</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mount snapshot for backup</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Backup performance</td>
<td>Generally faster than NFS or CIFS, especially for many small files.</td>
<td>Generally slower than NDMP, but often faster for fewer, larger files.</td>
</tr>
<tr>
<td>Indexing of snapshots*</td>
<td>Yes</td>
<td>Yes. Use the Index From Snapshot operation in the SLP for the policy.</td>
</tr>
<tr>
<td>Restore capabilities</td>
<td>Can restore only from the NAS device.</td>
<td>Can restore files from any snapshot location.</td>
</tr>
<tr>
<td>Restore view of data</td>
<td>Filer view: All data on the filer is protected and available for restore from a given backup.</td>
<td>Host view: Only data belonging to a specific protected client is available for restore from a given backup.</td>
</tr>
</tbody>
</table>

*An indexed snapshot is useful in restore situations. Indexing is performed by the Index From Snapshot operation in an SLP.

See "Index From Snapshot operation in an SLP" on page 70.

Limitations of Replication Director with NDMP

Consider the following limitation before configuring NDMP to be used with Replication Director:

- The Solaris_x86 operating system is not supported.

- The Multiple copies NetBackup policy option is not supported for image copies in the NDMP data format.
- The **Restore the file using a temporary filename** restore option is not supported on Windows clients.

- Restores to a local file system are not supported with an **MS-Windows** or a **Standard** policy that has the **NDMP Data Mover** enabled.

- Do not include both the qtree and the volume on which the qtree resides in the same **Backup Selection** list.

- Only one NDMP backup of a snapshot per **backupid** is allowed.

- The **Index From Snapshot** operation is supported only in a Replication Director configuration, however, a Standard or MS-Windows policy with NDMP Data Mover enabled is not supported.

---

**Note:** The Index From Snapshot operation is not supported for NetApp ONTAP 7-mode.

---

See “**Index From Snapshot operation in an SLP**” on page 70.

- When you make changes to the NDMP policy after the last full or incremental schedule (for example, if you add or delete a backup selection), the content for the next incremental retrieves the entire content of the snapshot rather than retrieving only the content that has changed. The next incremental schedule however, after only retrieves content that has changed as expected.

---

### Authorizing NetBackup access to a NAS (NDMP) host

Before NetBackup can perform backups using NDMP, it must have access to the NAS (or NDMP) host.

---

**Note:** Perform the following procedure on the master server (not media server) if you plan to create snapshots using Replication Director.

---

#### To authorize NetBackup access to the NDMP host

1. On the NetBackup server **NetBackup Administration Console**, expand **Media and Device Management > Credentials > NDMP Hosts**.

2. Under the **Actions** menu, select **New > New NDMP Host**.
In the **Add NDMP Host** dialog box, enter the name of the NDMP server for NetBackup to back up.

If you are using NetApp's Clustered Data ONTAP, the NDMP host must be a Storage Virtual Machine (SVM).

The NDMP host name is case-sensitive. The name must match the name that is entered here whenever this host name is used.

---

**Note:** If you do not plan to use Replication Director and you add NDMP host credentials using the fully qualified domain name (FQDN), you must also indicate the fully qualified domain name on the client for lookups. That is, the server list in the **Backup, Archive, and Restore** client interface must list the NDMP host by the FQDN as well.

If you add NDMP host credentials using a short name, you can use either the short name or the FQDN in the client server list.

---

**4** Click **OK**.

**5** In the **New NDMP Host** dialog box, specify the following:

(The term credentials refer to the user name and password that NetBackup uses to access the NDMP host.)

<table>
<thead>
<tr>
<th><strong>Use global NDMP credentials for this NDMP host</strong></th>
<th>Enables all NetBackup media servers under the master server to access this NDMP host using a predefined global NDMP logon.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>To create this logon, click <strong>Host Properties &gt; Master Server &gt; Properties &gt; NDMP</strong> in the <strong>NDMP Global Credentials</strong> dialog box.</td>
</tr>
<tr>
<td><strong>Note:</strong> Because NetApp generates a separate, encrypted password for each SVM, this option cannot be used with NetApp's Clustered Data ONTAP.</td>
<td></td>
</tr>
</tbody>
</table>
Enables all NetBackup media servers that are connected to the NDMP host to access the NDMP host using the logon you specify:

- **User name**: The user name under which NetBackup accesses the NDMP server. This user must have permission to run NDMP commands. You can find out whether your NDMP host vendor requires a particular user name or access level.
  
  For information about supported NDMP operating systems and NAS vendors, access *NetBackup for NDMP: NAS Appliance Information* from the Symantec Support website:  
  
  http://www.symantec.com/docs/TECH31885

- **Password** and **Confirm Password**: Enter the password for this user.
  
  For information about passwords for NAS devices, see the *NetBackup for NDMP: NAS Appliance Information* from the Symantec Support website:
  
  http://www.symantec.com/docs/TECH31885

---

### Use different credentials for this NDMP host on each media server

Specifies NDMP logons for particular NetBackup servers. Then click **Advanced Configuration**.

- In the **Advanced NDMP Credentials** dialog box, click **Add**.
- In the **Add Credentials** dialog box, select a NetBackup server and specify the user name and password it uses to access the NDMP host.
- Click **OK**. NetBackup validates the user name and password.
- The NetBackup server and user name appear in the **Advanced NDMP Credentials** dialog box.
- If necessary, click **Add** again to specify other servers and user logons.

---

6 Repeat this procedure for each NDMP host that NetBackup backs up.

### ALL_FILESYSTEMS and VOLUME_EXCLUDE_LIST directives

The **ALL_FILESYSTEMS** directive provides a method to include all file systems and volumes on an NDMP filer in an NDMP backup policy.

You can exclude specific volumes from an **ALL_FILESYSTEMS** backup selection if you do not want to back up every volume on an NDMP filer. Use the
VOLUME_EXCLUDE_LIST directive for this purpose. You may use valid wildcard characters in the VOLUME_EXCLUDE_LIST statement.

Note: The following examples use selections that are specific to NetApp Data ONTAP 7-mode. For specific examples of backup selections for other configurations, refer to the appropriate documentation.

The VOLUME_EXCLUDE_LIST statements must precede ALL_FILESYSTEMS statement. For example:

VOLUME_EXCLUDE_LIST=/vol/Hr_allfiles_vol01
ALL_FILESYSTEMS

or

VOLUME_EXCLUDE_LIST=/vol/testvol*
ALL_FILESYSTEMS

To specify multiple values in a VOLUME_EXCLUDE_LIST statement, separate the values with a comma. For example:

VOLUME_EXCLUDE_LIST=/vol/Hr_allfiles_vol01,/vol/testvol*
ALL_FILESYSTEMS

You can also specify more than one VOLUME_EXCLUDE_LIST statement with an ALL_FILESYSTEMS directive. For example:

VOLUME_EXCLUDE_LIST=/vol/Hr_allfiles_vol01
VOLUME_EXCLUDE_LIST=/vol/testvol*
ALL_FILESYSTEMS

A VOLUME_EXCLUDE_LIST statement may include a maximum of 256 characters. Create multiple VOLUME_EXCLUDE_LIST statements if necessary to avoid exceeding the limit of 256 characters. If you specify more than 256 characters, the volume list is truncated. A truncated statement may result in a backup job failure, and the error message Invalid command parameter(20) is displayed.

If the backup selection includes read-only volumes or full volumes, an NDMP backup job fails with the status code 20 (Invalid command parameter(20)). If you encounter a similar NDMP backup job error, review the ostfi logs to identify the volumes for which the failure occurred. You can use VOLUME_EXCLUDE_LIST statements with the ALL_FILESYSTEMS statement to exclude the read-only volumes and the volumes with insufficient space.
In a NetBackup Replication Director environment where snapshots are replicated to a secondary filer, Symantec recommends that you use storage lifecycle policies to control backups on the secondary filer.

On NetApp 7-mode storage systems, it is generally not recommended for users to store files in `/vol/vol0` because the volume contains filer system files. For this reason, `vol0` should be excluded from the backup if the `ALL_FILESYSTEMS` directive is used in the backup policy. The following is a backup selection list that excludes `/vol/vol0`:

```
VOLUME_EXCLUDE_LIST=/vol/vol0

ALL_FILESYSTEMS
```

- **Do not use** `ALL_FILESYSTEMS` **to backup all volumes on a secondary filer.** Inconsistencies may occur when automatically created NetApp FlexClone volumes are backed up or restored. Such volumes are temporary and used as virtual copies or pointers to actual volumes and as such do not need to be backed up.

- **If you must back up all volumes on a secondary filer,** Symantec recommends that you exclude the FlexClone volumes as well as replicated volumes. For example:

```
VOLUME_EXCLUDE_LIST=/vol/Clone_*
VOLUME_EXCLUDE_LIST=/vol/*_[0-9]
VOLUME_EXCLUDE_LIST=/vol/*_[0-9][0-9]
VOLUME_EXCLUDE_LIST=/vol/*_[0-9][0-9][0-9]

ALL_FILESYSTEMS
```

This example assumes all FlexClone volumes and only FlexClone volumes begin with `/vol/Clone_`. Adjust the volume specifications appropriately for your environment.

- **VOLUME_EXCLUDE_LIST applies only to** `ALL_FILESYSTEMS`. **It does not apply to** explicit backup selections or wildcard-based backup selections. If you use the `ALL_FILESYSTEMS` directive in an NDMP policy for Clustered Data ONTAP, you must exclude each selected SVM’s root volume using the `VOLUME_EXCLUDE_LIST` directive. Otherwise the backups fail.

For more information, refer to the following topic:

See “About creating backup policies for Clustered Data ONTAP with Replication Director” on page 151.

Backups from snapshots for NDMP policies fail when the import of a snapshot fails for volumes where logical unit numbers (LUNs) reside with status code 4213 (`Snapshot import failed`). To avoid this error, use the `VOLUME_EXCLUDE_LIST`
directive to exclude any volumes that are used to create LUNs accessed through a storage area network (SAN).

**Configuring an NDMP policy in a multi-network environment**

In an environment where NetApp storage systems are connected to multiple networks, the NDMP policy for Replication Director can be configured to use a specific network for the NDMP backup traffic. To do this, use the **Backup From Snapshot** operation in the storage lifecycle policy.

If the backup is from the primary storage system (that is, a **Snapshot** operation plus a **Backup From Snapshot** operation in one SLP), then the host name associated with the network to use should be entered in the **Clients** tab of the policy.

**Note:** The following examples use commands that are specific to NetApp Data ONTAP 7-mode. Commands can change from version to version. For the latest vendor-specific commands, refer to the vendor's documentation.

For cases where the snapshot is replicated, the default primary name of the secondary storage system is used. To use a different network, set the **ndmpd.preferred_interface** options on the storage system to the interface that is connected to that network.

For example, in a setup where the secondary storage system is connected to a private network on the **e0b** interface, connect to the storage system and set the **ndmpd.preferred_interface** to **e0b**, as follows:

Netapp3140a2> options ndmpd.preferred_interface e0b

**ndmpd.preferred_interface e0b**

In this way, the NDMP backup of all the snapshots that are replicated to that storage system will use the private network.

In NetBackup, add NDMP host credentials to indicate the IP address or hostname that is associated with **e0b**.

See “**Authorizing NetBackup access to a NAS (NDMP) host**” on page 98.
Restoring from a snapshot

This chapter includes the following topics:

■ About restores from array-based snapshots
■ Restoring files and folders from an array-based snapshot
■ About restores from array-based snapshots of virtual machines
■ Using OpsCenter to restore from array-based snapshots
■ How NetApp performs a volume-level rollback restore
■ Restoring (rolling back) from an array-based snapshot

About restores from array-based snapshots

NetBackup manages array-based snapshot creation and replication. NetBackup also can create backup images from those snapshots.

See “About configuring storage lifecycle policies for snapshots and snapshot replication” on page 59.

In this release of NetBackup, you can do the following restore operations from an array-based snapshot:
NetBackup directs the storage device to restore individual files or folders from the snapshot. The storage device moves the data on the storage device.

Several methods exist for file-level restore from a snapshot, a replica, or a backup, as follows:

- The **Backup, Archive, and Restore** interface.
  See "Restoring files and folders from an array-based snapshot" on page 106.

- The NetBackup **bprestore** command.
  For more information, see the NetBackup Commands Reference Guide.

- The Symantec OpsCenter interface.
  See "Using OpsCenter to restore from array-based snapshots" on page 111.

### Volume-level rollback restore from the snapshot (copy one)

NetBackup directs the storage device to replace the volume with the snapshot of the volume. The storage device may be able to restore the volume without moving data.

See "How NetApp performs a volume-level rollback restore" on page 111.

See "Restoring (rolling back) from an array-based snapshot" on page 113.

**Note:** NetBackup supports snapshot restore of copy one only to the primary site. To restore at a remote site, use file-level restore.

Only a system administrator can perform an array-based restore.

---

**Note:** To restore from backups created using Replication Director: If you select more than one image in the **Backup, Archive, and Restore** interface, it may take longer than expected to display the contents of the images. NetBackup performs a separate browsing operation for each selected image. For faster restores, select one image at a time.

---

**Note:** To access snapshots from clients that use multiple NICs, and if using NetApp storage, see the following topic:

See "How to configure a multi-NIC environment" on page 19.
Restoring files and folders from an array-based snapshot

This topic describes how to restore individual items from array-based snapshots.

The Backup, Archive, and Restore client interface displays the files and folders from the primary backup copy.

See “About restores from array-based snapshots” on page 104.

To restore files and folders from an array-based snapshot

1. Start the restore, as follows:

   Windows
   
   In the Windows Backup, Archive, and Restore client interface:
   
   - Click File > Select Files and Folders to Restore, and then select from Normal Backup.

   UNIX
   
   In the Java-based Backup, Archive, and Restore client interface:
   
   - Click the Restore Files tab.
   - In the Restore type drop-down list, select Normal Backups.
   - Click View > Refresh.

The following is an example of the restore window on a Windows computer:
2 Select a snapshot as follows:

Windows In the **NetBackup History** pane, select the snapshot to restore. The snapshot appears in the **All Folders** pane.

UNIX Open the **Date Range** or the **Backup History** to select a snapshot to restore. Select a snapshot from the list and click **OK**. The snapshot contents appear in the **Directory Structure** pane.

3 Expand the directory tree and click the check box next to the items that you want to restore.

4 To set up how to restore the selected items, do the following:
   - On Windows, click **Actions > Restore**.
   - On UNIX, click **Restore**.

The following is an example of the **Restore Marked Files** dialog box:
In the **Restore Marked Files** dialog box, select from the following options to meet the requirements for the restore.

For details about each option, see the **Backup, Archive, and Restore** online Help.

**Restore Destination Choices**

- **Restore everything to its original location** (default)
- **Restore everything to a different location (maintaining existing structure)**
- **Restore individual folders and files to different locations**
  or **Restore individual directories and files to different locations**
- **Create and restore to a new virtual hard disk file**
About restores from array-based snapshots of virtual machines

From a Replication Director snapshot of a virtual machine, you can restore the following:

- The entire virtual machine.
See the topic on restoring the full VMware virtual machine in the *NetBackup for VMware Guide*.

- Individual files in virtual machines.
  
  To restore virtual machine files, refer to the following topic.

### Restoring files from array-based snapshots of virtual machines

**Note:** When you browse files to restore, the Backup, Archive, and Restore interface displays the files and folders from the primary backup copy. A storage lifecycle policy however can create several images or copies from one job. To restore files from a different copy, set that copy as the primary. See the topic on how to promote a backup copy to a primary copy in the *NetBackup Administrator's Guide, Volume I*.

The initial steps for restoring individual files are described in the *NetBackup for VMware Guide*.

Note the following when restoring files from Replication Director snapshots:

In the Backup, Archive, and Restore interface, under Files > Specify NetBackup Machines and Policy Type, select VMware for the policy type.

If the SLP does not index the VM (or indexing is not complete), the BAR interface browses the files directly from the hardware snapshot. The **All Folders** pane displays a **ALL_LOCAL_DRIVES** node at the top level:

If the SLP was configured to index the virtual machine, the folders appear as follows when the indexing is complete:
Note: If you select an indexed snapshot and a non-indexed snapshot for the same virtual machine, the folders appear twice under All Folders. Do not select files to restore from two different images: the restore fails.

See “Configuring a policy for virtual machines to use Replication Director” on page 202.

Using OpsCenter to restore from array-based snapshots

Replication Director enables administrators to use the Restore operation in OpsCenter to browse and restore files and directories from any copy of a snapshot that is created as part of a storage lifecycle policy, even those in long-term storage. The Restore operation in OpsCenter also offers greater flexibility with the advanced search capabilities.

To use the Restore operation in OpsCenter requires that the Index From Snapshot operation was used in the SLP that generated the snapshots and replications.

See “Index From Snapshot operation in an SLP” on page 70.

For more information about Operational Restore using OpsCenter, see the Symantec NetBackup OpsCenter Administrator's Guide.

How NetApp performs a volume-level rollback restore

NetBackup directs the array or storage device to do a volume-level rollback restore (point-in-time restore) of the snapshot. The device determines how to accomplish the restore.

Several factors affect how the array accomplishes the restore, as follows:
- Whether the rollback is from the most recent snapshot or not.
- The NetBackup restore option: **Force rollback even if it invalidates later snapshots restore**.
- Whether the mount point from backup selection is a volume or qtree/folder in the volume.

**Note:** Using NetApp storage, if a point-in-time rollback restore is performed for one of the volumes in a backup image that consists of multiple volumes, the snapshots corresponding to the remaining volumes will not be immediately deleted from the storage system but they will be immediately removed from the NetBackup catalog. Any subsequent image cleanup job will cause the remaining snapshots to be deleted from the storage system.

Table 8-1 describes the interaction between the various factors.

<table>
<thead>
<tr>
<th>From the most recent or an older snapshot</th>
<th>Force rollback even if it invalidates later snapshots restore option</th>
<th>Backup selection mount point*</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>From the most recent snapshot</td>
<td>Either selection</td>
<td>Volume</td>
<td>The device performs a rollback restore of the volume. Because it is a rollback restore, the restore occurs almost immediately.</td>
</tr>
<tr>
<td>From the most recent snapshot</td>
<td>Either selection</td>
<td>Qtree or folder</td>
<td>The device performs a file-level restore of the backup selection mount point* rather than a volume-level rollback restore. Such a restore is much slower than a volume-level rollback restore in which no data moves.</td>
</tr>
<tr>
<td>From an older snapshot</td>
<td>Checked</td>
<td>Volume</td>
<td>The device performs a rollback restore of the volume. Because it is a rollback restore, the restore occurs almost immediately. Because the rollback restore replaces the current volume with the older snapshot, more recent snapshots are lost.</td>
</tr>
<tr>
<td>From an older snapshot</td>
<td>Either selection</td>
<td>Qtree or folder</td>
<td>The device performs a file-level restore of the backup selection mount point* rather than a volume-level rollback restore. Such a restore is much slower than a volume-level rollback restore in which no data moves. Unlike a volume-level rollback restore, this type of restore does not destroy more recent snapshots.</td>
</tr>
</tbody>
</table>
### Table 8-1: Volume-level rollback restore factors (continued)

<table>
<thead>
<tr>
<th>From the most recent or an older snapshot</th>
<th>Force rollback even if it invalidates later snapshots restore option</th>
<th>Backup selection mount point*</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>From an older snapshot</td>
<td>Unchecked</td>
<td>Volume</td>
<td>The restore fails.</td>
</tr>
</tbody>
</table>

* For NDMP backups the entire backup selection is considered and not just the part that is mounted.

### Restoring (rolling back) from an array-based snapshot

The following procedure describes how to perform a volume-level rollback restore (point-in-time restore) from a snapshot that NetBackup Replication Director manages. The storage device replaces the protected volume with the snapshot of the volume.

NetBackup supports point-in-time rollback restores for only NAS devices and only for copy one. Point-in-time rollback restores are not supported for SAN devices on Windows or UNIX.

**Note:** Do not perform a point-in-time rollback restore on a volume which is shared across multiple policies because it retains the stale catalog entries for another policy or policies.

See “About restores from array-based snapshots” on page 104.

See “How NetApp performs a volume-level rollback restore” on page 111.
To restore from an array-based snapshot

1. Begin the restore procedure as follows:

   Windows
   
   Click File > Select Files and Folders to Restore > from Point in Time Rollback.

   The NetBackup History pane shows the available snapshots from which you can restore.

   UNIX
   
   Click the Restore Files tab, then select Point in Time Rollback for the Restore Type.

   The Date Range dialog box appears.

The following is an example of the restore window on a Windows computer:
2 Select a snapshot as follows:

Windows In the NetBackup History pane, select the snapshot to restore. The snapshot appears in the All Folders pane.

UNIX In the Date Range dialog box, select a snapshot from the list and click OK. The snapshot contents appear in the Directory Structure pane.

3 Select the volume, as follows:

Windows In the All Folders pane, expand the directory tree to find the volume mount point (if necessary) and then click the check box next to the mount point for the volume.

UNIX In the Directory Structure pane, expand the directory tree to find the volume mount point (if necessary) and then click the check box next to the mount point for the volume.
4 Begin the restore, as follows:

Windows Click **Actions > Restore...**

UNIX Click **Restore**.

The **Restore Marked Files** dialog box appears.

Most options are selected by default and cannot be changed.

The following is an example of the **Restore Marked Files** dialog box on a Microsoft Windows computer:

![Restore Marked Files dialog box](image)

5 In the **Restore Marked Files** dialog box, select from the following options to meet the requirements for the restore:
Restoring from a snapshot

Restoring (rolling back) from an array-based snapshot

**Restore Options**

- **Skip verification and force rollback**
  
  By default, NetBackup performs several checks on the file system during the restore. If the checks fail, the restore stops. Select this option to skip verification.
  
  **Warning:** Select this option only if you are sure that you want to replace all of the files in the original location with the snapshot. Rollback deletes all files that were created after the creation-date of the snapshot from which you restore.

- **Force rollback even if it invalidates later snapshots**
  
  This option applies only if you restore from a snapshot other than the most recent one.
  
  **Warning:** Select this option only if you are sure that you want to replace the original volume with the snapshot. If more recent snapshots that have been replicated exist and you do *not* select this option, the rollback restore fails.
  
  See “How NetApp performs a volume-level rollback restore” on page 111.

**Job Priority**

To change the priority of this restore, click **Override default priority** and then set a priority number.

The default is 90000. The available range is 0 to 99999.

6  Click **Start Restore**.

7  In the dialog box that appears, click **Yes** to view the restore status.

   If file verification fails, a message appears in the **View Status** dialog box (Windows) or **Task Progress** tab (UNIX) that indicates the restore was not performed.

   After a restore operation begins, you can close **Backup, Archive, and Restore** to perform other tasks on your computer. NetBackup continues the restore operation in the background.
OpsCenter reporting

This chapter includes the following topics:

- Symantec OpsCenter reporting
- Configuring an alert for OpenStorage events
- Storage lifecycle policy reporting
- Disk pool monitoring
- Monitoring snapshot replication jobs
- Reporting on storage units, storage unit groups, and storage lifecycle policies

Symantec OpsCenter reporting

Use Symantec OpsCenter to provide unified reporting on Replication Director-related activity. This includes monitoring the lifecycle of the snapshot copies at the various storage locations. Administrators can use this information to help make retention-related decisions.

Symantec OpsCenter offers the following reports:

- Storage space utilization
- Capacity planning reports that display forecasted and historical views.

All OpsCenter reports are described in the NetBackup OpsCenter Reporting Guide.

Configuring an alert for OpenStorage events

The administrator can configure OpsCenter to send alerts based on events on OpenStorage devices (storage servers):

- The storage server can generate threshold or Volume Almost Full alarms.
Alerts based on the auto-discovery of unprotected NAS file services data. The alert policy can consider the following information before OpsCenter sends an alert:

- Whether the event is considered to be an error, an informational notification, or a warning; or to consider all events regardless of classification. For example, send alerts only when the storage server generates a warning.
- Whether the event contains specific words or if it is generated by a specific vendor. For example, send alerts that are generated only from the NetApp device of label xyz.
- Whether the event is from a specific master server; or to consider events from all master servers.

Figure 9-1  Attribute selection for OpenStorage device alerts

When alerts occur, they are sent at a specified severity level to multiple email addresses. When the alerts are cleared, the same email addresses are notified. The severity level for the clearing alerts can also be specified.

See the Symantec OpsCenter Administrator's Guide for information about configuring alerts.
Storage lifecycle policy reporting

The Storage Lifecycle Policy status report provides a summary of the SLPs of a selected master server.

Many columns in the report contain data that links to additional reports:

- SLP Status by SLP
- SLP Status by Client
- SLP Status by Image
- SLP Status by Image Copy

The SLP Status by Image Copy report displays the details of any snapshot copy that is a part of a SLP.

Disk pool monitoring

To view disk pool details, select the Monitor tab, and then the Devices subtab.

Select the Disk Pools tab above the table. Disk pool monitoring is divided into three tabs:
### General tab
The **General** tab (Figure 9-3) contains information about the selected disk pool, including the used and available space in the selected disk pool and whether the images in the disk pool have been imported.

The table also contains the following columns that pertain to snapshot replication:

- **Configured for Snapshots**
  Identifies whether the disk pool is configured to contain snapshots, making it eligible for snapshot replication.

- **Mirror**
- **Primary**
- **Replication**

### Disk Volume tab
The **Disk Volume** tab contains information about the selected disk pool, including the location or path to the volume, and whether the volume is configured for snapshots.

### Storage Server tab
The **Storage Server** tab (Figure 9-4) contains information about the selected disk pool, including the server type and the number of active jobs for the storage server.

The table also contains a **Configured for Snapshots** column, which identifies whether the storage server is configured to contain snapshots.
Figure 9-3  Disk Pool General tab

Figure 9-4  Disk Pool Storage Server tab
Monitoring snapshot replication jobs

To view the details of snapshot replication jobs, select the Monitor tab, and then the Jobs subtab.

From the drop-down Filter menu, select Snapshot Replication to display only those jobs generated from snapshot replication.

The General tab displays details about the selected job, including the duplication method (Method) used to create the backup and the data transferred for each job (Job Size).

Reporting on storage units, storage unit groups, and storage lifecycle policies

To view the details of storage units, storage unit groups, and storage lifecycle policies, select the Manage tab, and then the Storage subtab.

Select the Storage Unit tab above the table to display storage unit details, including whether the storage unit is enabled for snapshots and the name of the disk pool to which the storage unit belongs.

Storage Unit tab

The General tab (Figure 9-5) contains information about the selected storage unit.

The table also contains the following columns that pertain to snapshot replication:

- Configured for Snapshots
  Identifies whether the storage unit is configured to contain snapshots, making it eligible for snapshot replication.
- Mirror
- Primary
- Replication

Storage Unit Group tab

The Storage Unit Group tab contains information about the selected storage unit group.

The table contains a Configured for Snapshots column which identifies whether the storage unit group can contain snapshots.
The Storage Lifecycle Policy tab contains two subtabs:

- **General**
  Displays SLP details, including whether the SLP is configured to preserve multiplexing, and the data classification on the SLP.

- **Operations**
  Displays the operation type and storage unit that is assigned to each operation in the SLP.

**Figure 9-5** Storage Unit General tab
Using NetApp disk arrays with Replication Director

Replication Director can replicate snapshots on a NetApp disk array in two different situations:

- In non-cluster mode: 7-mode is used to replicate snapshots on NAS and SAN. The plug-in must be installed on the OnCommand Unified Manager (OCUM) server (Figure 10-1).

- In cluster-mode: Clustered Data ONTAP (cDOT) is used to replicate snapshots between storage virtual machines (SVMs or vServers). Support is for NAS only. The plug-in must be installed on either a Windows or a Linux computer other than the OCUM server, the master server, or any media servers (Figure 10-2).

Both modes support the same topologies.

**Table 10-1** describes the association between NetBackup versions and the NetApp plug-ins.
### Table 10-1  Version compatibility

<table>
<thead>
<tr>
<th>NetBackup version</th>
<th>NetApp plug-in version</th>
<th>Description</th>
<th>Ratio of master server to OCUM server</th>
<th>Supported policy types</th>
</tr>
</thead>
<tbody>
<tr>
<td>7.7</td>
<td>1.1</td>
<td>Provides 7-mode support for all NetBackup 7.7 Replication Director features.</td>
<td>One master server supports many OCUM servers. The plug-in must be installed on the OnCommand Unified Manager (OCUM) server.</td>
<td>MS-Windows, Standard, NDMP, VMware, Oracle</td>
</tr>
<tr>
<td>2.0</td>
<td></td>
<td>Provides cDOT support.</td>
<td>One master server supports many OCUM servers. The plug-in must be installed on either a Windows or a Linux computer other than the OCUM server, the master server, or any media servers.</td>
<td>MS-Windows, Standard, NDMP, VMware, Oracle</td>
</tr>
<tr>
<td>7.6</td>
<td>1.1</td>
<td>NetApp Data ONTAP 7-Mode support for all of NetBackup 7.6 Replication Director features.</td>
<td>One master server to many OCUM servers</td>
<td>MS-Windows, Standard, NDMP, VMware, Oracle</td>
</tr>
</tbody>
</table>

**Note:** You must upgrade the entire NetBackup environment before upgrading the plug-in. Upgrade all master servers, media servers, clients, and any hosts which communicate with the plug-in.
Figure 10-1 Communication between NetBackup and the NBUPlugin for 7-mode

NetBackup 7.7 master server
NetBackup 7.7 media server

NetApp OnCommand Unified Manager
NBUPlugin for 7-mode

NetBackup client 1
NetBackup client 2

Communicate via OpenStorage Technology plug-in

SnapMirror
SnapVault

7-mode Primary
7-mode Secondary

NFS/CIFS
iSCSI/FC
NFS/CIFS
iSCSI/FC

Using NetApp disk arrays with Replication Director
Using NetApp disk arrays with Replication Director
**Determining the version of the plug-in**

To determine the NBUPlugin version, look for the following version file on the system where the NBUPlugin is installed:

- **On Windows:** `Install_path\Program Files\Netapp\NBUPlugin\version.txt`
- **On UNIX:** `/usr/NetApp/NBUPlugin/version.txt`

The contents of the file lists the product name, the build date, and the NBUPlugin version. If more than one plug-in is installed, both are listed.
Upgrading the plug-in

If upgrading the NetApp Plug-in for Symantec NetBackup, make sure that all storage lifecycle policy jobs that use the old plug-in are complete before upgrading.

To determine whether all of the jobs that are associated with a storage lifecycle policy are complete, in process, or not started, use the following command:

**On Windows:**
C:\Program Files\VERITAS\NetBackup\bin\admincmd>nbstlutil.exe stlilist -U

**On UNIX:**
/usr/openv/netbackup/bin/admincmd/nbstlutil stlilist -U

Supported NetApp topologies

Table 10-2 describes the NetApp topologies that Replication Director supports. Replication Director supports the same NetApp topologies for both cDOT and 7-mode. All begin with a snapshot of the data on the primary volume.

<table>
<thead>
<tr>
<th>Representation</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Snapshot</strong> → <strong>Snapshot copies</strong></td>
<td>The snapshot can be replicated using SnapVault.</td>
</tr>
<tr>
<td><strong>SnapVault</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Snapshot</strong> → <strong>Snapshot copies</strong></td>
<td>The snapshot can be replicated using SnapMirror.</td>
</tr>
<tr>
<td><strong>SnapMirror</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Snapshot</strong> → <strong>Snapshot copies</strong> → <strong>Snapshot copies</strong></td>
<td>The snapshot can be replicated using SnapMirror, and then replicated again using SnapVault.</td>
</tr>
<tr>
<td><strong>SnapVault</strong> → <strong>Tertiary storage</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Snapshot</strong> → <strong>Snapshot copies</strong> → <strong>Snapshot copies</strong></td>
<td>The snapshot can be replicated using SnapMirror, and then replicated again using SnapMirror.</td>
</tr>
<tr>
<td><strong>SnapMirror</strong> → <strong>Tertiary storage</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Snapshot</strong> → <strong>Snapshot copies</strong> → <strong>Snapshot copies</strong></td>
<td>The snapshot can be replicated using SnapVault, and then replicated again using SnapMirror.</td>
</tr>
</tbody>
</table>
### Table 10-2  Supported NetApp snapshot replication topologies (continued)

<table>
<thead>
<tr>
<th>Representation</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Two examples of many supported configurations:</strong></td>
<td>The snapshot replications can fan out to two or three resource pools. (The <strong>Representation</strong> column shows two examples of many possible configurations.)</td>
</tr>
<tr>
<td><img src="image" alt="Diagram" /></td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="Diagram" /></td>
<td>Use the <strong>Backup from Snapshot</strong> operation to create a backup from any snapshot.</td>
</tr>
</tbody>
</table>

A tar-formatted backup can be created from any snapshot by using the **Backup from Snapshot** operation in the storage lifecycle policy. The backup can be created on tape using NDMP or to NFS or CIFS disk.

In the following example, a tar copy is created from each snapshot copy.

![Diagram](image)

**NetApp topologies that Replication Director does not support**

Table 10-3 lists the topologies that are not supported in this release.
Table 10-3  Unsupported snapshot replication topologies

<table>
<thead>
<tr>
<th>Example of an unsupported configuration</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>One example of an unsupported configuration:</td>
<td>The snapshot can be replicated in succession, or cascaded, no more than two times.</td>
</tr>
<tr>
<td><img src="Diagram1" alt="Diagram" /></td>
<td></td>
</tr>
</tbody>
</table>

One example of an unsupported configuration: Snapshot replications can fan out to no more than three resource pools.

![Diagram](Diagram2) | |

One example of an unsupported configuration: Snapshot replications can fan out only from the primary snapshot.

![Diagram](Diagram3) | |

One example of an unsupported configuration: Snapshots in succession can accommodate any combination of SnapMirror and SnapVault, except from one SnapVault to another SnapVault.

![Diagram](Diagram4)

Note: The NetApp qtrees fan-in configuration is not supported.
Using NetApp Data ONTAP 7-mode with Replication Director

In non-cluster mode, NetApp Data ONTAP 7-mode is used to replicate snapshots on NAS and SAN. The plug-in must be installed on the OnCommand Unified Manager (OCUM) server.

Configuration overview: NetApp 7-Mode with Replication Director

The following tables list the general configuration steps necessary to set up NetApp 7-Mode with Replication Director. NetApp configuration is also described in the NetApp Plug-in for Symantec NetBackup Installation and Administration Guide, found at the following NetApp website:


<table>
<thead>
<tr>
<th>Description</th>
<th>Reference topics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Install the NetApp Management Console.</td>
<td>See NetApp documentation.</td>
</tr>
<tr>
<td>Enable and turn on NetApp licenses, which can include the following:</td>
<td>See NetApp documentation.</td>
</tr>
<tr>
<td>■ SnapMirror</td>
<td>Not all licenses may be necessary.</td>
</tr>
<tr>
<td>■ SnapVault</td>
<td></td>
</tr>
<tr>
<td>■ SnapRestore</td>
<td></td>
</tr>
<tr>
<td>■ FlexClone</td>
<td></td>
</tr>
<tr>
<td>■ SnapDrive</td>
<td></td>
</tr>
<tr>
<td>Install necessary licenses on NAS systems:</td>
<td>See NetApp documentation.</td>
</tr>
<tr>
<td>■ CIFS licenses for MS-Windows policies</td>
<td>See “Enabling Unicode and language settings on NetApp disk arrays” on page 143.</td>
</tr>
<tr>
<td>■ NFS licenses for Standard policies</td>
<td></td>
</tr>
<tr>
<td>Description</td>
<td>Reference topics</td>
</tr>
<tr>
<td>-------------</td>
<td>------------------</td>
</tr>
<tr>
<td>Install necessary licenses on SAN devices:</td>
<td>See NetApp documentation. See &quot;About using NetApp SAN-connected storage with Replication Director&quot; on page 139. The following Symantec technote contains additional information: Configuring the primary NetApp device to use VSS with Replication Director.</td>
</tr>
<tr>
<td>■ iSCSI licenses</td>
<td></td>
</tr>
<tr>
<td>■ Fibre Channel licenses</td>
<td></td>
</tr>
<tr>
<td>Install the NetApp Plug-in for Symantec NetBackup (NBUPlugin).</td>
<td>After the NBUPlugin is installed, the NetBackup resource group is automatically added in the OnCommand Unified Manager. The primary volumes that are configured on NetApp storage are exposed as primary snapshot logical storage units to the NBUPlugin. This lets NetBackup initiate and manage snapshots of the primary volumes. The plug-in uses port 8086 by default. See NetApp documentation. See &quot;Using NetApp disk arrays with Replication Director&quot; on page 125.</td>
</tr>
<tr>
<td>Configure IPv6 if necessary. By default, the NBUPlugin is configured for IPv4.</td>
<td>See NetApp documentation.</td>
</tr>
<tr>
<td>Consider using the NetApp import tool.</td>
<td>Consider importing existing data sets and Data ONTAP relationships into Replication Director using the NetApp import tool. After the snapshot data is imported, it can be managed using NetBackup. See NetApp documentation. See &quot;Importing existing NetApp relationships for NetBackup control&quot; on page 143.</td>
</tr>
<tr>
<td>Add resource pools.</td>
<td>■ Configure resource pools in the OnCommand Unified Manager and add aggregates to the resource pools. (Use the NetApp Add Resource Pool Wizard or the command line.) Create a resource pool for each replication target. An aggregate can belong to a single resource pool. Do not create a resource pool for the source or primary data; that is handled automatically. ■ Add resource pools to the NetBackup resource group in the OnCommand Unified Manager. NetBackup can now access the resource pools as disk volumes during the NetBackup disk pool creation step. See NetApp documentation. The following Symantec technote contains additional information: See Symantec document HOWTO73062.</td>
</tr>
</tbody>
</table>
Table 10-4  NetApp configuration tasks overview (continued)

<table>
<thead>
<tr>
<th>Description</th>
<th>Reference topics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Run the Storage Server Configuration Wizard to configure the OpenStorage</td>
<td>See “Creating a NetBackup storage server for snapshot replication” on page 21.</td>
</tr>
<tr>
<td>partner as a NetBackup storage server.</td>
<td>The following video demonstrates NetBackup configuration:</td>
</tr>
<tr>
<td>For example, configure the OnCommand Unified Manager as a storage server.</td>
<td><a href="http://www.symantec.com/connect/videos/netbackup-75-replication-director-configuration-demo">http://www.symantec.com/connect/videos/netbackup-75-replication-director-configuration-demo</a></td>
</tr>
<tr>
<td>This wizard also configures the necessary:</td>
<td></td>
</tr>
<tr>
<td>■ Media servers that can access the storage server.</td>
<td></td>
</tr>
<tr>
<td>■ Disk pools.</td>
<td></td>
</tr>
<tr>
<td>■ Storage units.</td>
<td></td>
</tr>
<tr>
<td>■ One NetBackup domain can support multiple OnCommand Unified Manager</td>
<td></td>
</tr>
<tr>
<td>servers.</td>
<td></td>
</tr>
<tr>
<td>■ Five master servers can communicate efficiently with one NBUPPlugin on an</td>
<td></td>
</tr>
<tr>
<td>OnCommand Unified Manager. The OnCommand Unified Manager determines the</td>
<td></td>
</tr>
<tr>
<td>number of concurrent jobs that it can run from any number of media servers.</td>
<td></td>
</tr>
<tr>
<td>Additional documents and demonstrations provide supporting information:</td>
<td></td>
</tr>
<tr>
<td>■ Replication Director tools for use with NetApp storage systems:</td>
<td><a href="http://www.symantec.com/docs/DOC5240">http://www.symantec.com/docs/DOC5240</a></td>
</tr>
<tr>
<td>■ A step-by-step description of configuring NetApp storage using the NetApp</td>
<td></td>
</tr>
<tr>
<td>Management Console:</td>
<td><a href="http://www.symantec.com/docs/HOWTO73062">http://www.symantec.com/docs/HOWTO73062</a></td>
</tr>
</tbody>
</table>

Licenses required for NetApp Data ONTAP 7-Mode with Replication Director

The following NetApp licenses are required to use Replication Director.
# Table 10-5

<table>
<thead>
<tr>
<th>License</th>
<th>OnCommand Unified Manager</th>
<th>Primary storage system</th>
<th>Secondary storage systems</th>
</tr>
</thead>
<tbody>
<tr>
<td>OnCommand Core Package*</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>The package includes OnCommand server software (enabled by default) and the NetApp Management Console (install separately). 5.0.2, 5.2 (includes the DataFabric Manager server).* 5.2 and later must be used in 7-mode.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>NetApp Plug-in 1.1 for Symantec NetBackup  Download from the NetApp Support Site. Earlier plug-in versions are supported, but they do not support new features. See “Using NetApp disk arrays with Replication Director” on page 125.</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Data ONTAP  Versions can include: 7.3.6, 7.3.7, 8.0.3, 8.0.4, 8.0.5, 8.1, 8.1.1, 8.1.2, 8.1.3.*  All storage systems must be at the same version. ONTAP versions 8.0.3 and later must be used in 7-mode.</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>

*See the NetApp Interoperability Matrix Tool for the latest information about supported versions.

The NetApp licenses that are required to use Replication Director depends on the replication configuration in use.
<table>
<thead>
<tr>
<th>License</th>
<th>On primary</th>
<th>Primary to SnapMirror destination</th>
<th>SnapVault destination</th>
<th>SnapVault to SnapMirror destination</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>SnapMirror</td>
<td>Only if SnapMirror Source</td>
<td>Yes</td>
<td>Only if SnapMirror source</td>
<td>Yes</td>
<td>Use to create mirrored snapshots. Install the license on both the source and the destination storage systems in a SnapMirror relationship. Enable SnapMirror access between storage systems. Install and enable the license key on both the source and the destination storage systems in a SnapMirror relationship. Allow access between source and all targets.</td>
</tr>
<tr>
<td>SnapVault</td>
<td>Only if SnapVault source</td>
<td>Yes</td>
<td>No</td>
<td></td>
<td>Use to create a SnapVault snapshot copy on the primary or the secondary storage system. Install and enable the SnapVault license key on the SnapVault source and destination storage systems. Older platforms have separate SnapVault primary license keys for SnapVault primary (source) and secondary (designation) storage systems.</td>
</tr>
<tr>
<td>License</td>
<td>On primary</td>
<td>Primary to SnapMirror destination</td>
<td>SnapVault to SnapMirror destination</td>
<td>Notes</td>
<td></td>
</tr>
<tr>
<td>-------------------------------</td>
<td>------------</td>
<td>----------------------------------</td>
<td>------------------------------------</td>
<td>----------------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>SnapRestore</td>
<td>Optional for fast FlexVol level restores</td>
<td>No</td>
<td>Yes</td>
<td>Install the SnapRestore license key on all the source storage systems to enable fast pointer-based FlexVol-level restores from primary snapshots. SnapRestore is required on all SnapVault destination storage systems. For the Primary-SnapVault-SnapMirror cascade (PVM) topology, install the license key on the SnapMirror destination storage system.</td>
<td></td>
</tr>
<tr>
<td>FlexClone</td>
<td>Only for block data or indexing, restore, or tar backup of NAS data</td>
<td>Only indexing, restore, or tar backup of NAS data</td>
<td></td>
<td>Install the FlexClone license key on the secondary storage system that contains the SnapVault destination volumes. For the Primary-SnapVault-SnapMirror cascade (PVM) topology, install the license key on the SnapMirror destination. The FlexClone license is required on any controller that is used for indexing, restoring, or performing a streaming (tar) backup of NetApp block data.</td>
<td></td>
</tr>
<tr>
<td>CIFS</td>
<td>CIFS NAS data only (Windows)</td>
<td></td>
<td>Install the CIFS license key on the storage system that is in a SnapMirror or SnapVault relationship that contains the CIFS file systems.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>NFS</td>
<td>NFS NAS data only; (UNIX)</td>
<td></td>
<td>Install the NFS license key on the storage system that is in a SnapMirror or SnapVault relationship that contains the NFS systems.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>iSCSI and FCs</td>
<td>iSCSI and Fibre Channel block data only (SAN)</td>
<td></td>
<td>Install either iSCSI or FC license keys on both the source and the destination storage systems. See “About using NetApp SAN-connected storage with Replication Director” on page 139.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Table 10-6  NetApp licenses required on storage systems* (continued)

<table>
<thead>
<tr>
<th>License</th>
<th>On primary</th>
<th>Primary to SnapMirror destination</th>
<th>SnapVault destination</th>
<th>SnapVault to SnapMirror destination</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>SnapDrive for Windows SnapDrive 6.3.1R1, 6.4.1, 6.4.2, 6.5.</td>
<td>Only for Windows block data only</td>
<td>No</td>
<td></td>
<td></td>
<td>Use to automate storage provisioning tasks and to manage data in Windows environments. Install the SnapDrive license key on the local host or on the primary storage system with Microsoft Windows server SAN data. Note that SnapDrive is not required for UNIX or Linux systems on NetApp LUNs.</td>
</tr>
</tbody>
</table>

*See the NetApp Interoperability Matrix Tool for the latest information about supported versions.

Software required to use NetApp Data ONTAP 7-Mode with Replication Director

The following NetApp software is required to use Replication Director.

Table 10-7  NetApp software required for Replication Director

<table>
<thead>
<tr>
<th>Configuration</th>
<th>Applies to OCUM?</th>
<th>Primary storage system</th>
<th>Secondary storage systems</th>
</tr>
</thead>
<tbody>
<tr>
<td>NetApp storage systems, FAS series Must be added to the OnCommand Unified Manager.</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>vFiler Can serve as a source only, not as a target. Enable if NDMP is used.</td>
<td>No</td>
<td>Enable</td>
<td>No</td>
</tr>
<tr>
<td>NDMP Enable on all storage systems, including vFiler. You can verify that the NDMP service is enabled with the following NetApp command: ndmpd status On the OnCommand Unified Manager, make sure that the NDMP Status is Up and that the NDMP credentials are Good.</td>
<td>No</td>
<td>Enable</td>
<td>Enable</td>
</tr>
</tbody>
</table>
About using NetApp SAN-connected storage with Replication Director

Use Replication Director to back up NetApp block data on SAN-connected storage using Fibre Channel or iSCSI.

If the same LUN is accessible through iSCSI and Fibre Channel, Fibre Channel is used to mount the LUN.

If using the iSCSI protocol, establish sessions with the disk array using the CHAP security protocol. The client and the alternate client may have sessions with different users. The different sessions do not affect snapshot imports and restores, and do not affect the following operations: Snapshot, Replication, and Backup From Snapshot. If a session is already established on the alternate client, the LUN is exposed to that host without any CHAP authentication.

See the following topics for iSCSI setup information:

- See "Using SnapDrive for iSCSI setup on Windows" on page 139.
- iSCSI initiator configuration on Red Hat Enterprise Linux (RHEL) for Replication Director
  [http://www.symantec.com/docs/TECH228275](http://www.symantec.com/docs/TECH228275)
- Configuring the primary NetApp device to use VSS with Replication Director
  [http://www.symantec.com/docs/TECH228279](http://www.symantec.com/docs/TECH228279)

**Note:** For iSCSI to support block devices, make sure that no HBA cards are attached to the host.

Using SnapDrive for iSCSI setup on Windows

Use the NetApp SnapDrive software to simplify iSCSI setup on Windows hosts. See the following NetApp documentation for the most complete instructions. Instructions are listed here for ease of use.

For additional information, see: SnapDrive 6.5 for Windows Installation and Administration Guide.

Configuration is done on the host where the data resides. This is the host that is used to access the data.

**To use SnapDrive to simplify iSCSI setup on Windows**

1. Enable iSCSI on each storage system.
2. Windows iSCSI Initiator is included with Windows 2008 R2 but must be enabled. (It must be installed separately for Windows 2003.)
3. Install NetApp SnapDrive.
5. Use SnapDrive to establish a connection to the target storage system.
6. In the NetApp SnapDrive console, select the Create Disk action to start the Create Disk Wizard. The wizard helps to create LUNs and to map the LUN to a local drive letter.

SAN-connected storage limitations

These items are limitations to consider when using SAN-connected NetApp storage with Replication Director:

- The following are not supported:
  - Windows boot file system on SAN.
  - RAW disks (on both Windows and UNIX).
  - Dynamic disks on Windows.
  - Fibre Channel over Ethernet (FCoE) protocol.
  - Point-in-time rollback restores are not supported when using SAN-connected devices.
  - Using the volume GUID to indicate the backup selection.
- Fibre Channel LUNs on vfiler.
- Per the SnapDrive limit, a maximum of 168 LUNs per client is allowed, including LUN and volume clones.

If the OnCommand Unified Manager root or administrator password has changed

If the root or the administrator password for the OnCommand Unified Manager is changed, you must also perform the following actions:

- Use the `tpconfig` command to update the storage server password in NetBackup.
  
  On Windows:
  ```
  Install_path\Veritas\NetBackup\Volmgr\bin\tpconfig -update -storage_server sshostname -stype server_type -sts_user_id UserID -password Password
  ```
  
  On UNIX:
  ```
  usr/openv/volmgr/bin/tpconfig -update -storage_server sshostname -stype server_type -sts_user_id UserID -password Password
  ```
  
  The `server_type` is the vendor-provided string that identifies the type of storage server. In the case of NetApp, enter `Network_NTAP`.

  **Note:** The `server_type` is case-sensitive.

- Restart the NBUPlugin service.
  
  The `processmanager` command can be used.

  On Windows:
  ```
  Install_path\Program Files\NetApp\NBUPlugin\ProcessManager.exe shutdown
  Install_path\Program Files\NetApp\NBUPlugin\ProcessManager.exe startup
  ```
  
  On UNIX:
  ```
  /usr/Netapp/NBUPlugin/processmanager shutdown
  /usr/Netapp/NBUPlugin/processmanager startup
  ```

  A replication job run after the password has been changed may fail with a status 83 (media open error) or a policy validation error of 4225. However, the job details may indicate that the job ran successfully.
Considerations when configuring an OnCommand Unified Manager as a NetBackup storage server

The following items are OCUM-specific and are helpful when configuring an OCUM as a storage server.

**Storage server type**

Select **NetApp OnCommand server (7-mode)** to create a storage server (for either NAS volumes or SAN devices).

By default, the storage server has 5 minutes to communicate with NetBackup before it times out. When creating a NetApp storage server (type NETWORK_NTAP), more time may be required. To increase the timeout, edit the `nbsl.xml` file, the configuration file that interacts with the NetBackup Service Layer process (NBSL).

Locate the `nbsl.xml` file in the following directory:

- **On Windows:** `C:\Program Files\Veritas\NetBackup\var\global\nbsl.xml`
- **On UNIX:** `/opt/openv/var/global/nbsl.xml`

Find the entry for `TPCommandTimeout` and change the default from 300 to a greater value. For example:

```
TPCommandTimeout="600"
```

After making the change, restart the NBSL process so that the change takes effect.

**Determining whether the OCUM server name is fully qualified or short**

Use the `bpstsinfo` command to verify whether a short name or a fully qualified name is used for the storage server. The command is located in the following directory:

- **Windows:** `Install_path\NetBackup\bin\admincmd\`
- **UNIX:** `/usr/openv/netbackup/bin/admincmd/`

Enter the `bpstsinfo` command as follows:

```
bpstsinfo -serverinfo -storage_server known_storage_server_name -stype storage_server_type
```

For example, to ensure that the name of the OnCommand Unified Manager is `OCUMServer`, enter the following command:

```
bpstsinfo -serverinfo -storage_server OCUMServer -stype Network_NTAP
```

Use the storage server name that is indicated in the output.
Regarding disk pools for OnCommand Unified Manager storage servers

In the Disk Pool Configuration Wizard

- The total sizes on the primary volume always display as 0 bytes, as indicated by a dash.

- When the NBUPlugin is installed on the OnCommand Unified Manager, a NetBackup group is automatically created on the OnCommand Unified Manager. On the OnCommand Unified Manager, use the NetApp Management Console to add resource pools to the NetBackup group so that the resource pools are exposed to NetBackup. If the NetBackup group does not contain resource pools, no LSUs display in the disk pool configuration wizard.

The available size that is listed is the total amount of space available in the pool. The raw size is the total raw, unformatted size of the storage in the disk pool. For OnCommand Unified Managers, the sizes on the primary volume always display as 0 bytes, as indicated by a dash.

Importing existing NetApp relationships for NetBackup control

NetApp offers an import tool to migrate OnCommand Unified Manager data sets and Data ONTAP relationships into NetBackup. Once in NetBackup, the snapshot data can be managed using Replication Director.

The NetApp import tool allows the administrator to perform the following actions:

- Export the data set configuration from the OnCommand Unified Manager into an XML file.

- Edit the XML file to change the backup policies or topology.

- Import the XML file into NetBackup.


Enabling Unicode and language settings on NetApp disk arrays

Enable Unicode on each volume of the storage system. Use the NetApp vol command options to enable convert_ucode and create_ucode on all NetApp storage:

- convert_ucode on
  Forces the conversion of all directories to Unicode format.

- create_ucode on
Forces the creation of Unicode directories by default.

Enable the volume language setting using UTF-8 so that the correct language format is used for the NAS data.

**Note:** Replication Director does not support widelinks in a CIFS environment on NetApp disk arrays.

---

**Using NetApp Clustered Data ONTAP with Replication Director**

Replication Director for NetBackup 7.7 supports the NetApp Clustered Data ONTAP operating system versions 8.2 and 8.3. Upgrade your master server, any media servers, and any NetBackup clients to NetBackup 7.7 to protect the data in a Clustered Data ONTAP environment using the existing Replication Director tools and features.

Replication Director requires the NetApp OnCommand Unified Manager for Clustered Data ONTAP 6.x for Clustered Data ONTAP support. The Clustered Data ONTAP operating system lets you host Storage Virtual Machines (SVMs, formerly known as Vservers). When you create backup policies in NetBackup, you work with volumes on SVMs. Use Replication Director to protect volumes on SVMs with snapshot, replication, and backup operations. You can replicate volumes to an SVM residing on the same cluster as the source SVM or to a different cluster entirely (inter-cluster replication).

NetApp developed an OST plug-in for Clustered Data ONTAP called the NBUPPlugin 2.0. You install the NBUPPlugin 2.0 to allow Replication Director to work with Clustered Data ONTAP. The plug-in cannot be installed on the OnCommand Unified Manager server, the master server, or any media servers. You must install the plug-in on a separate Windows or Linux computer.

See “**Configuration overview: NetApp Clustered Data ONTAP with Replication Director**” on page 145.

See “**Licenses required for NetApp Clustered Data ONTAP with Replication Director**” on page 146.

See “**Software required to use NetApp Clustered Data ONTAP with Replication Director**” on page 148.

See “**Configuring Replication Director to work with Clustered Data ONTAP**” on page 149.

See “**Limitations to using Clustered Data ONTAP with Replication Director**” on page 160.
Configuration overview: NetApp Clustered Data ONTAP with Replication Director

The following table lists the general configuration steps necessary to set up NetApp Clustered Data ONTAP with Replication Director.

**Table 10-8**  NetApp Clustered Data ONTAP with Replication Director configuration tasks overview*

<table>
<thead>
<tr>
<th>Description</th>
<th>Reference topics</th>
</tr>
</thead>
</table>
| **NetApp ONTAP Cluster** | 1 Install a supported version of NetApp ONTAP Cluster on the cluster storage system with the appropriate licenses.  
2 Set up any Storage Virtual Machines (SVMs).  
   ■ Add any required protocols (for example CIFS, NFS, NDMP).  
   ■ Assign logical interfaces.  
   ■ Create export policies for NFS volumes and export shares for CIFS.  
See NetApp documentation. |
| **OnCommand Unified Manager for Clustered Data ONTAP** | 1 Deploy the OnCommand Unified Manager, version 6.x.  
2 Add the cluster.  
3 Configure Resource Pools for the replication target.  
   Configure resource pools in the OnCommand Unified Manager and add aggregates to the resource pools.  
   Create a resource pool for each replication target. An aggregate can belong to a single resource pool. Do not create a resource pool for the source or primary data; that is handled automatically.  
   NetBackup can now access the resource pools as disk volumes during the NetBackup disk pool creation step.  
4 Create required Storage Virtual Machine associations.  
See NetApp documentation. |
| Enable and turn on NetApp licenses, which can include the following:  
   ■ SnapMirror  
   ■ SnapVault  
   ■ SnapRestore | See NetApp documentation.  
Not all licenses may be necessary. |
<table>
<thead>
<tr>
<th>Description</th>
<th>Reference topics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Install the NetApp Plug-in for Symantec NetBackup 2.0 (NBUPlugin2.0).</td>
<td>1  Install the plug-in on either a Windows or a Linux computer other than the OnCommand Unified Manager server, the master server, or any media servers. This computer becomes the storage server in NetBackup.</td>
</tr>
<tr>
<td></td>
<td>2  Configure the plug-in to point to the OnCommand Unified Manager server.</td>
</tr>
<tr>
<td></td>
<td>The plug-in uses port 8086 by default.</td>
</tr>
<tr>
<td></td>
<td>See NetApp documentation.</td>
</tr>
<tr>
<td></td>
<td>See &quot;Using NetApp disk arrays with Replication Director&quot; on page 125.</td>
</tr>
<tr>
<td>Install necessary licenses on NAS systems:</td>
<td>See NetApp documentation.</td>
</tr>
<tr>
<td>■  CIFS licenses for <strong>MS-Windows</strong> policies</td>
<td>See NetApp documentation.</td>
</tr>
<tr>
<td>■  NFS licenses for <strong>Standard</strong> policies</td>
<td>Configure IPv6 if necessary. By default, the NBUPlugin is configured for IPv4.</td>
</tr>
</tbody>
</table>
Table 10-9  NetApp licenses required on storage systems*

<table>
<thead>
<tr>
<th>License</th>
<th>On primary</th>
<th>Primary to SnapMirror destination</th>
<th>SnapVault destination</th>
<th>SnapVault to SnapMirror destination</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>SnapMirror</td>
<td>Only if SnapMirror Source</td>
<td>Yes</td>
<td>Only if SnapMirror source</td>
<td>Yes</td>
<td>Use to create mirrored snapshots. Install the license on both the source and the destination storage systems in a SnapMirror relationship. Enable SnapMirror access between storage systems. Install and enable the license key on both the source and the destination storage systems in a SnapMirror relationship. Allow access between source and all targets.</td>
</tr>
<tr>
<td>SnapVault</td>
<td>Only if SnapVault source</td>
<td>Yes</td>
<td>No</td>
<td></td>
<td>Use to create a SnapVault snapshot copy on the primary or the secondary storage system. Install and enable the SnapVault license key on the SnapVault source and destination storage systems. Older platforms have separate SnapVault primary license keys for SnapVault primary (source) and secondary (designation) storage systems.</td>
</tr>
<tr>
<td>SnapRestore</td>
<td>Optional for fast FlexVol level restores</td>
<td>No</td>
<td>Yes</td>
<td></td>
<td>Install the SnapRestore license key on all the source storage systems to enable fast pointer-based FlexVol-level restores from primary snapshots. SnapRestore is required on all SnapVault destination storage systems. For the Primary-SnapVault-SnapMirror cascade (PVM) topology, install the license key on the SnapMirror destination storage system. Without a SnapRestore license, NetBackup performs a copy-back restore.</td>
</tr>
<tr>
<td>CIFS</td>
<td>CIFS NAS data only (Windows)</td>
<td></td>
<td></td>
<td></td>
<td>Install the CIFS license key on the storage system that contains the SVM that is in the SnapMirror or SnapVault relationship with the CIFS file systems.</td>
</tr>
</tbody>
</table>
Table 10-9  NetApp licenses required on storage systems* (continued)

<table>
<thead>
<tr>
<th>License</th>
<th>On primary</th>
<th>Primary to SnapMirror destination</th>
<th>SnapVault destination</th>
<th>SnapVault to SnapMirror destination</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>NFS</td>
<td>NFS NAS data only (UNIX)</td>
<td>Install the NFS license key on the storage system that contains the SVM that is in the SnapMirror or SnapVault relationship with the NFS file systems.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*See the NetApp Interoperability Matrix Tool for the latest information about supported versions.

See “Using NetApp Clustered Data ONTAP with Replication Director” on page 144.

See “Configuration overview: NetApp Clustered Data ONTAP with Replication Director” on page 145.

Software required to use NetApp Clustered Data ONTAP with Replication Director

The following NetApp software is required to use Replication Director.

Table 10-10  NetApp software required for Replication Director

<table>
<thead>
<tr>
<th>Configuration</th>
<th>Applies to OnCommand Unified Manager?</th>
<th>Primary cluster storage system</th>
<th>Secondary cluster storage systems</th>
</tr>
</thead>
<tbody>
<tr>
<td>NetApp cluster storage systems Must be added to the OnCommand Unified Manager.</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>CIFS Applies to Windows only; NAS only.</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>NFS Applies to UNIX only; NAS only.</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>
### Table 10-10  NetApp software required for Replication Director (continued)

<table>
<thead>
<tr>
<th>Configuration</th>
<th>Applies to OnCommand Unified Manager?</th>
<th>Primary cluster storage system</th>
<th>Secondary cluster storage systems</th>
</tr>
</thead>
<tbody>
<tr>
<td>NDMP</td>
<td>No</td>
<td>Enable</td>
<td>Enable</td>
</tr>
</tbody>
</table>
| Make sure that the NDMP service is enabled on any Storage Virtual Machines (SVMs) that you want to back up.  
You can verify that the NDMP service is enabled with the following NetApp command:  
vserver services ndmp show  
Make sure that the node-scoped NDMP is disabled.  
You can verify that node-scoped NDMP is disabled with the following NetApp command:  
system services ndmp node-scope-mode status | No                                  | Enable                        | Enable                           |
| Settings for all storage systems  
See the NetApp documentation for information about configuring the settings on all storage systems. | No                                  | Yes                           | Yes                              |
| Settings for OnCommand Unified Manager  
See the NetApp documentation for information about configuring the settings on the OnCommand Unified Manager. | Yes                                  | No                           | No                               |

See “Using NetApp Clustered Data ONTAP with Replication Director” on page 144.  
See “Configuration overview: NetApp Clustered Data ONTAP with Replication Director” on page 145.

### Configuring Replication Director to work with Clustered Data ONTAP

Once you have installed NetApp ONTAP Cluster and configured the OnCommand Unified Manager server and any other NetApp components, you can configure Replication Director to work with Clustered Data ONTAP.
To configure Replication Director to work with Clustered Data ONTAP

1. In NetBackup, use the Storage Server Configuration Wizard to create a storage server. When the wizard prompts you for the storage server details, enter the information for the computer on which the NBUPlugin 2.0 is installed.

   ![Storage Server Configuration Wizard](image)

   - **Host name or IP for computer with NBUPlugin 2.0 installed**
   - **OnCommand Unified Manager server credentials**
   - **Selection for cluster mode**

   See the following topic for additional information:

   See “Creating a NetBackup storage server for snapshot replication” on page 21.

2. As part of the Storage Server Configuration Wizard, configure disk pools and storage units for the primary snapshot.

3. Configure disk pools and storage units for the replication target.

   See “Creating disk pools for snapshot replication” on page 37.

4. Configure the storage and create storage units for any media (for example tape or AdvancedDisk) if you want to perform a **Backup From Snapshot** operation.

5. Create the storage lifecycle policy.

   See “Creating a storage lifecycle policy for snapshots and snapshot replication” on page 61.
6 Configure the client with any necessary policy-specific modifications. For example, you can create NFS mount-points that refer to a volume on a Storage Virtual Machine (SVM).

7 Create any necessary backup policies.

See “About creating backup policies for Clustered Data ONTAP with Replication Director” on page 151.

See “Using NetApp Clustered Data ONTAP with Replication Director” on page 144.

See “Protecting volumes with nested junctions for Clustered Data ONTAP” on page 158.

See “Limitations to using Clustered Data ONTAP with Replication Director” on page 160.

About creating backup policies for Clustered Data ONTAP with Replication Director

Keep in mind the following considerations when you configure backup policies for Clustered Data ONTAP with Replication Director.
Table 10-11  Backup policies for Clustered Data ONTAP

<table>
<thead>
<tr>
<th>Policy type</th>
<th>Considerations</th>
</tr>
</thead>
</table>
| **Standard**| For a **Standard** policy, make sure that the Storage Virtual Machine (SVM) can resolve the NetBackup client's host name by running the following command on the cluster shell:  

```bash
network ping -lif-owner vserver -lif lif-name -destination NetBackup-client
```

When you create a mount point, you should keep the following in mind:

- If the SVM name is used to create a mount point for a volume that is exported by an SVM on the NetBackup client, you should enter the name of the SVM exactly as the OnCommand Unified Manager sees it. If the SVM name in the OnCommand Unified Manager is a fully qualified domain name, you must use the SVM's fully qualified domain name when you create the mount point. The name is case-sensitive.
- Alternatively, you can use the IP address of the SVM LIF to specify a mount point instead of the SVM name.

Consider the following examples:

- When you create a mount point on the NetBackup client for volume "vol_nfs" that is exported by an SVM named "vs1", the nfs volume name must be specified as "vs1:/vol_nfs".  
  You would use the command "mount vs1:/vol_nfs /mnt/vol_nfs".  
  If you specify the nfs volume name as "VS1:/vol_nfs" or "vs1.example.com:/vol_nfs" then the snapshot job fails.
- When you create a mount point on the NetBackup client for volume "vol_nfs2" that is exported by an SVM named "VS2.example.com", the nfs volume name must be specified as "VS2.example.com:/vol_nfs2".  
  You would use the command "mount VS2.example.com:/vol_nfs2 /mnt/vol_nfs2".  
  If you specify the nfs volume name as "vs2.example.com:/vol_nfs2" or "VS2:/vol_nfs2" then the snapshot job fails.
- When you create a mount point on the NetBackup client for volume "vol_nfs3" that is exported by an SVM with the LIF "10.67.212.20", the nfs volume name must be specified as "10.67.212.20:/vol_nfs3".  
  You would use the command "mount 10.67.212.20:/vol_nfs3 /mnt/vol_nfs3".

See “Configuring a Standard or MS-Windows policy to protect NAS volumes or SAN-connected devices” on page 93.

**Note:** Replication Director for NetApp Clustered Data ONTAP supports NAS only at this time.

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Using NetApp disk arrays with Replication Director

Using NetApp Clustered Data ONTAP with Replication Director
Table 10-11  Backup policies for Clustered Data ONTAP (continued)

<table>
<thead>
<tr>
<th>Policy type</th>
<th>Considerations</th>
</tr>
</thead>
<tbody>
<tr>
<td>MS-Windows</td>
<td>For a <strong>MS-Windows</strong> policy, make sure that clocks are in sync for the following: the domain controller that is used for the Storage Virtual Machine’s (SVM) CIFS server and the cluster hosting the SVM. Make sure that the NetBackup Client Service and the NetBackup Legacy Client Service are running under an account which has read and write access to the shares that the SVM exports. When you create a mount point, you should keep the following in mind:</td>
</tr>
<tr>
<td></td>
<td>■ If the SVM name is used to specify a share that is exported by an SVM in a policy, you should enter the name of the SVM exactly as the OnCommand Unified Manager sees it. If the SVM name in the OnCommand Unified Manager is a fully qualified domain name, you must use the SVM’s fully qualified domain name when you create the mount point. The name is case-sensitive. ■ Alternatively, you can use the IP address of the SVM LIF to specify a share instead of the SVM name. Consider the following examples:</td>
</tr>
<tr>
<td></td>
<td>■ When you select a share &quot;vol_cifs&quot; that is exported by an SVM named &quot;vs1&quot; as a backup selection, the selection must be entered as &quot;\vs1\vol_cifs&quot;. If you enter the backup selection as &quot;\VS1\vol_cifs&quot; or \vs1.exqample.com\vol_cifs&quot; then the snapshot job fails.</td>
</tr>
<tr>
<td></td>
<td>■ When you select a share &quot;vol_cifs2&quot; that is exported by an SVM named &quot;VS2.example.com&quot; as a backup selection, the selection must be entered as &quot;\VS2.example.com\vol_cifs2&quot;. If you enter the backup selection as &quot;\VS2\vol_cifs2&quot; or &quot;\vs2.example.com\vol_cifs2&quot; then the snapshot job fails.</td>
</tr>
<tr>
<td></td>
<td>■ When you select a share &quot;vol_cifs2&quot; that is exported by an SVM with the LIF &quot;10.67.212.20&quot; as a backup selection, the selection must be entered as &quot;\10.67.212.20\vol_cifs3&quot;.</td>
</tr>
</tbody>
</table>

See “Configuring a Standard or MS-Windows policy to protect NAS volumes or SAN-connected devices” on page 93.

**Note:** Replication Director for NetApp Clustered Data ONTAP supports NAS only at this time.
## Table 10-11  Backup policies for Clustered Data ONTAP (continued)

<table>
<thead>
<tr>
<th>Policy type</th>
<th>Considerations</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Standard</strong> or <strong>MS-Windows</strong> with NDMP Data Mover enabled</td>
<td>For a <strong>Standard</strong> policy with NDMP Data Mover enabled:</td>
</tr>
<tr>
<td></td>
<td>■ The Storage Virtual Machine (SVM) must be added as an NDMP host in NetBackup.</td>
</tr>
<tr>
<td></td>
<td>■ You should keep in mind the following naming conventions:</td>
</tr>
<tr>
<td></td>
<td>■ The junction name cannot be different from the volume name. When you mount the volume in the SVM’s namespace, make sure that the junction name is the same as the volume name. For example, if you have a volume &quot;vol_nfs&quot; on the SVM &quot;vs1&quot;, you should use the junction name &quot;vol_nfs&quot; when you mount the volume.</td>
</tr>
<tr>
<td></td>
<td>■ The mount path must use the host name as the SVM name. The SVM name must be spelled out exactly as it appears in the OnCommand Unified Manager. You cannot use the IP address of a data LIF when you mount an SVM's volumes. For example, the mount point &quot;/mnt/vol_nfs&quot; on the NetBackup client refers to &quot;vs1:/vol_nfs&quot;, where vs1 is the SVM name and &quot;vol_nfs&quot; is the junction path for the volume &quot;vol_nfs&quot;.</td>
</tr>
<tr>
<td></td>
<td>For a <strong>Windows</strong> policy with NDMP Data Mover enabled:</td>
</tr>
<tr>
<td></td>
<td>■ The SVM must be added as an NDMP host in NetBackup.</td>
</tr>
<tr>
<td></td>
<td>■ You should keep in mind the following naming conventions:</td>
</tr>
<tr>
<td></td>
<td>■ Any share that is created as an export volume must have the same name as the volume name. For example, the volume &quot;cifs_vol&quot; on SVM &quot;vs1&quot; must be exported using the share name &quot;cifs_vol&quot;. The name is case-sensitive.</td>
</tr>
<tr>
<td></td>
<td>■ The share name must use the host name as the SVM name. The SVM name must be spelled out exactly as it appears in the OnCommand Unified Manager. You cannot use the IP address of a data LIF as the share name. For example, the share &quot;cifs_vol&quot; on the SVM &quot;vs1&quot;, must be specified as &quot;\vs1\cifs_vol&quot;.</td>
</tr>
</tbody>
</table>

See “Configuring a Standard or MS-Windows policy to protect clients using NDMP with Data Mover” on page 90.
<table>
<thead>
<tr>
<th>Policy type</th>
<th>Considerations</th>
</tr>
</thead>
<tbody>
<tr>
<td>NDMP</td>
<td></td>
</tr>
</tbody>
</table>
### Table 10-11  
Backup policies for Clustered Data ONTAP (continued)

<table>
<thead>
<tr>
<th>Policy type</th>
<th>Considerations</th>
</tr>
</thead>
</table>
|             | Make sure that the node-scoped NDMP is disabled:  
  system services ndmp node-scope-mode off  
  system services ndmp node-scope-mode status |
|             | To generate a password for the NDMP user, run the following command:  
  vserver services ndmp generate-password -vserver vserver_name -user user |
|             | Remote NDMP and three-way NDMP backups are supported for Clustered Data ONTAP **Backup From Snapshot** operations. To perform three-way backup operations, any devices and storage units must be configured for the tape devices that are attached to the clustered storage system. You must add the NDMP host using the cluster-management LIF in NetBackup. After the storage units are configured for the cluster storage system, they can be used as the destination in an SLP for three-way backups. Refer to the Symantec NetBackup NDMP Administrator's Guide for more information. |
|             | Add the Storage Virtual Machine (SVM) as an NDMP host in NetBackup. You must enter the SVM name exactly as the OnCommand Unified Manager sees it when you create the policy. For example, if the SVM name in the OnCommand Unified Manager is a fully qualified domain name, you must use the SVM's fully qualified domain name when you create the policy. The entry is case-sensitive. When you select a volume named "vol_nfs" that is on an SVM named "vs1" as a backup selection, the selection must be entered as "/vs1/vol_nfs". Alternatively, you can use the IP address of a LIF belonging to the SVM to configure a backup policy for NDMP. |
|             | For the **Backup From Snapshot** operation to work correctly, make sure that an Intercluster LIF is created on each node of the cluster. You should enable a firewall policy for NDMP service on the Intercluster LIF:  
  You can use following NetApp command to verify that the firewall policy is enabled for NDMP:  
  system services firewall policy show-policy intercluster  
  Make sure that the NDMP services are allowed for the "intercluster" policy. If the "Allowed" column displays "0.0.0.0/0", it means that the firewall policy is enabled and that all clients can connect to the NDMP service on the Intercluster LIF.  
  If the firewall policy is not enabled for NDMP, use the following NetApp command to enable it:  
  system services firewall policy modify -vserver cluster1 -policy intercluster -service ndmp 0.0.0.0/0 |
|             | The destination SVM must be added as an NDMP host in NetBackup for **Backup From Snapshot** to work from a replica. |
|             | For a Live Browse to work, enable the following extension on Clustered ONTAP |
### Table 10-11 Backup policies for Clustered Data ONTAP (continued)

<table>
<thead>
<tr>
<th>Policy type</th>
<th>Considerations</th>
</tr>
</thead>
</table>
| 8.3:        | set advanced  
vserver services ndmp extensions modify  
-is-extension-0x2050-enabled true |

- If you use the `ALL_FILESYSTEMS` directive in an NDMP policy for Clustered Data ONTAP, you must exclude the SVM's root volume using the `VOLUME_EXCLUDE_LIST` directive.

  For example, to exclude the root volume "root_vs1" of the SVM "VS1" you would use the following directive:

  ```
  VOLUME_EXCLUDE_LIST=/VS1/root_vs1
  ALL_FILESYSTEMS
  ```

  For more information, refer to the following topic:
  See “`ALL_FILESYSTEMS` and `VOLUME_EXCLUDE_LIST` directives” on page 100.

- To enable indexing, you must add a disk array host to NetBackup. Complete the steps in the following procedure:

  See “Configuring an NDMP policy to protect a NAS host” on page 86.

| VMware      | When you create an NFS datastore on a VMware ESX host and the datastore refers to a volume that the SVM exported, the server name must be entered exactly as it appears in the OnCommand Unified Manager. The server name entry refers to the SVM name. This entry is case-sensitive. If the server name is not entered correctly, the NetBackup snapshot job fails. Alternatively, you can use the IP address of the SVM LIF to specify a server name instead of the SVM name.

  If the NetBackup VMware host is a Windows computer, make sure that the appropriate name-mapping rule is created on the SVM that exports the volume for the VMware datastore. The name-mapping rule should map the user under which the NetBackup Client Service is running to the UNIX user "root".

  For example, SVM1 is a storage virtual machine that exports a volume to the ESX NFS datastore. You should create a Windows-UNIX name-mapping rule on SVM1 that maps the Windows user "DOMAINAME1\Administrator" to the UNIX user "root", where "DOMAINAME1\Administrator" is the account for NetBackup Client service on the VMware backup host. You should create similar name-mapping rules on any other peer SVMs where replicated volumes are created.

  Refer to the following NetApp document for more information:
  https://kb.netapp.com/support/index?page=content&id=1013831&actp=RSS

  Refer to the following topic for more information about configuring VMware backup policies:
  See “Configuring a policy for virtual machines to use Replication Director” on page 202. |
Table 10-11  Backup policies for Clustered Data ONTAP (continued)

<table>
<thead>
<tr>
<th>Policy type</th>
<th>Considerations</th>
</tr>
</thead>
</table>
| Oracle      | Oracle provides specific requirements for the mount commands that you use when you mount Oracle database components to NetApp filers. Refer to your Oracle documentation for more information. When you create a mount point for Oracle operations, you must use an NFS version 3 volume. Make sure that the volume is created using the parameters that are specified in the Oracle documentation. Oracle backup policies may only include any data files that exist on the filer mount point. Backup selections can include tablespaces, individual data files, or whole databases so long as they exist on the filer mount point. If backup selections include any file other than a data file or any files that do not exist on the mount point, the backup operations fail. Refer to the following topics for more information about configuring Oracle backup policies:  
  ■ See “Configuring an Oracle Intelligent Policy” on page 185.  
  ■ See “Configuring a script- or template-based Oracle policy” on page 190. |

See “Using NetApp Clustered Data ONTAP with Replication Director” on page 144.
See “Protecting volumes with nested junctions for Clustered Data ONTAP” on page 158.
See “Limitations to using Clustered Data ONTAP with Replication Director” on page 160.

Protecting volumes with nested junctions for Clustered Data ONTAP

When you snapshot or replicate volumes, any mounted volumes that reside under the top-level volume are not necessarily protected. You should consider the following example scenarios when you create backup policies for volumes with nested junctions.

You may have a volume that is mounted under another volume, as in the example below. Volume B is mounted under Volume A in the SVM VS1’s namespace.
Table 10-12  To protect volumes with nested junctions

<table>
<thead>
<tr>
<th>Policy type</th>
<th>Level</th>
<th>Protection strategy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard</td>
<td>Top level</td>
<td>To protect the top-level volume in a Standard policy:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ Create an NFS mount point for the volume &quot;vs1:/vol_A&quot; on the NetBackup client. For the example above, you would create the mount point &quot;/mnt/vs1_vol_A&quot;.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ Create the Standard policy and use &quot;/mnt/vs1_vol_A&quot; as the backup selection.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Any snapshot operations or replication operations now protect &quot;vs1:/vol_A&quot;. An empty directory for vol_B is created under the replica of vol_A, however vol_B is not protected.</td>
</tr>
</tbody>
</table>
To protect volumes with nested junctions (continued)

<table>
<thead>
<tr>
<th>Policy type</th>
<th>Level</th>
<th>Protection strategy</th>
</tr>
</thead>
</table>
| Standard    | Lower level    | To protect the lower level volume in a Standard policy:  
  - Create an NFS mount point for the volume "vs1:/vol_A/vol_B" on the NetBackup client.  
    For the example above, you would create the mount point "/mnt/vs1_vol_B".  
  - Create the Standard policy and use "/mnt/vs1_vol_B" as the backup selection.  
    Any snapshot operations or replication operations now protect "vs1:/vol_A/vol_B". |
| Windows     | Top level      | To protect the top-level volume in a Windows policy, specify the backup selection as "\vs1\vol_A" where "vol_A" represents the share that is exported for "vol_A".  
    Any snapshot operations or replication operations now protect "vol_A". An empty directory for vol_B is created under the replica of vol_A, however vol_B is not protected. |
| Windows     | Lower level    | To protect the lower level volume in a Windows policy, specify the backup selection as "\vs1\vol_B" where "vol_B" represents the share that is exported for "vol_B". The volume, "vol_B" is mounted under "vol_A".  
    Any snapshot operations or replication operations now protect "vol_B". |

See “Using NetApp Clustered Data ONTAP with Replication Director” on page 144.

See “About creating backup policies for Clustered Data ONTAP with Replication Director” on page 151.

**Limitations to using Clustered Data ONTAP with Replication Director**

Consider the following limitations before you configure Clustered Data ONTAP to work with Replication Director:

- Replication Director with Clustered Data ONTAP supports NAS only. Currently, it does not support SAN.
- Replication Director does not support Storage Virtual Machine (SVM) root volume protection.
- Replication Director does not support Infinite volumes.
- NetApp Clustered Data ONTAP does not support qtree-level, SnapVault replication. 7-mode supports qtree-level replication, however.
- Clustered Data ONTAP SnapVault only supports volume level replication

The following limitations concern using Clustered Data ONTAP with NDMP:

- NDMP Live Browse is supported with Clustered Data ONTAP 8.3 and higher only.
  For Clustered Data ONTAP 8.2, you can select the Index From Snapshot option for any NDMP policies, so that you can search images for backed up data.
- Snapshot and Replication SLP workflows do not support NDMP backups to local, node-attached tape devices.
- Replication Director enabled NDMP policies only support any NDMP hosts that are added using data LIFs. Any NDMP hosts that are added using Cluster-management or Intercluster LIFs are not supported as Replication Director enabled policies.
- NDMP policies fail if you do not enter the SVM name exactly as the OnCommand Unified Manager sees it when you create the policy. For example, if the SVM name in the OnCommand Unified Manager is a fully qualified domain name, you must use the SVM’s fully qualified domain name when you create the policy. The entry is case-sensitive.

See “Using NetApp Clustered Data ONTAP with Replication Director” on page 144.
Using EMC VNX and Celerra with Replication Director

This chapter includes the following topics:

- Using EMC VNX and Celerra with Replication Director
- Configuration overview: EMC VNX Celerra storage systems with Replication Director
- Configuring EMC shares to use the VNX NAS RD plug-in to create snapshots
- Creating and sharing a virtual tape library for access by NetBackup
- Configuring an EMC Celerra storage server
- Configuring an NDMP policy to create a local snapshot and then duplicate the snapshot
- Configuring a Standard or MS-Windows policy to create a local snapshot of a VNX share

Using EMC VNX and Celerra with Replication Director

Replication Director contains a plug-in that supports snapshot creation and management of the EMC VNX and Celerra shares.

The plug-in provides the following operations and capabilities:

- Snapshot creation and management.
  The VNX NAS RD plug-in supports only the **Snapshot** operation and the **Backup from Snapshot** child operation in storage lifecycle policies (SLP).
- Export management for CIFS and NFS (creating, deleting, adding).
Queries regarding logical storage unit information.

Support for the following policy types: Standard, MS-Windows, NDMP, VMware, Oracle.

The following restore operations:

- Volume level rollback from snapshot (Point In Time Rollback restore)
- Copy-back restore (files are copied back from the snapshot)
- Single File Restore (SFR) using NetBackup OpsCenter

Topology validation to detect the presence of storage servers and to confirm storage availability.

A diagnostics tool that saves diagnostic data in local files from each session.

OpsCenter alerts and reporting.

The following diagram shows the flow of data using the VNX NAS RD plug-in:

```
NetBackup 7.7  OpenStorage Plug-in  EMC storage server
```

**Configuration overview: EMC VNX Celerra storage systems with Replication Director**

Table 11-1 describes the steps that are required to configure snapshots using Replication Director with EMC VNX Celerra storage systems.

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
<th>Reference topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Install or upgrade NetBackup software on the master server and media server(s).</td>
<td>See “Software required to use Replication Director” on page 13.</td>
</tr>
<tr>
<td>2</td>
<td>Install and configure the VNX Celerra storage system.</td>
<td>See “Configuring EMC shares to use the VNX NAS RD plug-in to create snapshots” on page 164. See “Creating and sharing a virtual tape library for access by NetBackup” on page 169.</td>
</tr>
</tbody>
</table>
### Table 11-1  
Overview of configuration tasks to use EMC VNX Celerra (continued)

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
<th>Reference topic</th>
</tr>
</thead>
</table>
| 3    | Run the Storage Server Configuration Wizard to configure the OpenStorage partner as a NetBackup storage server. This wizard also configures the necessary:  
- Media servers that can access the storage server.  
- A disk pool that contains the primary snapshot.  
- A storage unit for the primary disk pool. | See “Configuring an EMC Celerra storage server” on page 171. |
| 4    | Create a storage unit for any operation that will produce duplications (non-snapshot copies). | See the NetBackup Administrator’s Guide, Volume I. |
| 5    | Configure a storage lifecycle policy. Create a new operation in the SLP for each task that the SLP is to perform.  
For example, create a **Snapshot** operation to perform the initial snapshot and a **Backup From Snapshot** operation to create a backup copy (tar) copy of the snapshot. | See “Configuring an NDMP policy to create a local snapshot and then duplicate the snapshot” on page 177.  
See “Creating a storage lifecycle policy for snapshots and snapshot replication” on page 61. |
| 6    | Configure a NetBackup backup policy to perform all of the operations indicated in the SLP.  
To do so, the **Policy storage** selection in the policy must indicate the SLP that is configured for snapshots and snapshot replication.  
**Note:** Do not use the Policy Configuration Wizard or the Getting Started Wizard to configure policies for Replication Director. | See “Configuring a Standard or MS-Windows policy to protect NAS volumes or SAN-connected devices” on page 93.  
See “Configuring an NDMP policy to protect a NAS host” on page 86.  
See “About Oracle support for Replication Director” on page 184.  
See “About virtual machines and Replication Director” on page 197. |

---

**Configuring EMC shares to use the VNX NAS RD plug-in to create snapshots**

Before NetBackup can create snapshots of EMC VNX or Celerra shares, the shares on the storage server must be accessible to NetBackup.

This procedure describes how to make the file systems available to NetBackup. For the most complete and current information on the EMC Unisphere and other EMC components, see [http://www.emc.com](http://www.emc.com).
Configuring EMC shares to use the VNX NAS RD plug-in

1. Open the EMC Unisphere console and select the **Settings** menu.

2. From the right pane, select **Manage licenses for File** from the **More Settings** applet. Confirm that options **NFS Licensed** and **CIFS Licensed** are checked.

3. Select **Settings For File** from the **Network** entry in the **Settings** tab.
4. In the **Network Services** tab, make sure that the CIFS, NDMP, and NFS services are in the **Enabled** state. If any of these are disabled, select the service and click the **Enable** button.

5. Restart the EMC Celerra Control Station if you made any changes.
6 Select **File Systems** from the **Storage Configuration** entry in the **Settings** menu. In the sub-window, click **Create** if you need to create a new file system.

![EMC Unisphere interface showing Storage Configuration]

7 In the **Create File System** dialog box, enter the following parameters:

- Enter the **File System Name** that you want to create.

- Select the **Storage Pool** on which the new file system will be located. The storage pool must first be created for it to appear in the list for selection. For more details refer to the EMC documentation on [http://www.emc.com](http://www.emc.com).

![Create File System window with input fields filled]

Using EMC VNX and Celerra with Replication Director | 167

Configuring EMC shares to use the VNX NAS RD plug-in to create snapshots
8 Create an NFS or a CIFS export so that NetBackup can mount the VNX server. In the Storage menu, under Shared Folders, select either CIFS or NFS.

9 The following is an example of an NFS export creation.

In the NFS Export Properties dialog box, add hosts to the following lists to grant access to the shared folder from the added hosts:

- **Read-only Hosts**
- **Read/Write Hosts**
  Add the IP address of the client here.
- **Root Hosts**
  Add the IP address of the client here.

Click **OK** to apply the changes.
Now that the NFS share has been exported, use the following command to mount the NFS share from a UNIX system:

```bash
# mkdir /mnt/test_fs
# mount -t nfs <IP address of interface previously created> :/test_fs /mnt/test_fs
```

10 The following is an example of a CIFS export creation.

In the Create CIFS Share dialog box, enter the CIFS Share Name that you want to create.

Select the file system that you want to share. Click OK to apply the changes.

Creating and sharing a virtual tape library for access by NetBackup

This procedure describes creating and sharing a virtual tape library so that NetBackup can access it for snapshot storage. This configuration is necessary for NetBackup to use Replication Director with NDMP to perform a Backup From Snapshot job.
Creating and sharing a virtual tape library for access by NetBackup

1. Open the EMC Unisphere console. In the **Storage** menu, select **Virtual Tape**. Select the **Virtual Tape Libraries** tab and click **Create**. Create the virtual tape library with the following parameters:

   - **ID**: 12
   - **Data Mover**: server_2
   - **Robot Vendor**: EMC
   - **Robot Product**: svtlRobot
   - **Robot Revision**: 1.0
   - **Robot Serial Number**: SE7hNDqSk5
   - **Robot Device Name**: c00800
   - **Number of Slots**: 32
   - **Number of Import/Export Slots**: 0
   - **Number of Drives**: 1
   - **Tape Drive Vendor**: EMC
   - **Tape Drive Product**: svtlDrive
   - **Tape Drive Revision**: 1.0

2. To add the virtual tape storage, select the **Storage** tab and click **Create**.

3. Make the following selections for the **VTLU** storage:
   - **Choose a File System**
   - **Tape Capacity (GB)**
Configuring an EMC Celerra storage server

The VNX NAS RD plug-in is added to the NetBackup environment by default. To use the plug-in, create an EMC Celerra storage server.

Configuring NetBackup to use the VNX NAS RD plug-in

1. Stop all NetBackup services:
   - On Windows: `Install_path\Veritas\Netbackup\bin\bpdown.exe`
   - On UNIX: `/usr/openv/netbackup/bin/bp.kill_all`

2. Start all NetBackup services:
   - On Windows: `Install_path\Veritas\Netbackup\bin\bpup.exe`
   - On UNIX: `/usr/openv/netbackup/bin/bp.start_all`

3. Click **Configure Disk Storage Servers** in the NetBackup Administration Console main window to launch the Storage Server Configuration Wizard.

4. Select **OpenStorage** as the disk storage type. Click **Next**.

5. Add the new storage server:
   - Select the media server from the drop-down menu.
   - Type the **EMC_Celerra** storage server type.
   - Type the IP address or the host name of the EMC Celerra storage server.
   - Enter the name and password credentials for the EMC server.
Configuring an EMC Celerra storage server

Select a media server that has the vendor's OpenStorage plug-in installed. NetBackup uses this media server to determine the storage server capabilities.

- **Media server:** prof16.primus.symantec.com
- **Storage server type:** EMC_Celerra
- **Storage server name:** vmx2100wngd1nb01.primus.symantec.com

Enter storage server credentials:
- **User name:** nasadmin
- **Password:** ********
- **Confirm password:** ********
6 Select the media server that will have access to the OpenStorage device. Click Next.

7 Review the summary screen that lists the storage server configuration. Click Back to make any changes or Next to create the storage server.
8 The **Select Disk Pool Properties and Volumes** panel presents all of the volumes that have been configured.

Select the **Primary** property to configure the disk pool for snapshots. The list displays all of the volumes that match the selected property. Click **Next**.
9 Enter the disk pool name and any comments about the disk pool. Click **Next**.

10 Review the summary screen that lists the disk pool configuration. Click **Back** to make any changes or **Next** to create the disk pool.

11 The wizard declares that the disk pool was successfully created. To create a storage unit, make a check in the check box labeled **Create a storage unit using the disk pool that you have just created**. A storage unit is necessary for snapshots and snapshot replication.

Click **Next**.

12 In the **Storage Unit Creation** panel:
- Name the storage unit.
- Select the media server(s) that can use the storage unit:

  **Use any available media server to transport data**
  NetBackup selects any media server to access the storage unit.

  **Use only the selected media servers**
  NetBackup uses only the media server that is specified to access the storage unit.

- Change the **Maximum concurrent jobs** setting if desired.

  Click **Next**.
Click Finish to exit the wizard.

**Configuring an NDMP policy to create a local snapshot and then duplicate the snapshot**

This procedure describes how to use NDMP to create a snapshot of a share on the VNX server, and then create a backup (tar) copy of the snapshot.
Configuring NetBackup to use NDMP to create a local snapshot and then duplicate the snapshot

1. Open the **NetBackup Administration Console**. In the left pane, select **Media and Device Management > Credentials > NDMP Hosts**.

2. Add the new NDMP host. The NDMP host in this scenario is **server_2**.

---

**Note:** Add the following line to the **hosts** file if it does not already exist:

```
<Filer data port IP> <filer management port IP><data mover>
```

For example:

```
10.80.88.29 10.81.88.34 <server_2>
```

In this case the NDMP host is configured by **<filer management port IP><data mover>**

The **hosts** file is located in the following directories:

**On Windows:** `C:/Windows/System32/driver/etc/hosts`

**On UNIX:** `/etc/hosts`
3 Select the **Configure Storage Devices** wizard from **Media and Device Management**.

![Device Configuration Wizard](image)

If you are running this wizard for the first time, please add and check all hosts with attached devices.

Only hosts that are checked will be scanned. So, if updating after device changes, only the affected hosts need to be scanned. However, all hosts sharing a device must be scanned.

4 Click the **Change…** button. Select the **NDMP host** option and click **OK**.

![Change Device Host](image)

5 Click **Next** to perform a device search.
6 Add the appropriate tapes that were found during the device search and click Next.

**Note:** Select the **DLT Cartridge (dlt)** drive type when prompted after selecting Drive 1.
7 Add the storage unit and click Next.

8 Create a new storage lifecycle policy.
   - Add a Snapshot operation for the storage unit that was created previously.
   - Add a Backup From Snapshot operation as a child of the Snapshot operation. (As a child, it appears indented under the parent.)

9 Create a backup policy of the type NDMP.
   - Select NDMP as the Policy type.
   - For the Policy storage, choose the SLP that was created in step 8.
   - Enable the Use Replication Director option.
   - Select the Schedules tab and create a Full backup schedule using the default parameters.
   - Select the Clients tab and change the client name to the name that was provided in NDMP Hosts (step 2). Select NDMP for the hardware and the operating system.
   - Select the Backup selections tab and change the backup selections to the following:
For example: /CS_FS
This path is from the perspective of the EMC Celerra storage server.

10 Select Media and Device Management > Devices > Robots.

11 From the Actions menu, select Inventory Robot to inventory the robot that was created during the device search.

12 In the Robot Inventory dialog box, select Update volume configuration and click Start. Click OK.

Configuring a Standard or MS-Windows policy to create a local snapshot of a VNX share

This procedure describes how to configure NetBackup to create a snapshot of a specified share on a VNX server.

To configure a Standard or MS-Windows policy to create a local snapshot of a VNX share

1 In the NetBackup Administration Console, select Media and Device Management > Devices > Disk Pools. Create a new disk pool for OpenStorage (EMC_Celerra).

2 If you used the storage server wizard, the wizard includes the steps necessary to create a storage unit. If these steps were skipped, create a storage unit now:
   • Select NetBackup Management > Storage > Storage Units.
   • Create a new storage unit (using the disk pool that was previously created).

3 Select NetBackup Management > Storage > Storage Lifecycle Policies.

4 Create a storage lifecycle policy (SLP). Add a Snapshot operation (for the storage unit that was previously created). Save and close the SLP.

5 Select NetBackup Management > Policies. Create a new backup policy of the type Standard (UNIX) or MS-Windows:
   • Enable the Use Replication Director option and complete the configuration details.
   • For the Policy storage, choose the SLP that was created in step 4.
   • Select the Schedules tab and create a Full backup schedule using the default parameters.
   • Select the Clients tab and enter the name of the client that is to be backed up.
- Select the **Backup selections** tab.
  Enter the share or export:
  - For a UNIX client, enter: `<mounted_volume_path>`
    For example:
    ```bash
    mount <IP address of EMC Celerra>:/filesystem
    <mounted_volume_path>
    ```
  - For a Windows client, enter:
    ```
    \<CIFS_SERVER>\<share>
    ```

**Note:** Add the following line to the hosts file on a UNIX machine:

```plaintext
<Filer data port IP> <filer management port IP_<data mover>>
```

For example: `10.80.88.29 10.81.88.34_server_2`

The hosts file is located in the following directory: `/etc/hosts`

The file path is needed to perform a copy-back restore from the **Backup, Archive, and Restore** interface.
Using Oracle with Replication Director

This chapter includes the following topics:

■ Requirements for Oracle support
■ About Oracle support for Replication Director

Requirements for Oracle support

Oracle support for Replication Director allows the backup and restore of snapshots of the Oracle database.

The following software is required:

■ Oracle Extension.
■ NetBackup Snapshot Client.

Currently, support is for NetApp NAS on UNIX platforms only.
The Oracle database must be installed on the NetApp disk array.

About Oracle support for Replication Director

Replication Director can be used to create snapshots of the Oracle database and replicate the snapshots to other NetApp disk arrays. To use Replication Director, the Oracle database must exist on a NetApp NAS disk array. (It is not supported on SAN storage at this time.)

Oracle snapshot backups that use Replication Director are supported on UNIX platforms only.
The administrator can create an Oracle policy to use Replication Director by using either the following methods:

- The Oracle Intelligent Policy (recommended).
  See “Configuring an Oracle Intelligent Policy” on page 185.
- Create a script- or template-based Oracle policy.
  See “Configuring a script- or template-based Oracle policy” on page 190.

Table 12-1 describes the differences between the two methods:

<table>
<thead>
<tr>
<th>Configuration</th>
<th>Oracle Intelligent Policy</th>
<th>Script- or template-based Oracle policy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scripts</td>
<td>All scripts that are necessary to protect all parts of the database are automatically generated at run-time.</td>
<td>NetBackup can continue to use custom scripts to perform database backups.</td>
</tr>
<tr>
<td></td>
<td>The administrator does not need to know how to configure RMAN scripts.</td>
<td>The administrator must know how to configure RMAN scripts.</td>
</tr>
<tr>
<td></td>
<td>The retention levels for the different parts of the database are automatically assigned</td>
<td>The administrator must set the retention levels for the different parts of the database correctly.</td>
</tr>
<tr>
<td></td>
<td>All scripts that are necessary to protect all parts of the database are automatically generated at run-time.</td>
<td>The administrator must ensure that a snapshot of the proxy data is created.</td>
</tr>
<tr>
<td>Schedules</td>
<td>The administrator configures only one schedule that backs up all parts of the database and sets the correct retention automatically.</td>
<td>The administrator must configure two schedules with two retentions:</td>
</tr>
<tr>
<td></td>
<td>The Archived Redo Log schedule is not supported with a snapshot backup.</td>
<td>One Full Backup schedule to back up the snapshot (proxy) data part of the database.</td>
</tr>
<tr>
<td></td>
<td>Getting Redo Log schedule is not supported with a snapshot backup.</td>
<td>One Application Backup schedule to back up the stream-based part of the Oracle database.</td>
</tr>
<tr>
<td></td>
<td>Getting Redo Log schedule is not supported with a snapshot backup.</td>
<td>The Archived Redo Log schedule is available with a configured script.</td>
</tr>
<tr>
<td>Backups</td>
<td>User-directed backups are not supported. To attempt a user-directed backup (results in a status 240 (no schedules of the correct type exist in this policy).</td>
<td>User-directed backups are supported.</td>
</tr>
<tr>
<td>Load balancing</td>
<td>RAC load balancing is not supported.</td>
<td>RAC load balancing is supported.</td>
</tr>
</tbody>
</table>

Configuring an Oracle Intelligent Policy

Use the following procedure to configure an Oracle snapshot policy that uses Replication Director. This procedure uses the Oracle Intelligent Policy, which makes configuration easier.
Only those policy options that are necessary to configure Replication Director are listed in the following procedure. For descriptions of all policy options, see the NetBackup Administrator's Guide, Volume I or the online Help.

For Oracle-specific information, see the NetBackup for Oracle Administrator’s Guide.

To create an Oracle Intelligent Policy

1 In the NetBackup Administration Console, in the left pane, expand NetBackup Management > Policies.

2 On the Actions menu, click New > New Policy.

3 Type a unique name for the new policy in the Add a New Policy dialog box and click OK.

Do not use the Policy Configuration Wizard to configure a policy for Replication Director.

See “NetBackup naming conventions” on page 18.

4 Select the Attributes tab. The following items are specific to creating an Oracle policy for snapshots with Replication Director:

- **Policy type**
  For NetBackup to perform Oracle backups, select Oracle. An Oracle tab appears.

- **Policy storage**
  Oracle combines snapshots (proxy) and stream-based backups as part of the same backup. The storage that is indicated here is used for the stream-based part of the Replication Director backup. Select a storage lifecycle policy that is configured to contain the stream-based (non-snapshot) part of the database backup. The storage must use a storage lifecycle policy that is configured for non-snapshot backups.

- **Use Replication Director**
  Enable Use Replication Director to automatically select other options that Replication Director requires:

  - **Perform snapshot backups**: Ensures that the policy creates snapshots of the disk array.

  - **Retain snapshots for Instant Recovery or SLP management**: Ensures that the policy retains the snapshot after the backup completes.

  - **Options** button
Snapshot Type

- **Auto** (default): The OpenStorage partner uses the best snapshot technology available to that partner to create the snapshot.

- **Differential**: The OpenStorage partner creates a snapshot that is completely dependent on the source. This parameter is based on copy-on-write technology. The device creates a cache object to maintain the original blocks of the snapshot when the blocks are modified.

- **Plex**: The OpenStorage Partner creates a snapshot that is completely independent of the source snapshot. This option is based on mirror-break-off technology. When a mirror device is attached to the source, the contents of the mirror device is exactly the same as the source device. When the relationship is broken between the two, the mirror device is separated from the source. The mirror device acts as a point-in-time copy.

- **Clone**: The OpenStorage Partner creates an independent copy of the volume. The copy process can take some time as the entire copy must be complete. The snapshot that is created is independent of the source.

Maximum Snapshots

Sets the maximum number of snapshots to be retained at one time.

The default setting is one. Choose the number of snapshots that is appropriate for your environment. Note that the maximum number of snapshots on a NetApp volume is 255.

When the maximum is reached, snapshot rotation occurs: The next snapshot causes the oldest to be deleted.

See “Maximum snapshot limit retention type for SLP operations” on page 82.

**Managed by SLP retention** is automatically selected if the **Fixed** or the **Expire after Copy** retention is currently selected in the SLP.
5 Select the **Schedules** tab. Create one schedule:

- **Type of backup**: Select **Full Backup**. The **Full Backup** is used for both the snapshot (proxy) part of the database and the non-snapshot (stream-based) part of the Oracle database. The Oracle Intelligent Policy does not support the snapshot of an **Archived Redo Log Backup**. To take a snapshot of the archived redo logs, use the script- or template-based Oracle policy method.

**Note:** Unless creating Block Level Incremental (BLI) backups, always select **Full Backup** to create snapshots of the Oracle database.

- **Override policy storage selection**: Enable and select the SLP that is configured for snapshot replication. (A snapshot SLP is one in which the
first operation is a snapshot operation.) This option must be enabled so that the schedule storage overrides the policy storage with a snapshot SLP.

- **Retention**: The retention for the streamed data is based on the non-snapshot SLP that was indicated as the **Policy storage** in Step 4.
  - The non-snapshot SLP specified on the policy storage in Step 4 determines the retention for the streamed data.
  - The snapshot SLP that is specified as the schedule storage (**Override policy storage selection**) determines the retention for the snapshot data.

Click **OK** to save the schedule.
6 Select the **Instances** tab and specify the instances to back up. The policy must include at least one instance. To continue to use the Oracle Intelligent Policy method, select either **Protect instances** or **Protect instance groups**.

7 Select the **Backup Selections** tab. Select the parts of the database to back up. Note that the selection applies to all listed instances.

The following can be selected for the policies that use Replication Director:

- **Whole database**: Backs up the entire database (default).
- **Partial database - Tablespaces**: Backs up the tablespaces.
- **Partial database - Datafiles**: Backs up the data files.
- **Fast Recovery Area (FRA)**: Do not select for a policy that uses Replication Director.

**Note**: If you back up the partial database, and later want to perform a Point-in-time rollback restore, make sure that you select all of the tablespaces or data files from a partition in the **Backup Selections**.

For copy-back restores, this is not a requirement.

8 Select the **Oracle** tab to configure Oracle RMAN properties.

9 When the policy configuration is complete, click **OK**.

### Configuring a script- or template-based Oracle policy

Use the following procedure to configure an Oracle snapshot policy that uses Replication Director. This procedure uses an Oracle policy type, but does not automatically generate the necessary scripts. It allows the administrator to use custom scripts and templates.
Only those policy options that are necessary to configure Replication Director are listed in the following procedure. For descriptions of all policy options, see the NetBackup Administrator's Guide, Volume I or the online Help.

For Oracle-specific information, see the NetBackup for Oracle Administrator's Guide.

To create a script- or template-based Oracle policy

1. In the NetBackup Administration Console, in the left pane, expand NetBackup Management > Policies.

2. On the Actions menu, click New > New Policy.

3. Type a unique name for the new policy in the Add a New Policy dialog box and click OK.

   Do not use the Policy Configuration Wizard to configure a policy for Replication Director.

   See “NetBackup naming conventions” on page 18.

4. Select the Attributes tab. The following items are specific to creating an Oracle policy for snapshots with Replication Director:

   - **Policy type**
     For NetBackup to perform Oracle backups, select Oracle. An Oracle tab appears.

   - **Policy storage**
     Oracle combines snapshots (proxy) and stream-based backups as part of the same backup. The storage that is indicated here is used for the stream-based part of the Replication Director backup.

     Select the storage that is configured to contain the stream-based (non-snapshot) part of the database backup. The storage can be either a storage lifecycle policy that is configured for non-snapshot backups, or a disk or Media Manager unit.

   - **Use Replication Director**
     Enable Use Replication Director to automatically select other options that Replication Director requires:

     - **Perform snapshot backups**: Ensures that the policy creates snapshots of the disk array.

     - **Retain snapshots for Instant Recovery or SLP management**: Ensures that the policy retains the snapshot after the backup completes.

     - **Options button**
**Snapshot Type**

- **Auto** (default): The OpenStorage partner uses the best snapshot technology available to that partner to create the snapshot.

- **Differential**: The OpenStorage partner creates a snapshot that is completely dependent on the source. This parameter is based on copy-on-write technology. The device creates a cache object to maintain the original blocks of the snapshot when the blocks are modified.

- **Plex**: The OpenStorage Partner creates a snapshot that is completely independent of the source snapshot. This option is based on mirror-break-off technology. When a mirror device is attached to the source, the contents of the mirror device is exactly the same as the source device. When the relationship is broken between the two, the mirror device is separated from the source. The mirror device acts as a point-in-time copy.

- **Clone**: The OpenStorage Partner creates an independent copy of the volume. The copy process can take some time as the entire copy must be complete. The snapshot that is created is independent of the source.

**Maximum Snapshots**

Sets the maximum number of snapshots to be retained at one time.

The default setting is one. Choose the number of snapshots that is appropriate for your environment. Note that the maximum number of snapshots on a NetApp volume is 255.

When the maximum is reached, snapshot rotation occurs: The next snapshot causes the oldest to be deleted.

See “Maximum snapshot limit retention type for SLP operations” on page 82.

**Managed by SLP retention** is automatically selected if the **Fixed** or the **Expire after Copy** retention is currently selected in the SLP.

Using Oracle with Replication Director

About Oracle support for Replication Director
5 Select the **Instances** tab and specify the instances to back up. Select **Clients for use with scripts and templates**. If either of the other two are selected, the Oracle Intelligent Policy is used and the scripts are created automatically.
After selecting the **Clients for use with scripts and templates** option, a message appears that describes the effect of this choice:

- Existing selections (if any) for this policy are erased.
- The **Oracle** tab is removed from this policy.
- Another effect is that the **Selections** tab turns into the **Clients** tab.

Click **Yes** to continue Oracle policy configuration.

6 Click **Yes** to save and close the entire policy.

7 In the **NetBackup Administration Console**, select the policy and click the refresh button in the toolbar.

8 Re-open the policy and select the **Schedules** tab.

Modify the **Default-Application-Backup** schedule:

- **Override policy storage selection**: Enable and select a non-snapshot storage unit or a non-snapshot SLP. This is most likely the storage unit that is specified on the **Attributes** tab. Indicating it here makes the selection explicit.

- **Retention**: The policy or SLP indicates the retention for the backup:
  - When the storage is an SLP, the SLP determines the retention and no selection is possible here.
  - When the storage is not an SLP, the schedule determines the retention and a selection is possible here.
Click OK to save the schedule.

Create one **Full Backup** schedule:

- Name the schedule.
- **Type of backup**: Select **Full Backup**.

**Note**: Unless creating Block Level Incremental (BLI) backups, always select **Full Backup** to create snapshots of the Oracle database.

- **Override policy storage selection**: Enable and select the SLP that is configured for snapshot replication.
- **Retention**: The SLP indicates the retention for the backup.
9 Configure the schedule in the **Start Window** tab and the **Exclude Days** tab. Click **OK** to save and close the schedule.

10 Select the **Clients** tab. By default, the **Clients for use with scripts or templates** option is selected for this script- or template-based Oracle policy.

11 Add the client name(s) that contain the Oracle database and indicate the operating system of each.

12 Select the **Backup Selections** tab. Specify the script or the template that NetBackup should use. Indicate only one script or one template.

13 When the policy configuration is complete, click **OK**.
Using Virtual Machines with Replication Director

This chapter includes the following topics:

- Requirements for virtual machine support
- About virtual machines and Replication Director

Requirements for virtual machine support

Virtual machines must have a NetBackup client installed.

Virtual machine support allows the backup and restore of snapshots of various VMware guests:

- VMware guests
- Exchange databases
- SQL Server

About virtual machines and Replication Director

Replication Director for NetBackup for VMware includes the following features for protecting the virtual machine snapshots and replicated copies:

- Creates an instantaneous hardware snapshot of virtual machines.
- Backs up the virtual machines from the snapshots at primary locations and from replicated snapshots at remote locations.
- Supports browsing of virtual machine snapshots.
- Restores a virtual machine from its vmdk files that are in a snapshot.
- Restores the individual files from the vmdk files in a snapshot.
- Supports the storage lifecycle policies.

**Table 13-1** describes the scenarios for virtual machine protection with Replication Director.

**Table 13-1**  Examples of virtual machine protection with Replication Director

<table>
<thead>
<tr>
<th>Operation</th>
<th>Description and notes</th>
</tr>
</thead>
</table>
| Make array-based snapshots of virtual machines on NFS datastores | Configure a storage lifecycle policy (SLP) and a backup policy to create array snapshots of virtual machines. The snapshots remain on the array or filer (NetBackup storage server) and are not backed up to a NetBackup media server storage unit. This type of backup is the foundation for the other Replication Director operations.  
  
  **Note the following:**  
  - The snapshots are created on NFS datastores only.  
  - The virtual machine or its individual files can be restored directly from the snapshots on the storage server. The snapshots can also be replicated to other locations.  
  - For faster browsing of files to restore, include the **Index From Snapshot** option in the SLP. This option catalogs the metadata of the virtual machine. |
| Back up quiesced virtual machines from a snapshot (or snapshot replica) that is on an NFS datastore | Configure an SLP and a backup policy to make a backup image from the virtual machine snapshot. NetBackup backs up only the virtual machines that were quiesced before the snapshot occurred.  
  
  The backup image is written to a NetBackup storage unit. The image is retained according to the policy's retention period.  
  
  **Note:** The **Application consistent snapshot** option in the policy must be enabled (under **Options > Snapshot Client Options**). |
| Restore a virtual machine from a snapshot (or snapshot replica) that is on an NFS datastore | Use the Backup, Archive, and Restore interface to restore the virtual machine.  
  
  Supported restore destinations are the original (NFS) datastore or an alternate datastore (NFS or non-NFS). |
Table 13-1 Examples of virtual machine protection with Replication Director (continued)

<table>
<thead>
<tr>
<th>Operation</th>
<th>Description and notes</th>
</tr>
</thead>
</table>
| Restore individual files from a snapshot (or snapshot replica) that is on an NFS datastore | Use the Backup, Archive, and Restore interface to restore the files. Note the following:  
■ To restore files from a replica of the snapshot, the replica must exist in the same NetBackup domain as the snapshot.  
■ To restore files to the original virtual machine, a NetBackup client must be installed on the original virtual machine.  
■ As an alternative, you can use an alternate client to restore to a shared UNC location. You must manually copy the files back to the original location. See the topic on restoring individual files in the NetBackup for VMware Guide.  
■ To restore multiple directories that have named streams, the Windows NetBackup client on the destination virtual machine must be at 7.6 or later. |

For setting up Replication Director for virtual machines, the initial steps are the same as Replication Director for physical computers as follows:

■ Verify that your backup environment contains the necessary hardware and software to configure and run Replication Director. Make sure you can successfully back up a physical computer with Replication Director.

**Note:** NDMP is not required for Replication Director and virtual machines.

■ Install or upgrade NetBackup.

■ Configure the following:
  ■ The disk array storage of the OpenStorage partner.
  ■ The NetBackup storage server.
  ■ The disk pool(s).
  ■ The NetBackup storage lifecycle policy (SLP). Create a new operation in the SLP for each task that the SLP is to perform. For example, create a snapshot operation to perform the snapshot and a replication operation to copy the snapshot.
  ■ The NetBackup Client Service. See “Configuring the NetBackup Client Service” on page 17.

More information is available on all the procedures for configuring a NetBackup environment that uses Replication Director:
See “Configuration overview: NetApp 7-Mode with Replication Director” on page 132.

The following table lists the additional steps that are required for Replication Director and virtual machines.

Table 13-2  Replication Director for virtual machines: Configuration tasks overview

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
<th>Reference topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Configure the virtual machine NFS datastores on the OpenStorage storage server. Replication Director makes the snapshots on these NFS datastores.</td>
<td>See the <em>NetBackup for VMware Guide</em>.</td>
</tr>
<tr>
<td>2</td>
<td>Add the VMware backup host to your NetBackup configuration.</td>
<td>See the topic on adding the VMware backup host to NetBackup, in the <em>NetBackup for VMware Guide</em>.</td>
</tr>
<tr>
<td>3</td>
<td>Configure NetBackup access credentials for the VMware vCenter server or ESX server.</td>
<td>See the topic on adding NetBackup credentials for VMware, in the <em>NetBackup for VMware Guide</em>.</td>
</tr>
<tr>
<td>4</td>
<td>Configure a NetBackup policy (VMware policy type) to perform the operations that are specified in the SLP.</td>
<td>See “Configuring a policy for virtual machines to use Replication Director” on page 202.</td>
</tr>
</tbody>
</table>

Notes on Replication Director for virtual machines

Note the following about Replication Director for virtual machines:

- For supported vCenter versions and datastores and other support details, see the following Symantec tech note:
  
  Support for NetBackup 7.x in virtual environments

- Replication Director for virtual machines does not support Accelerator.

- Instant Recovery supports disk storage units only. To use Instant Recovery to restore a VM that was backed up with Replication Director for virtual machines, note: The virtual machine backup must have been copied to a disk storage unit.

- Although applicable to Replication Director for physical computers, NDMP backup does not apply to Replication Director for virtual machines.

- Replication Director supports virtual machines on NetApp NFS datastores only.

- To create virtual machines on the NFS datastore, enter `anon=0` in the `/etc/exports NetApp file on the NetBackup storage server. The `anon=0` entry is the equivalent of the `no_root_squash` option. See the following VMware document for more information on the `anon=0` entry:
  
  Best Practices for running VMware vSphere on Network Attached Storage
The NetApp OnCommand Unified Manager (formerly DataFabric Manager) must be able to resolve the host name that was used to mount the vCenter datastore. Hardware snapshots cannot succeed if the OnCommand server is unable to resolve the host name.

If the NetBackup master and media server are UNIX and the backup host is Windows, the backup host must have a fully qualified domain name. Otherwise, the backup fails.

You must have a valid NFS export (share) for each qtree that is mounted as an NFS datastore.

Supports restore of virtual machines and of individual files in virtual machines. Does not support volume-level rollback restore. (In the Replication Director Solutions Guide, references to rollback restore do not apply to virtual machines.)

If the datastore name contains special characters, the datastore name in the backup image contains @ followed by the value of the special character. For example, a datastore that has the name “NFS datastore1” (with a space) appears in the NetBackup catalog as NFS@20datastore1.

If changes occur to virtual machine configuration (such as adding, deleting, or moving VMDKs), it may be necessary to set Reuse VM selection query results for to 0. (Reuse VM selection query results for is on the policy Clients tab.) With a setting of 0, NetBackup rediscovers the virtual machines and their configuration each time the policy runs. Note: If the vmdk files are reconfigured and the next backup runs without rediscovery, NetBackup is not aware of the vmdk changes. It attempts to back up the virtual machines in their previous configuration. The result may be an incorrect backup.

VMware vSphere uses the Space Efficient Virtual Disk (SEsparse) for snapshots of the disks that are larger than 2 TB. VMware's VDDK however does not support backup or restore of SEsparse disks with the host-based file transport mode. Because Replication Director for VMware requires host-based file transport, Replication Director cannot support the vmdk files that are larger than 2 TB. To back up the vmdk files that are larger than 2 TB, use NetBackup for VMware without Replication Director.

When restoring from Replication Director backups, note the following:

- If you select more than one image in the Backup, Archive, and Restore interface, it may take longer than expected to display the image contents. NetBackup performs a separate browsing operation for each selected image. You should select one image at a time when browsing for restore.

- Do not select files or folders from two different images. The NetBackup Backup, Archive, and Restore and OpsCenter interfaces do not support
restoring data from two different images in the same restore job. Restore from one image at a time.

- When you use the Backup, Archive, and Restore interface to browse for an image to restore, only the primary copy is made available for restore. In the NetBackup Administration Console, use the Catalog node to select a different copy (such as a backup image or replica) as the primary copy.

---

Note: NetBackup automatically selects the correct hardware (datastore) snapshot to restore, based on the virtual machine snapshot that is designated as the primary copy. Make sure the virtual machine snapshot that you want to restore is set as the primary.

---

See “About jobs in the Activity Monitor that use Replication Director for virtual machines” on page 205.

### Configuring a policy for virtual machines to use Replication Director

The following procedure describes how to configure a VMware policy to create snapshots of virtual machines using Replication Director.

See the NetBackup for VMware Administrator’s Guide for more specific information about configuring VMware policies.

Only those policy options that are necessary to configure Replication Director are listed in the following procedure.

#### To create a policy to use virtual machines with Replication Director

1. In the NetBackup Administration Console, in the left pane, expand NetBackup Management > Policies.
2. On the Actions menu, click New > New Policy.
3. Type a unique name for the new policy in the Add a New Policy dialog box and click OK.

See “NetBackup naming conventions” on page 18.

4. Configure the options on the policy Attributes tab. The following items are specific to creating a VMware policy for snapshots with Replication Director:

   - **Policy type**: Select VMware.
   - **Policy storage**: Select the SLP that you want to use that has been configured for snapshot replication.
   - **Use Replication Director**: Enable Use Replication Director to automatically select other options that Replication Director requires.
Replication Director Options
Click the Options button to see the Replication Director Options dialog box and the default Configuration Parameters as follows:

Maximum Snapshots parameter
Sets the maximum number of Instant Recovery snapshots to be retained at one time. When the maximum is reached, snapshot rotation occurs: The next snapshot causes the oldest to be deleted.

Managed by SLP retention is automatically selected if the Fixed or the Expire after Copy retention is currently selected in the SLP.

Application Consistent Snapshot
This option is enabled by default. In most cases, Symantec recommends that you keep this option enabled.

If this option is disabled, data in the virtual machine may not be in a consistent state when the snapshot occurs. The snapshot may not capture all the data in the virtual machine.

Note the following:

■ To allow the SLP to create a backup image from the snapshot, this option must be enabled.

■ If this option is disabled, note the following about the VMware tab:
  ■ Exclude deleted blocks and Exclude swap and paging files are disabled.
  ■ The Application Protection options are disabled.
  ■ Only two of the Advanced parameters are available: Multiple organizations per policy and VMware server list.
5 Use the **Schedule** tab to create a schedule. Note that only the **Full Backup** type is supported.

6 Use the **Clients** tab to create a query for the automatic selection of virtual machines.

   **Select automatically through VMware Intelligent Policy query** is pre-selected. Manual selection of virtual machines is not supported.

   For instructions on creating a query, see the topics about configuring the automatic selection of virtual machines for backup in the [NetBackup for VMware Administrator’s Guide](#).

7 Use the **VMware** tab to select virtual machine backup options.

   Note the following:

   - The **Enable file recovery from VM backup** option is pre-selected and cannot be disabled.
The **Enable block-level incremental backup** option is not supported and is disabled.

The **Transport modes** are not supported and are disabled. NetBackup uses the VMware file transport mode to move the data between the backup host and the storage volumes.

Under the options for **Application Protection**, only Exchange and SQL are supported.

If the **Application Consistent Snapshot** option is disabled under **Replication Director Options**, only two of the **Advanced** parameters on the **VMware** tab are available:

- Multiple organizations per policy
- VMware server list
  The other **Advanced** parameters are ignored.

All other options on the **VMware** tab are supported for Replication Director.

8 When the policy configuration is complete, click **OK**.

**About jobs in the Activity Monitor that use Replication Director for virtual machines**

You can use the NetBackup **Activity Monitor** to keep track of virtual machines backups as they occur. The number of jobs that appear in the **Activity Monitor** depends on the policy's **Application Consistent Snapshot** option.

**Note:** The **Application Consistent Snapshot** option is enabled by default. In most cases, Symantec recommends that you keep this option enabled. If this option is disabled, data in the virtual machine may not be in a consistent state when the snapshot occurs.

**Table 13-3** describes the **Activity Monitor** jobs that appear in each configuration: with the **Application Consistent Snapshot** option enabled or disabled.
Table 13-3  Job flow in the Activity Monitor for the jobs that use Replication Director for virtual machines

<table>
<thead>
<tr>
<th>Application Consistent Snapshot option</th>
<th>Job flow in the Activity Monitor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enabled</td>
<td>The first job discovers the virtual machines. This job is labeled <strong>Backup</strong>. The <strong>Backup</strong> job starts the following:</td>
</tr>
<tr>
<td></td>
<td>■ A <strong>Snapshot</strong> job for each virtual machine.</td>
</tr>
<tr>
<td></td>
<td>■ A <strong>Snapshot</strong> job for each datastore.</td>
</tr>
<tr>
<td>Disabled</td>
<td>The first job discovers the virtual machines. This job is labeled <strong>Backup</strong>. The <strong>Backup</strong> job starts the following:</td>
</tr>
<tr>
<td></td>
<td>■ A <strong>Snapshot</strong> job to collect all the virtual machines' configuration data.</td>
</tr>
<tr>
<td></td>
<td>■ A <strong>Snapshot</strong> job for each datastore.</td>
</tr>
</tbody>
</table>

Example 1: Virtual machine jobs with the **Application Consistent Snapshot** option enabled.

<table>
<thead>
<tr>
<th>Job ID</th>
<th>Parent Job ID</th>
<th>Type</th>
<th>Job State</th>
<th>Job Policy</th>
<th>Client</th>
</tr>
</thead>
<tbody>
<tr>
<td>105</td>
<td>99</td>
<td>Snapshot</td>
<td>Done</td>
<td>AppConsistent_VMwareRD</td>
<td>wauk_c3</td>
</tr>
<tr>
<td>104</td>
<td>99</td>
<td>Snapshot</td>
<td>Done</td>
<td>AppConsistent_VMwareRD</td>
<td>wauk_c2</td>
</tr>
<tr>
<td>103</td>
<td>99</td>
<td>Snapshot</td>
<td>Done</td>
<td>AppConsistent_VMwareRD</td>
<td>wauk_c1</td>
</tr>
<tr>
<td>102</td>
<td>99</td>
<td>Snapshot</td>
<td>Done</td>
<td>AppConsistent_VMwareRD</td>
<td>waukvm15....</td>
</tr>
<tr>
<td>101</td>
<td>99</td>
<td>Snapshot</td>
<td>Done</td>
<td>AppConsistent_VMwareRD</td>
<td>waukvm14....</td>
</tr>
<tr>
<td>100</td>
<td>99</td>
<td>Snapshot</td>
<td>Done</td>
<td>AppConsistent_VMwareRD</td>
<td>waukvm13....</td>
</tr>
<tr>
<td>99</td>
<td>99</td>
<td>Backup</td>
<td>Done</td>
<td>AppConsistent_VMwareRD</td>
<td>bwarevm1....</td>
</tr>
</tbody>
</table>

The jobs occurred as follows:
- The discovery (parent) Backup job for virtual machine discovery is ID 99.
- Jobs 100, 101, and 102 made VMware snapshots of the virtual machines waukvm13, 14, and 15.
- Jobs 103, 104, and 105 made snapshots of datastores wauk_c1, c2, and c3.

Example 2: Virtual machine jobs with the **Application Consistent Snapshot** option disabled.
The jobs occurred as follows:

- The discovery (parent) Backup job for virtual machine discovery is ID 106.
- Job 107 collected the virtual machines’ configuration data.
- Jobs 108, 109, and 110 made snapshots of the virtual machines’ datastores: wauk_c1, c2, and c3.
Terminology

This chapter includes the following topics:

- Replication terminology

Replication terminology

Use the following table as a reference for understanding many terms that are used frequently when describing replication processes.

Table 14-1 Replication terms

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Backup</td>
<td>The process of creating a copy of user data and creating backup images of the data.</td>
</tr>
<tr>
<td></td>
<td>- The process of creating a new backup (tar) image of the client's data.</td>
</tr>
<tr>
<td></td>
<td>- The process of creating a snapshot of the client's data.</td>
</tr>
<tr>
<td>Cluster Data ONTAP</td>
<td>The operating system that is used on NetApp storage systems in a clustered mode.</td>
</tr>
<tr>
<td>Copy</td>
<td>An instance of a NetBackup image which can standalone; it can be read or deleted without affecting any other copy.</td>
</tr>
<tr>
<td>Data mover</td>
<td>The mechanism that is used to copy data from storage on the production client to backup storage. Or, to duplicate, the data mover copies data from backup storage to different backup storage.</td>
</tr>
<tr>
<td></td>
<td>Traditionally, NetBackup functions as the data mover and data travels through clients and media servers. Storage devices can provide more efficient mechanisms to move the data, such as NDMP, built-in replication, or OST (as in Optimized Duplication).</td>
</tr>
<tr>
<td>Data ONTAP</td>
<td>The operating system that is used on NetApp storage systems in 7-Mode.</td>
</tr>
<tr>
<td>Device</td>
<td>A general term for a logical volume, appliance, or disk array.</td>
</tr>
</tbody>
</table>
Table 14-1  Replication terms (continued)

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disk array</td>
<td>A disk array which exposes storage or network shares to a host server over SAN, NFS, CIFS, or iSCSI protocols.</td>
</tr>
<tr>
<td>Duplication</td>
<td>NetBackup creates a copy by using a media server to move the data or by using the optimized duplication method.</td>
</tr>
<tr>
<td>Local domain</td>
<td>The domain in which the storage device resides and in which it is configured.</td>
</tr>
</tbody>
</table>
| Mirror | This term can mean either of the following:  
- A disk that maintains an exact copy (duplicate or replica) of another disk. A mirror disk is often called a secondary, and the source disk is called the primary. All writes to the primary disk are also made to the mirror disk.  
- A type of snapshot that is captured on a mirror disk. At the appropriate moment, all further writes to the primary disk are held back from the mirror, which splits the mirror from the primary. As a result of the split, the mirror becomes a snapshot of the primary. The snapshot can then be backed up. |
| Mount host | The host on which NetBackup mounts a snapshot when NetBackup needs to access the snapshot for any reason. Typically, NetBackup accesses the mount host to browse or to restore backups, or to perform either an Index From Snapshot or a Backup From Snapshot operation in a storage lifecycle policy.  
To mount a snapshot on a host other than the production client is generally more efficient because it avoids a negative impact on the performance of the production client. Media servers make excellent mount hosts because the media server is both a client and a media server (data mover). As such, NetBackup can often avoid an additional network hop. If no compatible media servers exist, dedicated clients are the next best choice.  
**Note:** The mount host and the production client must run the same operating system for the mount host to access the production client. The mount host must be at the same OS version or later.  
See the NetBackup Snapshot Client Administrator’s Guide for more details. |
| NetApp Plug-in for Symantec NetBackup | Also referred to as the NBUPlugin, this plug-in communicates with the OSTPlugin to query the OnCommand Unified Manager.  
<p>| OnCommand Unified Manager (OCUM) | OnCommand Unified Manager (formerly known as DataFabric Manager or DFM) is the software application installed on a host that is identified to be a DataFabric Manager (DFM) server. The software provides infrastructure services such as discovering, monitoring, role-based access controls, auditing, and logging for products in the Data and Storage suites. |</p>
<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>NetApp Management Console</td>
<td>The NetApp interface that is used to configure and manage the OnCommand Unified Manager.</td>
</tr>
<tr>
<td>NetBackup OpenStorage Plug-in for Replication Director</td>
<td>Also referred to as the OST Plugin, NetBackup uses this to communicate with the vendor's plug-in.</td>
</tr>
<tr>
<td>OST device</td>
<td>A storage server that has implemented the OST plug-in interface.</td>
</tr>
<tr>
<td>Point-in-time rollback</td>
<td>A snapshot is a point-in-time, disk-based copy of a file system or volume. A restore from a snapshot rolls the entire file system or volume back to a specific point in time. Therefore, a snapshot restore is called restoring from a Point-in-time rollback. All of the data in the snapshot is restored. Any data changes or snapshots that were made after that point-in-time are lost.</td>
</tr>
<tr>
<td>Primary volume</td>
<td>A unit of storage space that a disk array exposes to a host in the form of a network share (NFS or CIFS) or LUN block device. Primary volumes store an application’s active data.</td>
</tr>
<tr>
<td>Replica</td>
<td>A replica is a block copy of the snapshot.</td>
</tr>
<tr>
<td>Replication</td>
<td>The process of replicating a snapshot onto a separate disk array using NetBackup Replication Director.</td>
</tr>
<tr>
<td>Replication source</td>
<td>A NetBackup-configured disk pool and storage unit that contains the volumes that serve as the source for subsequent replications.</td>
</tr>
<tr>
<td>Replication target</td>
<td>A NetBackup-configured disk pool and storage unit that can receive or accept replications from a replication source.</td>
</tr>
<tr>
<td>Snapshot</td>
<td>A point-in-time, read-only, disk-based copy of a client volume or of a filer. A snapshot is created with minimal impact on other applications. NetBackup provides several types of snapshots, depending on the device where the snapshot occurs. An image copy that is a snapshot is also considered a replica. A snapshot copy consists of one or more snapshot fragments.</td>
</tr>
<tr>
<td>Snapshot method</td>
<td>A set of routines for creating a snapshot. The NetBackup administrator can select the method, or let NetBackup select it when the snapshot begins (auto method).</td>
</tr>
<tr>
<td>Snapshot mirror</td>
<td>A disk mirror that is an exact replica of a primary volume at a particular moment, reproduced on a physically separate device.</td>
</tr>
<tr>
<td>Snapshot source</td>
<td>The production data (file system, raw partition, or logical volume) to which a snapshot method is applied. NetBackup automatically selects the snapshot source according to the entries in the Backup Selections list of the snapshot policy.</td>
</tr>
<tr>
<td>Storage device</td>
<td>See disk array.</td>
</tr>
<tr>
<td>Term</td>
<td>Definition</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Storage lifecycle policy (SLP)</td>
<td>NetBackup uses storage lifecycle policies to manage the lifecycle of a backup or snapshot image. An SLP controls the image migration, duplication, and replication within a single NetBackup master server domain.</td>
</tr>
<tr>
<td>SVM</td>
<td>Storage virtual machines. These were formerly known as Vservers.</td>
</tr>
<tr>
<td>Storage unit</td>
<td>A storage unit is configured for one of two types of data:</td>
</tr>
<tr>
<td></td>
<td>- Backup storage units contain backup images. A backup storage unit cannot contain snapshots.</td>
</tr>
<tr>
<td></td>
<td>- Snapshot storage units contain snapshots. A snapshot storage unit cannot contain backups. Replication Director uses snapshot storage units in snapshot replication configurations.</td>
</tr>
<tr>
<td>Storage server</td>
<td>A storage device that is configured in NetBackup. A storage server is a NetBackup entity that represents a disk array.</td>
</tr>
<tr>
<td>vFiler</td>
<td>vFilers are ONTAP 7-mode virtual containers that create separate virtual filer instances within a physical controller (doesn’t matter if FAS or V-Series).</td>
</tr>
</tbody>
</table>
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